VIA E-MAIL

June 15, 2018

Mr. Edward Hasbrouck
The Identity Project
1736 Franklin Street
9th Floor
Oakland, CA  94612

Re: Freedom of Information Act Request – Interim Response #10
Tracking Number: 15-FOI-00021

Dear Mr. Hasbrouck:

We are further responding to your October 29, 2014 request for information made under the Freedom of Information Act (FOIA), which was received via e-mail by Amtrak’s FOIA Office on the same date.

Your request seeks the records described below:

(1) Any records of policies, procedures, technical specifications, contracts (including agency appointment agreements), or directives to staff, contractors, or agents pertaining to transfers of data about Amtrak passengers or customers to the Department of Homeland Security (DHS), any DHS component including US Customs and Border Protection (USCBP), the Canadian Border Services Agency (CBSA), any other Canadian government agency, or any other foreign government, or the subsequent handling or use of such data, including without limitation Advanced Passenger Information (API) and any personally identifiable data obtained or derived from the ARROW reservation system.

(2) Any records pertaining to the legal basis for such data transfers, including any e-mail messages pertaining to this subject within or between Amtrak, Amtrak agents, Amtrak contractors, and any third party or parties.

(3) Any records of policies, procedures, technical specifications, contracts (including agency appointment agreements), or directives to staff, contractors, or agents (including without limitation travel agencies and agents authorized to sell Amtrak tickets, and other ARROW users) regarding disclosures to be made concerning transfers of data about Amtrak passengers or customers to government agencies including DHS.

(4) Any records of policies, procedures, reports, or directives to staff, contractors, or agents (including without limitation travel agencies and agents authorized to sell Amtrak tickets, and other ARROW users) regarding compliance with the Personal Information Protection and Electronic Documents Act (PIPEDA) of Canada, including handling of requests for records or other requests or complaints made pursuant to PIPEDA and any disclosures to be made to passengers or customers.
(5) Any e-mail messages within or between Amtrak and Amtrak agents, Amtrak contractors, and any third party or parties containing any of the text strings "Personal Information Protection and Electronic Documents Act", "PIPEDA", or "Privacy Commissioner of Canada".

(6) Any electronic file in which any of the above records are included.

(7) All metadata pertaining to any such file, such as file system information indicating the creation data, modification date, etc.

We are continuing to review and process records responsive to your request. We are releasing in part the attached records.

The names and personal identifying information of Amtrak employees and private individuals have been redacted from the enclosed records pursuant to exemption 6 of the FOIA on the basis that disclosure would constitute a clearly unwarranted invasion of the personal privacy of these individuals. In weighing the public interest, it was determined that there was no public interest in disclosing this information.

Please note, the records we are providing are part of a huge text file (800 pages), which we are reviewing in parts. Due to the size of the file, the last page may contain an incomplete e-mail. Please be advised, the next response will pick up from where we left off.

If you have any questions regarding the processing of your request, please feel free to contact me at Hawkins@amtrak.com or at (202) 906-3741. For further assistance and to discuss any aspect of your request you may also contact our FOIA Public Liaison at FoiaPublicLiaison@amtrak.com. Additionally, you may contact the Office of Government Information (OGIS), National Archives and Records Administration, Room 2510, 8601 Adelphi Road, College Park, MD 20740-6001, e-mail at ogis@nara.gov, telephone at 202-741-5770; toll free at 1-877-684-6448; or fax 202-741-5769.

Pursuant to Amtrak’s FOIA regulations (49 CFR 701.10), if you do not agree with Amtrak’s decision to withhold the above-referenced information, you may file an appeal with Eleanor D. Acheson, Executive Vice President, Chief Legal Officer, General Counsel and Corporate Secretary, within ninety days (90) of the date of this letter, specifying the relevant facts and the basis for your appeal. Your appeal may be mailed to Ms. Acheson’s attention: National Railroad Passenger Corporation, Law Department, 1 Massachusetts Avenue, NW, Washington, DC 20001. The President and CEO of Amtrak have delegated authority to the General Counsel and Corporate Secretary for the rules and compliance to the FOIA.

We are continually working through our backlog of requests. The next estimated response date is September 28, 2018.

Sincerely,

[Signature]

Sharron Hawkins
Lead FOIA Specialist

Attachments
Due to some technical issues in Arrow processing, Enforcement of the Passenger Information on SABRE PNRs was turned off. Agents can still enter the information, but Arrow will not enforce at Ticketing time. I'm not sure you need to tell your agents or publish a message, but we wanted to let you know.

-----Original Message-----
From: [redacted]
Sent: Monday, October 03, 2005 12:51 PM
To: [redacted]
Cc: [redacted]
Subject: RE: Amtrak regression and end to end testing for Tuesday September 20, 2005.

Our online Format Finder reference information and agency Bulletin Updates will be available Thursday, Oct. 6. Therefore, please activate the changes on Thursday, Oct. 6.

Thanks,

Sabre / Travel Network
Manager, Rail Account Relations

-----Original Message-----
From: [redacted]
Sent: Monday, October 03, 2005 11:39 AM
To: [redacted]
Cc: [redacted]
Subject: RE: Amtrak regression and end to end testing for Tuesday September 20, 2005.
Importance: High

Hello

When would you like to activate the enforcement of Passenger information for SABRE. The original plan was for this Thursday, but as I haven't heard from you, would you prefer the following Tuesday?

Please let me know as soon as possible,

-----Original Message-----
From: [redacted]
Sent: Tuesday, September 20, 2005 2:39 PM
To: [redacted]
Cc: [redacted]
Subject: RE: Amtrak regression and end to end testing for Tuesday September 20, 2005.
Hi [Name],

Due to the time constraint, we were able to provide limited support covering the specific scenarios requested below. No automation test support was conducted.

Scenario A: OEE307/DTHFIE

Scenario B:
PNRS completed for to be processed for Infant scenario:

OEE323/DTLUDL
OEE328/DTLREWN
OEE332/DTMFOOM

Scenario C: Non Border Train with PID Field
Result: PID accepted and ticket issued
OEE327/LDYCN0

Scenario D: 1 character first / surname field
Input: -T/A
Result: $FORMAT$

-----Original Message-----
From: [Name] [mailto:[Name]]
Sent: Tuesday, September 20, 2005 9:32 AM
To: [Name]; [Name]; [Name]; [Name]; [Name]
Cc: [Name]; [Name]; [Name]; [Name]; [Name]
Subject: Amtrak regression and end to end testing for Tuesday September 20, 2005.

Good morning,

PLEASE BOOK PNRS WITH THE FOLLOWING DATES: 20SEP-10OCT
The Test System should be ready for testing around 10:00am ET

1. SABRE ONLY
A. Please create PNR's with Border Crossing segments. Ensure there are minimum of two characters for the first and last names. Add 5DOB(date of birth) and a 5PID field. Modify / delete 5DOB and 5PID fields. Add new 5DOB / 5PID field and ticket PNR's. Forward PNR numbers.

B. Create PNR's with Border Crossing segments. Ensure there are minimum of two characters for the first and last names. Email me the PNR numbers. I will add an infant to the PNR's and email back. Add 5DOB and 5PID field for infant and forward PNR's to the test group.

C. Create PNR's without Border Crossing segments and ensure there are a minimum of two characters in the first and last names. Add a 5DOB field (not required in non-border crossing PNR's). Please ticket the PNR's and forward the PNR numbers.

D. Create PNR's with a 1 character first name and 1 character last name. You should be unable to enter 1 character name fields.

2. WORLDSPAN ONLY

Page 299
A. Please create and ticket several reservations that contain PTA(Prepaid Ticket Advice) numbers. Forward the PNR number to the test group. Use the attached regression script for PTA numbers.

3. Do full ARROW regression testing based on the attached standard script.

<<Regression User testing 092005.doc>>
Please send [b][8], [b][6], [b][c] and myself the results. Thanks for your cooperation.

[b][8]
Amtrak Travel Agent Sales Center
[b][6]
[b][6]
From: [b][6]
Sent: Saturday, October 08, 2005 3:50 PM
To: [b][8]
Cc: [b][6]
Subject: Deactivation of API Enforcement of PID in ARROW (due to potential problems with Credit Card Settlement).

Importance: High

Hello,

on Thursday, October 6th at approximately 5am EST, a new function was activated to ensure all cross-border PNR's contain not only a valid Date of Birth (SDOB), but also the new Passenger ID (SPID) item required by API for every passenger. Agents would be unable to issue tickets for cross-border PNR's unless all such data was present. Entry of SPID data prior to this activation was optional.

On Friday evening, [b][6] reported that Offline Credit Card Settlement processing was having problems with missing or corrupted data that could affect settlement. A list of several affected credit cards was provided by [b][8] to Arrow for investigation.

Analysis of these credit cards on Saturday identified that they all were related to authorizations for PNR's that involved cross-border travel. A bug was found in the SPID enforcement logic that had this negative impact on some of the credit card authorization details passed to offline.

A decision was made to deactivate SPID enforcement in order to resolve the problems being experienced by credit card settlement. Deactivation took place today (10/8) at approximately 2:45pm EST. Note that this does not affect the agents' ability to correctly enter all the required API data, they will just not receive warnings at PNR End Transaction if they have omitted any of the data.

Further information will be provided on Monday to determine the number of credit authorizations affected, but I believe it should a relatively small number. Current analysis suggests that only those Cross Border PNR's that were paid for at time of ticketing from 10/6 at 5am until 10/8 at 2:45pm were affected. We think Advance Payment PNR's were not affected.

SD&CS representatives were contacted to inform call center and station agents to follow published procedures and training instructions/job aids to ensure all DOB and PID data is collected and entered. We will need to rely on this procedural approach until the systematic enforcement can be reactivated, an estimated date for which will be determined early next week.

Regards.
Amtrak Technologies
Suite (0)
10 G Street, N.E.
Washington, D.C. 20002
Tel: (0)
Fax: (0)

From: (0)
Sent: Thursday, October 06, 2005 5:05 PM
To: (0)
Subject: pnr's w/two initials

Hi (0),

The consensus is to let the travel agent create the pnr with an initial and then send the pnr to a queue which we will then monitor. We can discuss time frame and which queue to use.

As to the error message ~ we would like something like:

Incomplete First Name - no initials, or
Full Name Required.

depending on the number of characters.

From: (0)
Manager, TASC
30th Street Station, Box 34
Philadelphia, PA 19104

Sent: Thursday, October 06, 2005 12:26 PM
To: (0)
Cc: (0)
Subject: Fw: Passenger Information Requirements for Border Crossing
Attachments: Worldspan Border Crossing changes.doc

The doc you have provided for the provision of APIS data is a draft document, has this been finalised? I wished to be sure that we are working with defined requirements.

The Amtrak document suggests that the U.S. CBP has mandated that Worldspan and its subscribers must provide the API information. I have been asked to point out that CBP have not mandated any GDS or Travel Agency for the provision of this data and that this should be clear in any notices.

Your specification document appears to mandate the requirement of the API data at time of ticketing, that is, if it is not present at time of ticket request an error will be returned. A number of subscribers have raised this issue as it is at variance to their interpretation of the API requirement and their policy decision of non-provision. How should we respond to these enquiries? Can we redirect them to you?

Brqds,
(0)

----- Forwarded by (0)/LON/WSP on 23/09/2005 12:51 -----
Hello

Please find attached the changes being proposed for the collection of additional identification data for the Border Crossing PNRs in Arrow. These changes are being mandated by the US Border Inspection Agencies. We have targeted the requirements to be of least impact to you, and have a targeted date of the 1st October. Please review and let me know which approach for passing data that you will employ.

Thanks,

I'll let you know as soon as it is available (hopefully in 1 or 2 weeks).

Can you please advise when your code for the SSR DOCS format will be
available in test..

Thanks

----- Forwarded by [REDACTED] on 10/06/2005 10:01 AM -----

From: [REDACTED] (ANH/MKT/PAR) on 10/04/2005 07:43 AM

To: [REDACTED]

cc:

Subject SSRDOCS

t:

[REDACTED],

Here are a couple of rlocs for bookings I made which contain the SSRDOCS format.

X8NTI9
X8NTII
X8NTIF
X8NTKB
X8NTH8
X8NTI2
X8NITQ
X8NTLM
X8NTH9
X8NTH5

All of these returned the SSR OTHS 1A KKL PNR REQUIRE DB INFORMATION PRIOR TO TICKETING error. Please let me know if there's a problem.

Regards,

[REDACTED]

From: [REDACTED]

Sent: Wednesday, October 05, 2005 8:26 AM

To: [REDACTED]

Subject: APIS data

Hello [REDACTED],

A quick clarification, hopefully: the APIS format for documentation number (passport/ID/etc) states 15 characters, is this 1-15 characters? or should it have leading zeros?
Thx.

From:  
Sent:  Tuesday, October 04, 2005 2:23 PM  
To:  
Subject:  RE: SC# 159163 - API Electronic Manifest Correction  

Thanks. I've have at CBP verify that it processed correctly, too.

(b)(6)

(b)(6), can I get this in for next week's load?

(b)(6)

----Original Message-----

From:  
Sent:  Tuesday, October 04, 2005 1:46 PM  
To:  
Subject:  RE: SC# 159163 - API Electronic Manifest Correction  

Looks good internally 125 followed by 87

ATTACHED CORE BLOCK 095C000 AT LEVEL 0
95C000 000 D640000 00000000 00000000 00000000 0M............ QU DCA
95C010 010 0A0F0000 00000000 000188E4 40C43C31 ........ QU DCA
95C020 020 E42C3C9D 00A44C8C 3C4C1E3C E7848F00 USCR... IDA... 0
95C030 030 D4F1F7F3 880080A2 E45C17A 4E48F640 409088 UNA:....
95C040 040 78000A4E 5D5C144E 5D5C144E F44E1C1D ... .UNA.. 0:1024:103
95C050 050 500 C9E26D7C D43E7AF4 E54E4E2 C3E21C7D IS,AMT:2V,USCSAP
95C060 060 C9E27E9E F94F0F5 E1F0F0F4 7A1F0F0F 1S:2Z:051004:103
95C070 070 F84F1F0F3 F3F82F0F 4F4E1C1D 5C9E21F8 80103827.API..#
95C080 080 0A4D05C7 4E071E7 3E3E23E4 C1D7C9E2 .UNG.PAXLST.APIS
95C090 090 60C1400E 7A025454 E4E23E32 C1D7C9E2 .AMT:2V,USCSAPIS
95C0A0 0A0 7AE98E4F 0F051F0F F0F47AF1 F0E384: .ZZ:051004:1038.
95C0B0 0B0 0F000F0F 0F000F0F 0F000F0F 0F405454 C47A0F02 00000001: UN.D:0
95C0C0 0C0 C2700D0A 40D580E4 F1F0F0F8 F2F47E47 B#:..UNH.103827.P
95C0D0 0D0 C1E73D3E E73A47A2 F0F42C7A 4D557AC9 1XSLT:D:082:B:UNI
95C0E0 0E0 C1E33C1E 4E80F017 A67B00DA 2C37144E ATA.01:FB:BG.M
95C0F0 0F0 F77F4F54E 4E7B00DA D5C1444E D42E4E4E 745..#..NAD.MS.
95C100 100 4E119D99 D66664F D6D56F40 C3C1D3D3 ARROW,ON,CALL
95C110 110 7B000A3C D64400E (b)(6) (b)(6) .#..COM.(b)(6)
95C120 120 (b)(6) 7A E3C54(b)(6) (b)(6) (b)(6) :TE.(b)(6)
95C130 130 (b)(6) 7A C67780D0 U4E3C4E3 4E82F04E (b)(6) :EX#..TDT:2U.
95C140 140 F2E5F6B7 7B000C03 D6C1E4F1 F2F585ED 26V99#.10C125.N
95C150 150 8E78D780 B4E34D34 4E1F18F9 7A0F0F1F YP#:..DTM.189:051
95C160 160 1F00F0F0 F81F57A7 F2F01F7B 000AD3D6 000815:201#.LO
95C170 170 1F00F0F0 F81F57A7 F2F01F7B 000AD3D6 000815:201#.LO
95C180 180 1F00F0F0 F81F57A7 F2F01F7B 000AD3D6 000815:201#.LO
95C190 190 1F00F0F0 F81F57A7 F2F01F7B 000AD3D6 000815:201#.LO
95C1A0 1A0 (b)(6) .#..NAD.FL.(b)(6)
95C1B0 1B0 (b)(6) .#..NAD.FL.(b)(6)
95C1C0 1C0 1F00F0F0 F81F57A7 F2F01F7B 000AD3D6 000815:201#.LO
95C1D0 1D0 (b)(6) .#..NAD.FL.(b)(6)
95C1E0 1E0 1F00F0F0 F81F57A7 F2F01F7B 000AD3D6 000815:201#.LO
95C1F0 1F0 (b)(6) (b)(6) :TE.(b)(6)
95C200 200 (b)(6) (b)(6) :TE.(b)(6)
95C210 210 (b)(6) (b)(6) :TE.(b)(6)
95C220 220 (b)(6) (b)(6) :TE.(b)(6)
95C230 230 (b)(6) (b)(6) :TE.(b)(6)
95C240 240 (b)(6) (b)(6) :TE.(b)(6)

Page 304
-----Original Message-----
From: [redacted]
Sent: Tuesday, October 04, 2005 1:24 PM
To: [redacted]
Subject: SC# 159163 - APIS Electronic Manifest Correction

Will you please test this SC item in Native for me?  I finally got confirmation on the issue this morning from CBP so that I could make the change.

In a nutshell, we were originally sending LOC-87 data (arrival) ahead of LOC-125 data (departure).  Evidently, APIS needs it in a specific (i.e., reverse) order.

I modified the code to send LOC-125 data followed by LOC-87.

If it tests well, I'd like [to try] to get it in the load for 11OCT05.

Thanks!

-----
From: [redacted]
Sent: Tuesday, October 04, 2005 1:24 PM
To: [redacted]
Subject: SC# 159163 - APIS Electronic Manifest Correction

Will you please test this SC item in Native for me?  I finally got confirmation on the issue this morning from CBP so that I could make the change.

In a nutshell, we were originally sending LOC-87 data (arrival) ahead of LOC-125 data (departure).  Evidently, APIS needs it in a specific (i.e., reverse) order.

I modified the code to send LOC-125 data followed by LOC-87.

If it tests well, I'd like [to try] to get it in the load for 11OCT05.

Thanks!

-----
From: [redacted]
Sent: Tuesday, October 04, 2005 8:45 AM
To: [redacted]
Subject: RE: SSRDOCS

I need to capture a TTY as it comes from them but at least 3 of those PNRS show the format used (I think), so I will work based on this.

SSRDOCS2VHK1/RA/BZ/123456789012345/BZ/12JUL64/M/12JUL04/AMTRAK
SSRDOCS2V///THREE/H
-----Original Message-----
From: [Redacted]
Sent: Tuesday, October 04, 2005 8:16 AM
To: [Redacted]
Subject: FW: SSRDOCS

fyi

-----Original Message-----
From: [Redacted]
Sent: Tuesday, October 04, 2005 8:02 AM
To: [Redacted]
Subject: RE: SSRDOCS

(b)[Redacted]
I did these this morning...
2V 038318
2V 038313
2V 038312
2V 038319
2V 03830F
2V 038317
2V 038316
2V 03831B
2V 038310
2V 038311

Regards,
(b)[Redacted]

From: [Redacted] on 10/04/2005 07:50 AM AST

To: [Redacted]

CC: [Redacted]

Subject: RE: SSRDOCS

Yes - [Redacted] code isn't loaded - when did you do these? and what's the Amtrak Record locator?

-----Original Message-----
From: [Redacted]
Sent: Tuesday, October 04, 2005 7:44 AM
To: [Redacted]
Subject: SSRDOCS

Here are a couple of rlocs for bookings I made which contain the SSRDOCS format.

X8NT19
X8NTII
X8NTIF
X8NTK8
X8NTNB
X8NTL2
X8NTIQ
X8NTLM
X8NTNH
X8NTNH5

All of these returned the SSR OTHS 1A KK1 PNR REQUIRES DOB INFORMATION PRIOR TO TICKETING error. Please let me know if there's a problem.

Regards,

From: [Redacted]
Sent: Monday, October 03, 2005 12:51 PM
To: [Redacted]
Cc: [Redacted]
Subject: RE: Amtrak regression and end to end testing for Tuesday September 20, 2005.

Our online Format Finder reference information and agency Bulletin Updates will be available Thursday, Oct. 6. Therefore, please activate the changes on Thursday, Oct. 6.

Thanks,

Sabre / Travel Network
Manager, Rail Account Relations

-----Original Message-----
From: [Redacted]
Sent: Monday, October 03, 2005 11:39 AM
To: [Redacted]
Cc: [Redacted]
Subject: RE: Amtrak regression and end to end testing for Tuesday September 20, 2005.
Importance: High

Hello [Redacted],

When would you like to activate the enforcement of Passenger information for
SABRE. The original plan was for this Thursday, but as I haven't heard from you, would you prefer the following Tuesday?

Please let me know as soon as possible,

----- Original Message-----
From: 
Sent: Tuesday, September 20, 2005 2:39 PM
To: 
Cc: 
Subject: RE: Amtrak regression and end to end testing for Tuesday September 20, 2005.

Hi,

Due to the time constraint, we were able to provide limited support covering the specific scenarios requested below. No automation test support was conducted.

Scenario A: OEE307/DTHFIE

Scenario B:
PNRs completed for to be processed for Infant scenario:
OEE323/DTLUDL
OEE328/DTHCWN
OEE332/DTHFQM

Scenario C: Non Border Train with PID Field
Result: PID accepted and ticket issued
OEE327/LDYNOW

Scenario D: 1 character first / surname field
Input: -T/A
Result: ✗FORMAT✗

----- Original Message-----
From: 
Sent: Tuesday, September 20, 2005 9:32 AM
To: 
Subject: Amtrak regression and end to end testing for Tuesday September 20, 2005.

Good morning,

PLEASE BOOK PNRs WITH THE FOLLOWING DATES: 20SEP-10OCT
The Test System should be ready for testing around 10:00am ET
1. SABRE ONLY
A. Please create PNR's with Border Crossing segments. Ensure there are minimum of two characters for the first and last names. Add SDOB(date of birth)and a SPID field. Modify / delete SDOB and SPID fields. Add new SDOB
B. Create PNR's with Border Crossing segments. Ensure there are minimum of two characters for the first and last names. Email me((BC)) the PNR numbers. I will add an infant to the PNR's and email back. Add 5DOB and SPID field for infant and forward PNR's to the test group.

C. Create PNR's without Border Crossing segments and ensure there are a minimum of two characters in the first and last names. Add a 5DOB field (not required in non-border crossing PNR's). Please ticket the PNR's and forward the PNR numbers.

D. Create PNR's with a 1 character first name and 1 character last name. You should be unable to enter 1 character name fields.

2. WORLDSPAN ONLY

A. Please create and ticket several reservations that contain PTA(Prepaid Ticket Advice) numbers. Forward the PNR number to the test group. Use the attached regression script for PTA numbers.

3. Do full ARROW regression testing based on the attached standard script.

<<Regression User testing 092005.doc>>
please send ((BC)) and myself the results. Thanks for your cooperation.

Amtrak Travel Agent Sales Center

Sent: Thursday, September 29, 2005 12:36 PM
To: ((BC))
CC: ((BC))
Subject: Additional Amtrak testing.

Hi ((BC)),
Here is the additional test information we discussed. If you have any questions please call me.

1- Create some border crossing PNRs with DOB info.
2- Create some border crossing PNRs without DOB info.
3- Try to issue tickets for all PNRs
Only PNRs with valid DOB info should ticket.
4- Ticket some regular PNRs and check all ok. Use the attached regression script.
Please forward all PNR's numbers to the test group.

Please send ((BC)) and myself the results. Thanks for your cooperation.

Amtrak Travel Agent Sales Center

Sent: Thursday, September 29, 2005 11:54 AM
To: ((BC))
CC: ((BC))
Subject: Change Number: 158917
has approved this change to fix border crossing enforcement for Apollo ticketing. The segment has already been moved to the test library.

Please let me know if we need anything else.

From:    
Sent:    Thursday, September 29, 2005 11:04 AM
To:      
Cc:      
Subject: FW: Change Request Opened

Hello All,

This is the fix for Apollo ticketing to re-enforce the need for DOB - we would like to load as Addendum to next Tuesday's load, but I know that there are other issues out there at the moment, which may need to be loaded sooner than Tuesday - in that case, we'd like this change to go with that change. Do you want us to proceed down the addendum path for now - as this will allow the GDS to test, whilst we wait on the other issues?

Many Thanks,

-----Original Message-----
From:    
Sent:    Thursday, September 29, 2005 10:52 AM
To:      
Subject: FW: Change Request Opened

This is the SC. TAAE00 has been already moved to the TEST library.

-----Original Message-----
From: Production, ServiceCenter
Sent: Thursday, September 29, 2005 10:41 AM
To:    
Subject: Change Request Opened

ServiceCenter Operator:  
Change Number: 158917
Requested By:  
Planned Start: 10/04/05 05:00:00
Planned End: 10/04/05 05:15:00
Brief Description= AEDIBPID - GDS APIS. Fix Ticketing problem for Apollo
From:    
Sent:    Thursday, September 29, 2005 10:21 AM
To:      
Subject: FW: Arrow 'No Smoking' Indicator & PNR Name Restrictions
Attachments: attvji0x.dat
Hi [REDACTED],

I will ask for a message to posted on these items. Can you please advise what reference pages are being updated by Amtrak, GGRAI2V and/or G/TVL?

Also, I could not view the information in the attachment. I don't have the application to open it, apparently. Can you please advise what's in the attachment?

Regards,

[REDACTED]
Ladies,

Please see attached note from Amtrak.

Regards,

----- Forwarded by /MIA/AMADEUS on 09/21/2005 12:43 PM -----
From: on 09/21/2005 12:10 PM

To:

cc:

Subjec Arrow 'No Smoking' Indicator & PNR

t: Name Restrictions

1. Effective for availability displays of 31Oct05 and beyond, the 'N' service indicator which designates 'No Smoking' will no longer appear. Every train (except Auto Train (#'s 52/53)) and every Thruway bus service
Border Crossing.txt

is entirely non-smoking. This frees up a space in that display which will be used for a new service code in the future. This will also cause the phrase "non-smoking train" to disappear from www.amtrak.com train services displays. It does not mean that smoking is going to be allowed again.

2. We have been working on a project to convey customs-related passenger and crew information from Amtrak's Arrow system to the U.S Border Inspection Agencies Advance Passenger Information System (APIS). As part of this endeavor, effective 25Sep05, Amtrak will disallow PNR names if the surname or first name is less than two characters in length.

Please ensure that all your subscribers are informed of the above.

(See attached file: attvji0x.dat)

From: [REDACTED]  
Sent: Tuesday, September 27, 2005 8:55 AM  
To: [REDACTED]  
Subject: RE: APIS Message

thanks. i'll call (REDACTED) again this a.m. and get him to chk production.

------Original Message------
From: [REDACTED]  
Sent: Tuesday, September 27, 2005 8:52 AM  
To: [REDACTED]  
Subject: APIS Message

Looks good on TPFUSER - no extraneous data that I could see prior to the real data

From: [REDACTED]  
Sent: Monday, September 26, 2005 9:53 AM  
To: [REDACTED]  
Subject: Middle initials

Hi [REDACTED],

We are receiving calls where middle initials are not being accepted. Error response is invalid psgr name. I know through testing you must have double digit characters in the first and last name fields but I didn't think it affected middle initials.

RESV #   HL 27SEP CTC-NONE **NONE**
1       NO NAME 181 C NYP-WAS 605A FR 30SEP 940A 30SEP YD ND 3 FLD

REDACTED
INVALID PSGR NAME, INPUT FULL/ FIRST NAME

From: [REDACTED]  
Sent: Friday, September 23, 2005 2:37 PM  
To: [REDACTED]  
Cc: [REDACTED]  
Subject: FW: Change Request Opened
Here's the addendum for TUE, 27SEP05.
Let me know if you have any questions!

-----Original Message-----
From: Production, ServiceCenter
Sent: Friday, September 23, 2005 2:36 PM
To: [b](b)
Subject: Change Request Opened

ServiceCenter Operator: [b](b)
Change Number: 158659
Requested By: [b](b)
Planned Start: 09/27/05 05:00:00
Planned End: 09/27/05 05:10:00
Brief Description= AEDIBP1D - APIS Phase 2
From: [b](b)
Sent: Friday, September 23, 2005 12:08 PM
To: [b](b)
Cc: [b](b)
Subject: Re: APIS Enforcement and two Character first Names

[b](b),

Thank you for your email. We need to discuss this internally, my colleagues will advise you accordingly.
Thank you.

Regards,

[b](b)

[b](b) Product Specialist Non - Air Worldwide Product Planning
Phone: [b](b)
Fax: [b](b)
email: [b](b)

[b](b)

[b](b)

[b](b) 23/09/2005 15:29

[b](b)

[b](b)

[b](b)

Page 314
Hello,

We will plan to implement this change into Arrow for Worldspan on the 1st November at approximately 5am. This will be subject to successful testing of the collection of APIS information and of the checks for Two Character first names.

Please let me know if this is acceptable.

Thanks,

From: [Redacted]
Sent: Friday, September 23, 2005 10:57 AM
To: [Redacted]

Sabre sent me a record for me to add an infant. I added the infant and entered the adults dob and pid info but I was not able to end the record until I entered the infants dob and pid. It happened on this record only. res #14ad01. Thought you want to know.

From: [Redacted]
Sent: Friday, September 23, 2005 10:37 AM
To: [Redacted]
Cc: [Redacted]
Subject: RE: APIS Enforcement and two Character first Names

Well, we might be ok as I think capital funding for FY06 is approved. I will check with [Redacted].

From: [Redacted]
Sent: Friday, September 23, 2005 10:33 AM
To: [Redacted]
Cc: [Redacted]
Subject: FW: APIS Enforcement and two Character first Names

FYI - This is what I told Worldspan - [Redacted] feels he'll have both changes made and ready by then.

[Redacted] Did you want Carol to open a TA Synergy for APIS support for October?
-----Original Message-----

From: 
Sent: Friday, September 23, 2005 10:30 AM 
To: 
Cc: 
Subject: APIS Enforcement and two Character first Names

Hello,

We will plan to implement this change into Arrow for Worldspan on the 1st November at approximately 5am. This will be subject to successful testing of the collection of APIS information and of the checks for Two Character first names.

Please let me know if this is acceptable.

Thanks,

[Redacted]

From: 
Sent: Friday, September 23, 2005 10:30 AM 
To: 
Cc: 
Subject: APIS Enforcement and two Character first Names

Hello,

We will plan to implement this change into Arrow for Worldspan on the 1st November at approximately 5am. This will be subject to successful testing of the collection of APIS information and of the checks for Two Character first names.

Please let me know if this is acceptable.

Thanks,

[Redacted]

From: Friday, September 23, 2005 10:01 AM 
To: 
Cc: 
Subject: TOG8

Here's where the change needs to be - I can make it if you like.

[Redacted]

TOG82310 EQU *
XR R7,R7    CLEAR EXECUTE REGISTER
LH R7,TW21SZ  LOAD SIZE OF LREC
SH R7,=AL2(L'TW21SZ+L'TW21KEY) SUBTRACT SIZE+KEY

New Code:

SH R7,=AL2(TW21TXT-TW21SZ) SUBTRACT SIZE+KEY

[Redacted]

From: 
Sent: Thursday, September 22, 2005 4:09 PM 
To: 
Cc: 
Subject: RE: SPID is not supporting internal calls from TTY

Hello,
Border Crossing.txt

I noted that the version of PDFJ in TPFUSER today to be loaded this weekend into Production doesn't include the changes for TTY support.

Those changes will be required prior any load for the GDS to support SPID.

Was there any reason for the exclusion? When will they be then loaded?

Thanks

From: [Redacted]
Sent: Tuesday, September 20, 2005 2:49 PM
To: [Redacted]
Cc: [Redacted]
Subject: RE: SPID is not supporting internal calls from TTY

I don't mean to be picky and become annoying but the TTY indicator is being cleared in PDFJ for TTY transactions. That's not what I meant. The branch in the test should have re-directed, not removed at all. See MVI instruction my original message below where my comment reads

(This is ok!! Do not clear for TTY!!)

That instruction should be skipped for TTY transactions. The other two (in bold) are being executed ok.

Something like this...

```
TM WA0T11,X'10'      * TTY?
BO PDFJ1000      * Y, BR TO CONTINUE.
MVI EBCM01,X'00'      * N, CLEAR INTERNAL ENTRY INDIC.
PDFJ1000 EQU *
*
L R15,CE1CR0      * BASE INPUT MESSAGE.
LH R0,MIOCCRTF      * GET I/P MSG SIZE.
*** EDIT 5-PID PASSENGER ID NUMBER ***
```

Let me know if you have any questions.
Thanks and sorry for the inconvenience.

-----Original Message-----
From: [unreadable]
Sent: Monday, September 19, 2005 4:21 PM
To: [unreadable]
Cc: [unreadable]
Subject: RE: SPID is not supporting internal calls from TTY

SORRY, LOOKS LIKE IT DIDN'T GET REASMD. WILL FIX FOR TOMORROW.

I didn't see the changes. They are not loaded in TPFT and the version of PDFJ in COMMON does not include those changes.

-----Original Message-----
From: [unreadable]
Sent: Friday, September 16, 2005 4:07 PM
To: [unreadable]
Cc: [unreadable]
Subject: RE: SPID is not supporting internal calls from TTY

Done.

-----Original Message-----
From: [unreadable]
Sent: Thursday, September 15, 2005 4:23 PM
To: [unreadable]
Cc: [unreadable]
Subject: SPID is not supporting internal calls from TTY

Hello,

The PD package is not handling internal calls for SPID requests from TTY.
Border Crossing.txt

It seems that PDFJ has a check for TTY that doesn't allow a counter (R0) to be initialized (don't know why).

See code below (italics mine, bold code that should have been executed)

<table>
<thead>
<tr>
<th>TM</th>
<th>WA0TI1,X'10'</th>
<th>* TTY?</th>
</tr>
</thead>
<tbody>
<tr>
<td>BO</td>
<td>PDFJ1000</td>
<td>* Y, BR TO CONTINUE.</td>
</tr>
<tr>
<td>MVI</td>
<td>EBCM01,X'00'</td>
<td>* N, CLEAR INTERNAL ENTRY INDIC. (This is ok!! Do not clear for TTY!!)</td>
</tr>
</tbody>
</table>

* L R15,CE1CR0    * BASE INPUT MESSAGE. (Not executed!!)
LH R0,M10CCTF   * GET I/P MSG SIZE. (Not executed!!)

PDFJ1000 EQU *

This causes the entry to be messed up even if it is valid. While tracing, I forced the TTY path to go thru that code and it went right so I think that's the only problem.

Please let us know when this has been corrected.

Thanks

Good afternoon,

Here are the items I tested in USERTEST. Let me know if you want anything additional tested in USERTEST.

Item # 158429

Rebuilding travel agency indexes. Appears to be a-ok

g-a1-aaa Travel/ua/cds/22sep 2-49551040/y/y/y/05
Item #157148

Display record containing PNR data. Looks a-ok.

*N
14A77F RR HL 29SEP CTC-P 157.00/ 157.00
  010 (b)(6) 1

*R
14A77F RR HL 29SEP CTC-P 157.00/ 157.00
  010 (b)(6) 1
  2150 M WAS-NYP 450A TH 29SEP 740A 29SEP J H
3010 R SEG # 1 BASIS 1F
  * JOFE RAIL FARE 157.00
9010 (b)(6) H

*I
14A77F
  010 (b)(6) 1
  2150 M WAS-NYP 450A TH 29SEP 740A 29SEP J H

*H
14A77F
  1190 AC 930A 22SEP2005 SAC
  NO HISTORY

Item #158482

Border Crossing PNR's

14A992 RR HL 25SEP CTC-P 55.80/ 55.80
  010 (b)(6) 1
  BY C. NYP-MTR 815A WE 05OCT 630P 05OCT YB H
3010 R SEG # 1 BASIS 1SA
  * YOBI RAIL FARE 55.80
50010 AAA- 010-123456
50020 DOB- (b)(6) /US/P1
50030 PAX ID - BC/US/M
9010 (b)(6) -H

14A99A RR HL 25SEP CTC-P 54.00/ 54.00
  010 (b)(6) 1
  514C. SEA-VAC 745A TH 29SEP 1140A 29SEP YB H
3010 R SEG # 1 BASIS 1F
  * BOF1 RAIL FARE 29.00
  2 8909 C. VAC-SEA 1230P SA 01OCT 430P 01OCT T H
3020 R SEG # 2 BASIS 1F
  * DOF1 RAIL FARE 25.00
50010 DOB- (b)(6) /CA/P1
50020 PAX ID - PP/CA/123456/02SEP2006/M
9010 (b)(6) -A

(b)(6)
From: [redacted]
Sent: Thursday, September 22, 2005 12:26 PM
To: [redacted]
Cc: [redacted]
Subject: RE: One Character First Names

Yes, if [redacted] could take a look, that would be terrific.

-----Original Message-----
From: [redacted]
Sent: Thursday, September 22, 2005 12:10 PM
To: [redacted]
Cc: [redacted]
Subject: FW: One Character First Names

Would seem to be no impact to them.

Would you like [redacted] to take a look at the name processing, once he finishes up testing the PID stuff?

-----Original Message-----
From: [redacted]
Sent: Thursday, September 22, 2005 11:49 AM
To: [redacted]
Cc: [redacted]
Subject: RE: One Character First Names

Ok, got one pax to work:

1P- OVC8SL -
  1.1TR 2V 68YB24SEP SA MTR SDY HK1 950A 423P /O $
  2TR 2V 49YB24SEP SA SDY CHI HK1 716P 930A/1 /O $
P- 1.P8K -
T- 1.T/22SEP1148 1P/P8K/CE*5541277342323-
G- 1.0S12V3OB2(0)(0)[0] /US -(0)(0)[0]  
   2.SSRTKTL1P8K1 HLMT-23SEP/$ 123.00 -
   3.SSROTHS1P8K1 HLMT- NONE/$ 123.00 -
***** ITEMS SUPPRESSED *****/DH/EDT/DR-**

Sr. Information Technology Analyst
ENH / D2-032
Email: [redacted]
Can you try a cross border and ticket issuance.

-----Original Message-----
From: [Redacted]
Sent: Thursday, September 22, 2005 11:24 AM
To: [Redacted]
Cc: [Redacted]
Subject: Re: One Character First Names

Hi [Redacted], here is a copy of our PNR.

1P- OVCJXD ~
   1.[Redacted]*ADT~
   1 TR 2V 30DA28SEP WE CHI WAS HK1 535P 1159A |1 /0 $ ~
       CAR 3000 ROOM B ~
   2 TR 2V 94YB29SEP TH WAS BOS HK1 205P 945P /O $ ~
   P- 1.P8K ~
   T- 1.TAW/00/22SEP~
G- 1.SSRTKTL1PKK1 HLMT-23SEP/$ 519.00 ~
   **** ITEMS SUPPRESSED ****/EDT/DR~

*DR
M- 1.ACKN-2V 14A624 22SEP 1123A~

[Redacted]  
Sr. Information Technology Analyst  
ENH / D2-032  
Email: [Redacted]
Hello,

It seems that we were able to allow booking with One character first names for Worldspan, but we need you to test this functionality in our User test system today. Please let us know if you have problems.

Off approximately 9000 PNRs, we found 335 had one character first names.

Many Thanks,

From: [Redacted]
Sent: Thursday, September 22, 2005 11:49 AM
To: [Redacted]
Cc: [Redacted]
Subject: RE: One Character First Names

Ok, got one pax to work:

1P- OVC8SL ~
1. [Redacted] 68YB24SEP SA MTR SDY HK1 950A 423P /0 $
2. TR 2V 49YB24SEP SA SDY CHI HK1 716P 930Al1 /0 $
P- 1.P8K ~
T- 1.T/22SEP1148 1P/P8K/CE*5541277342323-
G- 1.0SI2VDOO81[Redacted] US-[Redacted] ~
2. SSRTKTLIPKK1 HLMT-23SEP/$ 123.00 ~
3. SSROTHS1PKK1 HLMT- NONE/$ 123.00 ~
**** ITEMS SUPPRESSED ****/DH/EDT/DR-~

Sr. Information Technology Analyst
ENH / D2-032

Email: [Redacted]
Can you try a cross border and ticket issuance.

-----Original Message-----
From:     
Sent: Thursday, September 22, 2005 11:24 AM  
To:  
Cc:  
Subject: Re: One Character First Names

Hi [REDACTED], here is a copy of our PNR.

1P- OVCJXD -
   1.15(15)[15] "ADT-
   1 TR 2V  30DA28SEP WE  CHI WAS HK1  535P 1159A|1 /O $ -
   CAR 3000  ROOM B -
   2 TR 2V  94YB29SEP TH  WAS BOS HK1  205P 945P  /O $ -
   P- 1.P8K -
   T- 1.TAW/00/22SEP -
   G-1.SSRTKTL1PKK1 HLMT-23SEP/$  519.00 -
   **** ITEMS SUPPRESSED ****/EDT/DR-

*DR
M- 1.ACKN-2V  14A624 22SEP 1123A-

[REDACTED]
Sr. Information Technology Analyst
ENH / D2-032

Email: [REDACTED]

09/22/2005 10:12 AM

---

Hello,

It seems that we were able to allow booking with One character first names for worlds, but we need you to test this functionality in our user test system today. Please let us know if you have problems.

Page 324
Off approximately 9000 PNRs, we found 335 had one character first names.

Many Thanks,

I can't seem to get passed the DOB error to ticket this... any ideas?

Sr. Information Technology Analyst
ENH / D2-032
Email: (b)(6)

09/22/2005 10:29 AM
Hi [One Character First Names],

Here is a copy of our PNR.

1P- OYCJXD  
   1.1D(0) / A*ADT-  
   1 TR 2V 30DA28SEP WE CHI WAS HK1 535P 1159A 1 / O $ -  
     CAR 3000 ROOM B -  
   2 TR 2V 94YB29SEP TH WAS BOS HK1 205P 945P / O $ -  
   P- 1 P8K -  
   T- 1.TAW/00/22SEP-  
   G- 1.S5RTKTL1PKK1 HLMT-23SEP/$ 519.00 -  
   **** ITEMS SUPPRESSED ****/EDT/DR-  

[One Character First Names]  
Sr. Information Technology Analyst  
ENH / D2-032  
[One Character First Names]

09/22/2005 10:12 AM

To [One Character First Names],

Hello,

It seems that we were able to allow booking with One character first names.

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for Worldspan, but we need you to test this functionality in our User test system today. Please let us know if you have problems.

Off approximately 9000 PNRs, we found 335 had one character first names.

Many Thanks,

Hi [Receive Name], here is a copy of our PNR.

1P- OYCIJD ~
1.1[H]OYCIJD/A*ADT~
1 TR 2V 30DA28SEP WE CHI WAS HK1 535P 1159A|1 /0 $ ~
CAR 3000 ROOM B ~
2 TR 2V 94YB29SEP TH WAS BOS HK1 205P 945P /0 $ ~
P- 1.P8K ~
T- 1.TAW/00/22SEP~
G- 1.SSRTKTL1PKK1 HLMT-23SEP/$ 519.00 ~
**** ITEMS SUPPRESSED ****/EDT/DR~

DR
M- 1.ACKN-2V 14A624 22SEP 1123A-

Sr. Information Technology Analyst
ENH / D2-032

Email: [Receive Name]@Worldspan.

09/22/2005 10:12 AM

Hello,

It seems that we were able to allow booking with One character first names for Worldspan, but we need you to test this functionality in our User test system today. Please let us know if you have problems.
Off approximately 9000 PNRs, we found 335 had one character first names.

Many Thanks,

Good Morning,

PLEASE BOOK PNRs WITH THE FOLLOWING DATES: 22SEP-12OCT
The Test System should be ready for testing around 10:00am ET
1. SABRE ONLY
   A. Please create PNR's with Border Crossing segments. Ensure there are minimum of two characters for the first and last names. Add SDOB(date of birth) and a SPID field. Modify / delete / add SDOB and SPID fields. Ticket and forward PNR numbers.
   B. Create PNR's with Border Crossing segments. Ensure there are minimum of two characters for the first and last names. Email the PNR numbers. I will add an infant to the PNR's and email back. Add SDOB and SPID field for infant. Please ticket and forward PNR's to the test group.
   C. Create PNR's without Border Crossing segments and ensure there are a minimum of two characters in the first and last names. Add a SDOB and SPID field (not required in non-border crossing PNR's). Modify / delete / add SDOB and SPID fields. Please ticket the PNR's and forward the PNR numbers.
   D. Create PNR's with a 1 character first name and 1 character last name. You should be unable to enter character name fields.

2. AMADEUS, APOLLO, SABRE & WORLDSPAN
   A. Create 2 PNR's. Create one WITHOUT Border Crossing segments and one WITH Border Crossing segments. Ensure there is a minimum of two characters in the first and last names. Add a SDOB field to each PNR and forward the Amtrak PNR numbers. Do not ticket.
   B. Create 1 PNR to any destination. Please drive the ticket and forward the ticket numbers and the Amtrak PNR number.
   C. Please claim and ticket the PNR assigned to you system. Please forward the Amtrak PNR number.

AMADEUS    APOLLO    SABRE    WORLDSPAN
14A597      14A5B0    14A5B1    14A5B4

3. Do full ARROW regression testing based on the attached standard script.

Please send the results. Thanks for your cooperation.

Amtrak Travel Agent Sales Center
Border Crossing.txt

From: (B)(6)
Sent: Thursday, September 22, 2005 11:13 AM
To: (B)(6)
Subject: One Character First Names
Importance: High

Hello,

It seems that we were able to allow booking with One character first names for Worldspan, but we need you to test this functionality in our User test system today. Please let us know if you have problems.

Off approximately 9000 PNRs, we found 335 had one character first names.

Many Thanks,

From: (B)(8)
Sent: Thursday, September 22, 2005 11:00 AM
To: (B)(9)
Cc: (B)(9)
Subject: One Character First Names
Importance: High

Hello All,

Worldspan called this morning and raised an issue about the one character first name change. We did send them the initial change request stating an October 1st date, but no follow up was sent to them till yesterday - obviously 4 days notice is a little short. I've told them I didn't think there was anything we could do, but I did say I would raise it to the powers that be. They assumed, that this enforcement would be tied to the acceptance of PID.

I am currently running a report for total number of Worldspan PNRs in the system with one character first names. Their Rail Manager is also going to call Alan Orchison.

I actually just tested this in TPFUSER, and it allowed me to build a GDS PNR with a one character first name, so maybe we're okay!

Here's the PNR:

14A5B6/Y9065P-1P HL 29SEP CTC-T 1055604 192.00/ 192.00
-01@ JONES/A
-02@ JONES/B
1 170 C WAS-BOS 500A TU 18APR 1233P 18APR YB 0 HK2
301@ R SEG # 1 BASIS 2F
* YOTC RAIL FARE 192.00
5001@ FBD- 2F
901@ NONE

From: (B)(6)
Sent: Wednesday, September 21, 2005 12:17 PM
To: (B)(6)
Cc: (B)(6)
Subject: Re: Arrow 'No Smoking' Indicator & PNR Name Restrictions
Attachments: atte8nr6.dat

Page 329
Hi [REDACTED],

Thank you for that email.

Could you please advise what kind of notification will be sent by Amtrak to their customers regarding both below items?

Regards,

[REDACTED]

Product Specialist Non - Air
Worldwide Product Planning

Phone: [REDACTED]
Fax: [REDACTED]
email: [REDACTED]

21/09/2005 17:10

To

CC

Subject

Arrow 'No Smoking' Indicator & PNR Name Restrictions

1. Effective for availability displays of 31Oct05 and beyond, the 'N' service indicator which designates 'No Smoking' will no longer appear. Every train [except Auto Train (#'s 52/53)] and every Thruway bus service is entirely non-smoking. This frees up a space in that display which will be used for a new service code in the future. This will also cause the phrase "non-smoking train" to disappear from www.amtrak.com train services.
Border Crossing.txt

displays. It does *not* mean that smoking is going to be allowed again.

2. We have been working on a project to convey customs-related passenger and crew information from Amtrak's Arrow system to the U.S Border Inspection Agencies Advance Passenger Information System (APIS). As part of this endeavor, effective 25Sep05, Amtrak will disallow PNR names if the surname or first name is less than two characters in length.

Please ensure that all your subscribers are informed of the above.

(See attached file: atte8nrp.dat)

From: [redacted]
Sent: Wednesday, September 21, 2005 12:10 PM
To: [redacted]
CC: [redacted]
Subject: Arrow 'No Smoking' Indicator & PNR Name Restrictions

1. Effective for availability displays of 31Oct05 and beyond, the 'N' service indicator which designates 'No Smoking' will no longer appear. Every train [except Auto Train (#'s 52/53)] and every Thruway bus service is entirely non-smoking. This frees up a space in that display which will be used for a new service code in the future. This will also cause the phrase 'non-smoking train' to disappear from www.amtrak.com train services displays. It does *not* mean that smoking is going to be allowed again.

2. We have been working on a project to convey customs-related passenger and crew information from Amtrak's Arrow system to the U.S Border Inspection Agencies Advance Passenger Information System (APIS). As part of this endeavor, effective 25Sep05, Amtrak will disallow PNR names if the surname or first name is less than two characters in length.

Please ensure that all your subscribers are informed of the above.

From: [redacted]
Sent: Wednesday, September 21, 2005 11:06 AM
To: [redacted]
Subject: Fw: WO 1507975 RAL:2V:UPDATE SSR TABLE FOR AMTRAK BORDER CROSSING REQUIREMENTS

The list of document type (RA, PR, PP, RE, RT, NC, BC, MO) is different than the list provided in AIRIMP (F, AC, A, C, I, IP and P). Shall we also define the SSR DOCS to accept the document types defined in AIRIMP or only the list mentioned in the SOR?

The genders can be M or F. But in AIRIMP, the gender can also be U (Undisclosed gender). Shall we define the SSR DOCS to also accept U as gender or only F and M as mentioned in the SOR?

Thanks
Yvonne

From: [redacted]
Sent: Wednesday, September 21, 2005 10:58 AM
To: [redacted]
Subject: Fw: SSR DOCS for AMTRAK
Can you confirm that you agree with the elements being all optional.

Thanks

----- Forwarded by [Redacted] on 09/21/2005 10:57 AM -----

From: [Redacted] (ANH/MKT/PAR) on 09/13/2005 08:15 AM

To: [Redacted]

CC:

Subject Fw: SSR DOCS for AMTRAK

Here is the note sent by DEV, I forgot to mention the last item.

Regards,

[Redacted]

Product Analyst - GMS Rail
amaDEUS
Tel: [Redacted]
Fax: [Redacted]

----- Forwarded by [Redacted] on 09/13/2005 08:14 AM -----

From: [Redacted] DEV/GCO/GCA/AIR/PDF on 09/13/2005 09:34 AM CEDT

To: [Redacted] ANH/MKT/PAR

CC: [Redacted] DEV/GCO/GCA/AIR/PDF

Subject SSR DOCS for AMTRAK
Hi,

In your SOR, you mention some specific document types that are not defined in AIRIMP and have not been agreed by ICAO. If we have to accept these codes, then we will make no validation on the text and only check that 1 or 2 alpha characters are present.

Also, with regards to elements that are defined as mandatory. During the RESCOM meeting last week, the airlines decided that it is better to make most of the elements optional otherwise the agent will enter anything they want just to have the system accept the input.

Regards
Stephen

Sent: Tuesday, September 20, 2005 4:08 PM
To: 
Subject: FW: Infant Booking

Hi,

I answered the second paragraph. Have a good one.

-----Original Message-----
From: 
Sent: Tuesday, September 20, 2005 2:36 PM
To: 
Cc: 
Subject: RE: Infant Booking

All looks good with the infant PNR. I was able to issue a ticket. User error...(my bad) I forgot to open the previous sabre PNR. I issued the ticket on newly created Sabre PNR. Although, result was the ticket issued fine.

What are the procedures for Travel Agents to add an infant? I need to be advised to add the documentation to Sabre Online Training. Will we be testing these formats again on Thursday / Friday?

Thanks,
Hi,

The infant has been added.

-----Original Message-----
From: [Redacted]
Sent: Tuesday, September 20, 2005 1:57 PM
To: [Redacted]
Cc: [Redacted]
Subject: Infant Booking

Hi,

Can we try and adding an infant to this PNR? 0EE322 / DTLTTH

Thanks,

Sabre / Travel Network
Manager, Rail Account Relations

From: [Redacted]
Sent: Tuesday, September 20, 2005 2:49 PM
To: [Redacted]
Cc: [Redacted]
Subject: RE: SPID is not supporting internal calls from TTY

I don't mean to be picky and become annoying but the TTY indicator is being cleared in PDFJ for TTY transactions. That's not what I meant. The branch in the test should have re-directed, not removed at all. See MVI instruction my original message below where my comment reads

(This is ok!! Do not clear for TTY!!)

That instruction should be skipped for TTY transactions. The other two (in bold) are being executed ok.

Something like this...

TM WA0TI1,X'10' * TTY?
BO PDFJ1000 * Y, BR TO CONTINUE.
Let me know if you have any questions.

Thanks and sorry for the inconvenience.

-----Original Message-----
From: 
Sent: Monday, September 19, 2005 2:51 PM
To: 
Cc: 
Subject: RE: 5PID is not supporting internal calls from TTY

I didn't see the changes. They are not loaded in TPFT and the version of PDFJ in COMMON does not include those changes.

-----
From: 
Sent: Friday, September 16, 2005 4:07 PM
To: 
Cc: 
Subject: RE: 5PID is not supporting internal calls from TTY
Done.

----Original Message-----
From: [Name]
Sent: Thursday, September 15, 2005 4:23 PM
To: [Name]
Cc: [Name]
Subject: SPID is not supporting internal calls from TTY

Hello,

The PD package is not handling internal calls for SPID requests from TTY.

It seems that PDFJ has a check for TTY that doesn't allow a counter (R0) to be initialized (don't know why).

See code below (italics mine, bold code that should have been executed)

```
TM WAOTI1,X'10' * TTY?
BO PDFJ1000 * Y, BR TO CONTINUE.
MVI EBCMO1,X'00' * N, CLEAR INTERNAL ENTRY INDIC. (This is ok!! Do not clear for TTY!!)

L R15,CE1CRO * BASE INPUT MESSAGE. (Not executed!!)
LH R0,MI0CCTF * GET I/P MSG SIZE. (Not executed!!)

PDFJ1000 EQU *
```

This causes the entry to be messed up even if it is valid. While tracing, I forced the TTY path to go thru that code and it went right so I think that's the only problem.

Please let us know when this has been corrected.

Thanks

[Name]
Hi,

Due to the time constraint, we were able to provide limited support covering the specific scenarios requested below. No automation test support was conducted.

Scenario A: OEE307/DTHFIE

Scenario B:
PNRS completed for to be processed for Infant scenario:

OEE323/DTLUUL
OEE328/DLTEWN
OEE332/DTMFQM

Scenario C: Non Border Train with PID Field
Result: PID accepted and ticket issued

OEE327/LDVUON

Scenario D: 1 character first / surname field
Input: -T/A
Result: $FORMAT$

-----Original Message-----
From: 
Sent: Tuesday, September 20, 2005 9:32 AM
To: 
Cc: 
Subject: Amtrak regression and end to end testing for Tuesday September 20, 2005.

Good morning,

PLEASE BOOK PNRS WITH THE FOLLOWING DATES: 20SEP-10OCT
The Test System should be ready for testing around 10:00am ET

1. SABRE ONLY
A. Please create PNR's with Border Crossing segments. Ensure there are minimum of two characters for the first and last names. Add 5DOB(date of birth) and a SPID field. Modify / delete 5DOB and 5PID fields. Add new 5DOB / 5PID field and ticket PNR's. Forward PNR numbers.

B. Create PNR's with Border Crossing segments. Ensure there are minimum of two characters for the first and last names. Email me the PNR numbers. I will add an infant to the PNR's and email back. Add 5DOB and 5PID field for infant and forward PNR's to the test group.

C. Create PNR's without Border Crossing segments and ensure there are a minimum of two characters in the first and last names. Add a 5DOB field (not required in non-border crossing PNR's). Please ticket the PNR's and forward the PNR numbers.

D. Create PNR's with a 1 character first name and 1 character last name.
You should be unable to enter 1 character name fields.

2. **WORLDSPAN ONLY**

A. Please create and ticket several reservations that contain PTA(Prepaid Ticket Advice) numbers. Forward the PNR number to the test group. Use the attached regression script for PTA numbers.

3. Do full ARROW regression testing based on the attached standard script.

<<Regression User testing 092005.doc>>

Please send the results. Thanks for your cooperation.

Amtrak Travel Agent Sales Center

From:  
Sent:  Tuesday, September 20, 2005 1:39 PM
To:  
Subject:  RE: Amtrak regression and end to end testing for Tuesday September 20, 2005.

yes

-----Original Message-----
From:  
Sent:  Tuesday, September 20, 2005 1:30 PM
To:  
Subject:  FW: Amtrak regression and end to end testing for Tuesday September 20, 2005.

this is working as designed right?

-----Original Message-----
From:  
Sent:  Tuesday, September 20, 2005 1:24 PM
To:  
CC:  
Subject:  RE: Amtrak regression and end to end testing for Tuesday September 20, 2005.

Hi,

Encountered issue when deleting DOB field. Where by the DOB field deletes the PID field. However, deletion of PID field does not delete DOB.

Sabre PNR: DTHFIE / Amtrak PNR: 0EE307

-----Original Message-----
From:  
Sent:  Tuesday, September 20, 2005 9:32 AM
To:  
CC:  

Page 338
Border Crossing.txt

Subject: Amtrak regression and end to end testing for Tuesday September 20, 2005.

Good morning,

PLEASE BOOK PNR'S WITH THE FOLLOWING DATES: 20SEP-100CT
The Test System should be ready for testing around 10:00am ET
1. SABRE ONLY
A. Please create PNR's with Border Crossing segments. Ensure there is
   minimum of two characters for the first and last names. Add SDOB (date of
   birth) and a SPID field. Modify / delete SDOB and SPID fields. Add new
   SDOB / SPID field and ticket PNR's. Forward PNR numbers.
B. Create PNR's with Border Crossing segments. Ensure there is
   minimum of two characters for the first and last names. Email
   me(894)555-5555)
   the PNR numbers. I will add an infant to the PNR's and email back. Add
   SDOB and SPID field for infant and forward PNR's to the test group.
C. Create PNR's without Border Crossing segments and ensure there is a
   minimum of two characters in the first and last names. Add a SDOB field
   (not required in non-border crossing PNR's). Please ticket the PNR's
   and
   forward the PNR numbers.
D. Create PNR's with a 1 character first name and 1 character last
   name.
   You should be unable to enter 1character name fields.

2. WORLDSpan ONLY
A. Please create and ticket several reservations that contain
   PTA(Prepaid
   Ticket Advice) numbers. Forward the PNR number to the test group. Use
   the
   attached regression script for PTA numbers.
3. Do full ARROW regression testing based on the attached standard
   script.

<<Regression User testing 092005.doc>>
Please send (894)555-5555 and myself the results. Thanks for
your
cooperation.

(894)
Amtrak Travel Agent Sales Center
(894)

From: (894)
Sent: Tuesday, September 20, 2005 1:29 PM
To: (894)
Cc: (894)

Subject: RE: Amtrak regression and end to end testing for Tuesday September
20, 2005.

I believe this is working as designed.

-----Original Message-----
Hi,

Encountered issue when deleting DOB field. Where by the DOB field deletes the PID field. However, deletion of PID field does not delete DOB.

Sabre PNR: DTHFIE / Amtrak PNR: 0EE307

-----Original Message-----
From: 
Sent: Tuesday, September 20, 2005 9:32 AM
To: 
Subject: Amtrak regression and end to end testing for Tuesday September 20, 2005.

Good morning,

PLEASE BOOK PNRS WITH THE FOLLOWING DATES: 20SEP-10OCT
The Test System should be ready for testing around 10:00am ET
1. SABRE ONLY
A. Please create PNR's with Border Crossing segments. Ensure there are minimum of two characters for the first and last names. Add 5DOB(date of birth) and a 5PID field. Modify/delete 5DOB and 5PID fields. Add new 5DOB / 5PID field and ticket PNR's. Forward PNR numbers.

B. Create PNR's with Border Crossing segments. Ensure there are minimum of two characters for the first and last names. Email me the PNR numbers. I will add an infant to the PNR's and email back. Add 5DOB and 5PID field for infant and forward PNR's to the test group.

C. Create PNR's without Border Crossing segments and ensure there are a minimum of two characters in the first and last names. Add a 5DOB field (not required in non-border crossing PNR's). Please ticket the PNR's and forward the PNR numbers.

D. Create PNR's with a 1 character first name and 1 character last name. You should be unable to enter 1 character name fields.

2. WORLDSPAN ONLY
A. Please create and ticket several reservations that contain PTA(Prepaid Ticket Advice) numbers. Forward the PNR number to the test group. Use Page 340
the
attached regression script for PTA numbers.

3. Do full ARROW regression testing based on the attached standard
script.

<<regression user testing 092005.doc>>
Please send [redacted] and myself the results. Thanks for
your
cooperation.

[redacted]
Amtrak Travel Agent Sales Center
[redacted]
[redacted]
From: [redacted]
Sent: Tuesday, September 20, 2005 10:32 AM
To: [redacted]
Cc: [redacted]
Subject: Amtrak regression and end to end testing for Tuesday Sepetember 20,
2005.

Good morning,

PLEASE BOOK PNRS WITH THE FOLLOWING DATES: 20SEP-10OCT
The Test System should be ready for testing around 10:00am ET
1. SABRE ONLY
A. Please create PNR's with Border Crossing segments. Ensure there are minimum of
two characters for the first and last names. Add SDOB(date of birth)and a 5PID
field. Modify / delete SDOB and 5PID fields. Add new SDOB / 5PID field and ticket
PNR's. Forward PNR numbers.

B. Create PNR's with Border Crossing segments. Ensure there are minimum of
two characters for the first and last names. Email me [redacted] the PNR
numbers. I will add an infant to the PNR's and email back. Add SDOB and 5PID field
for infant and forward PNR's to the test group.

C. Create PNR's without Border Crossing segments and ensure there are a minimum of
two characters in the first and last names. Add a SDOB field (not required in
non-border crossing PNR's). Please ticket the PNR's and forward the PNR numbers.

D. Create PNR's with a 1 character first name and 1 character last name. You
should be unable to enter Icharacter name fields.

2. WORLDSPAN ONLY
A. Please create and ticket several reservations that contain PTA(Prepaid Ticket
Advice) numbers. Forward the PNR number to the test group. Use the attached
regression script for PTA numbers.

3. Do full ARROW regression testing based on the attached standard script.

Please send [redacted] and myself the results. Thanks for your
cooperation.

[redacted]
Amtrak Travel Agent Sales Center
[redacted]
Border Crossing.txt

From: D(0)
Sent: Monday, September 19, 2005 5:43 PM
To: D(0)
Cc: D(0)
Subject: RE: Passenger Information Requirements for Border Crossing
Attachments: SABRE Border Crossing changes .doc

Hi D(0),

Sorry...I didn't get much time to test. I conducted my testing from the attached functional requirements provided. However, I created and ticketed PNR "OED168C" and tested passenger with Passport and the other with Birth Certificate. Although, I noticed there was no TCN number sent from Sabre to Arrow.

I must say these formats are quite lengthy. Through all my errors I just about validated all the errors. I never was able to get an Infant booked. How does an infant booking work? Does this only work when a sleeper is booked?

Included in the test script it would be extremely helpful if a full scenario explaining the infant booking process could be included for Jim and Sudha's testing tomorrow.

Thanks,

(b)(8)

Sabre / Travel Network
Manager, Rail Account Relations

(b)(6)

-----Original Message-----
From: D(0)
Sent: Monday, September 19, 2005 11:32 AM
To: D(0)
Cc: D(0)
Subject: RE: Passenger Information Requirements for Border Crossing

Hello D(0),

This is active in our test system, and has an End to End planned for tomorrow. If you can get to this today, to do a little testing, that would be great.

(b)(6)

-----Original Message-----
From: D(0)
Sent: Tuesday, August 16, 2005 4:31 PM
To: D(0)
Cc: D(0)
Subject: RE: Passenger Information Requirements for Border Crossing

Hi D(0),

I would like to confirm our IT Department have advised the proposed format will be accepted in Bypass. Please let me know when you are
Border Crossing.txt

ready to test the proposed Border Crossing format.

Regards,

[Redacted]

Sabre / Travel Network
Manager, Rail Account Relations

[Redacted]

-----Original Message-----
From: [Redacted]
Sent: Monday, July 25, 2005 11:15 AM
To: [Redacted]
CC: [Redacted]
Subject: Passenger Information Requirements for Border Crossing

Hello

Please find attached the changes being proposed for the collection of additional identification data for the Border Crossing PNRs in Arrow. These changes are being mandated by the US Border Inspection Agencies. We have targeted the requirements to be of least impact to you, and have a targeted date of the 1st October. Please review and let me know which approach for passing data that you will employ.

Thanks,

[Redacted]

<<SABRE Border Crossing changes.doc>>
From: [Redacted]
Sent: Monday, September 19, 2005 2:51 PM
To: [Redacted]
CC: [Redacted]
Subject: RE: SPID is not supporting internal calls from TTY

I didn't see the changes. They are not loaded in TPFT and the version of PDFJ in COMMON does not include those changes.

[Redacted]

From: [Redacted]
Sent: Friday, September 16, 2005 4:07 PM
To: [Redacted]
CC: [Redacted]
Subject: RE: SPID is not supporting internal calls from TTY

Done.

-----Original Message-----
From: [Redacted]
Sent: Thursday, September 15, 2005 4:23 PM
To: [Redacted]
Cc: [Redacted]
Subject: SPID is not supporting internal calls from TTY

Hello,

The PD package is not handling internal calls for SPID requests from TTY.

It seems that PDFJ has a check for TTY that doesn't allow a counter (RO) to be initialized (don't know why).

See code below (italics mine, bold code that should have been executed)

```asm
TM WA0TI1,X'10'  * TTY?
BO PDFJ1000     * Y, BR TO CONTINUE.
MVI EBCM01,X'00'  * N, CLEAR INTERNAL ENTRY INDIC. (This is ok!! DO
not clear for TTY!!)

* L R15,CE1CR0   * BASE INPUT MESSAGE. (Not executed!!)
LH RO,MIOCCTF   * GET I/P MSG SIZE. (Not executed!!)

( . . . )

PDFJ1000 EQU *
```

This causes the entry to be messed up even if it is valid. While tracing, I forced the TTY path to go thru that code and it went right so I think that's the only problem.

Please let us know when this has been corrected.

Thanks

From: [Redacted]
Sent: Monday, September 19, 2005 6:36 AM
To: [Redacted]
Cc: [Redacted]
Subject: RE: Passenger Information Requirements for Border Crossing
Hi [REDacted],

Please see the PNR below

IP- LRS49X
   1.1TEST/EDYTA*ADT
   1 TR 2V 7YD29NOV TU CHI SEA HK1 215P 1020A#2 /O $
   2 TR B2V 8948T 1DEC TH SEA VAC SS1 1045A 215P /O $
P- 1.T2225522
T- 1.TAW/00/21SEP-C2V
G- 1.SSRTKTLIPKK1 HLMT-26SEP/$ 125.00
   ***** ITEMS SUPPRESSED *****/DR
>>@01/12>01Y12>01Y12>01Y12>01Y12>01Y12>01Y12>01Y12>
>OSI2VD0CSHK1/RA/US/123456789012345/12DEC2005/F/12JUL1964/GB-1TE
ST/EDYTA
RESTRICTED

Amtrak rec loc: 120386
Could you please cancel this pnr whenever you finish working on it.

Do we need to notify our customers 3 months in advance about this new functionality?

What kind of announcement will you proceed with? Please advise.

Thank you.

[REDacted]

[REDacted]

Product Specialist Non - Air
Worldwide Product Planning

Phone: [REDacted]
Fax: [REDacted]
email: [REDacted]

15/09/2005 16:17

To [REDacted]
cc [REDacted]

RE: Passenger Information Requirements for Border Crossing

Hello [REDacted],

Page 345
Could you build a test PNR with the OSI format we supplied in Test. We will hopefully have our code ready in the next week.

Thanks,

-----Original Message-----
From:
Sent: Thursday, September 15, 2005 10:29 AM
To:
Cc:
Subject: RE: Passenger Information Requirements for Border Crossing

Whereas the usage of the SSR format is preferable we are unable to complete this piece of functionality within any reasonable time. Consequently, we have decided to support the passenger ID and gender information through OSI message. OSI solution is much easier and quicker to implement for both sides, as we already support this format in the system.

Could you please advise what do you need from our side to complete the project and how do you usually notify your agencies.

I do apologise for this short notice.

I would also like to let you know that I will be on vacation starting September 24th till October 15th, in the meantime please address all questions, queries to my manager. Thank you.

Regards,

Product Specialist Non - Air
Worldwide Product Planning

06/09/2005 13:10

RE: Passenger Information Requirements for Border Crossing
Hello,

Sorry I didn't get back to you yesterday, it was a holiday here. To answer your question, Amtrak is making the changes in our inbound path to support these SSRs.

-----Original Message-----
From: [Redacted]
Sent: Monday, September 05, 2005 1:21 PM
To: [Redacted]
Subject: RE: Passenger Information Requirements for Border Crossing

Amtrak currently does not support the ssr formats. This is what I read in Worldspan info pages: WITH THE EXCEPTION OF GENERIC SEAT REQUESTS AMTRAK DOES NOT ACCEPT SPECIAL SERVICE REQUESTS

How will you deal with it? Will you make changes on your side to be able to receive these ssr formats?

Pls advise.

Product Specialist Non - Air
Worldwide Product Planning

Phone: [Redacted]
Fax: [Redacted]
email: [Redacted]

To
02/09/2005 15:30

""[Redacted]"
c
cc

RE: Passenger Information Requirements for Border Crossing
If the SSR is sent, we will validate it, regardless of PNR

-----Original Message-----
From: (b)(6)
Sent: Friday, September 02, 2005 10:26 AM
To: (b)(6)
Subject: RE: Passenger Information Requirements for Border Crossing

D(6),

Another question, when will you validate before end transaction of every single pnr, or only at the pnrs with the Canadian routing?

D(6):

Product Specialist Non - Air
Worldwide Product Planning
Phone: (b)(6)
Fax: (b)(6)
email: (b)(6)

-----Original Message-----
From: (b)(6)
Sent: Friday, September 02, 2005 10:22 AM
To: (b)(6)
Subject: RE: Passenger Information Requirements for Border Crossing

02/09/2005 15:26

02/09/2005 15:26

Hello (b)(6),

Amtrak's system will validate the format of the SSR and also most of the Data - if it's found to be invalid, an error will be returned.

Is worldspan not planning to validate?

D(6)
Hi [Name],

Unfortunately, I do not have a time line yet.

Could you please answer the question about whether the system will audit the PNR for the new information before allowing end transaction.

Thank you.

Product Specialist Non - Air
Worldwide Product Planning

23/08/2005 13:03

To

"[Name]" (E-mail)
"[Name]" (E-mail)
Subject

RE: Passenger Information Requirements for Border Crossing

Do you have a time line yet [Name]?

--------Original Message--------
From: [Name]
Sent: Friday, August 12, 2005 6:47 AM
To: [Name]
Cc: [Name] (E-mail)
Subject: Re: Passenger Information Requirements for Border Crossing

Hi [Name],

We have decided that we would go with SSR. I am not sure if we would be able to meet the deadline of 1st Oct.

Regards,

Page 349
Hello

Please find attached the changes being proposed for the collection of additional identification data for the Border Crossing PNRS in Arrow. These changes are being mandated by the US Border Inspection Agencies. We have targeted the requirements to be of least impact to you, and have a targeted date of the 1st October. Please review and let me know which approach for passing data that you will employ.

Thanks,

<<Worldspan Border Crossing changes.doc>>
(See attached file: Worldspan Border Crossing changes.doc)

From:
Sent: Friday, September 16, 2005 4:07 PM
To: 
Cc: 
Subject: RE: SPID is not supporting internal calls from TTY

Done.

-----Original Message-----
From:
Sent: Thursday, September 15, 2005 4:23 PM
To: 
Cc:
Subject: SPID is not supporting internal calls from TTY

Hello,

The PD package is not handling internal calls for SPID requests from TTY.

It seems that PDFJ has a check for TTY that doesn't allow a counter (R0) to be initialized (don't know why).

See code below (italics mine, bold code that should have been executed)

```
TM          WA0TI1,X'10'      ; TTY?
BO          PDFJ1000      ; Y, BR TO CONTINUE.
MVI         EBCMO1,X'00'   ; N, CLEAR INTERNAL ENTRY INDIC. (This is ok!! Do not clear for TTY!!)

L          R15,CE1CR0      ; BASE INPUT MESSAGE. (Not executed!!)
LH         R0,MI0CCTF      ; GET I/P MSG SIZE. (Not executed!!)

( . . . )
PDFJ1000     EQU       *
```

This causes the entry to be messed up even if it is valid. While tracing, I forced the TTY path to go thru that code and it went right so I think that's the only problem.

Please let us know when this has been corrected.

Thanks

[Email headers]
Border Crossing.txt

For the month of September, please charge 1/2 to 2/3 of your time spent on "APIS Border Crossing Data Enhancements" project to AEDIBP1D synergy id. The rest of your time spent on the APIS project may be charged to ARWCUSTA as a lot of your time will be spent analyzing how the different GDS's will support these new changes.

For the month of October, please charge any time spent to the APIS project to AEDIBP1D.

From: [Redacted]
Sent: Thursday, September 15, 2005 4:23 PM
To: [Redacted]
Cc: [Redacted]
Subject: 5PID is not supporting internal calls from TTY

Hello,

The PD package is not handling internal calls for 5PID requests from TTY.

It seems that PDFJ has a check for TTY that doesn't allow a counter (R0) to be initialized (don't know why).

See code below (italics mine, bold code that should have been executed)

```assembly
TM WAOTI1,X'10'   * TTY?  
BO PDF1000        * Y, BR TO CONTINUE.  
MVI EBCMO1,X'00'  * N, CLEAR INTERNAL ENTRY INDIC. (This is ok!! Do not clear for TTY!!!)  
               * 
L R15,CE1CR0      * BASE INPUT MESSAGE. (Not executed!!)
LH R0,MI0CCTF     * GET I/P MSG SIZE. (Not executed!!)
(...)
PDF1000 EQU *
```

This causes the entry to be messed up even if it is valid. While tracing, I forced the TTY path to go thru that code and it went right so I think that's the only problem.

Please let us know when this has been corrected.
Thanks

From: [Redacted]
Sent: Thursday, September 15, 2005 10:29 AM
To: [Redacted]
Cc: [Redacted]
Subject: RE: Passenger Information Requirements for Border Crossing

Whereas the usage of the SSR format is preferable we are unable to complete this piece of functionality within any reasonable time. Consequently, we have decided to support the passenger ID and gender information through OSI message. OSI solution is much easier and quicker to implement for both sides, as we already support this format in the system.

Could you please advise what do you need from our side to complete the project and how do you usually notify your agencies.

I do apologise for this short notice.

I would also like to let you know that I will be on vacation starting September 24th till October 15th, in the meantime please address all questions, queries to my manager, [Redacted]. Thank you.

Regards,

[Redacted]

[Redacted]
Product Specialist Non - Air
Worldwide Product Planning

Phone: [Redacted]
Fax: [Redacted]
email: [Redacted]

06/09/2005 13:10
Hello,

Sorry I didn't get back to you yesterday, it was a holiday here. To answer your question, Amtrak is making the changes in our inbound path to support these SSRs.

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From: [Redacted]
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How will you deal with it? will you make changes on your side to be able to receive these SSR formats?

Pls advise.

Product Specialist Non - Air
Worldwide Product Planning

Phone: [Redacted]
Fax: [Redacted]
email: [Redacted]
If the SSR is sent, we will validate it, regardless of PNR

-----Original Message-----
From:  
Sent: Friday, September 02, 2005 10:26 AM
To:  
Subject: RE: Passenger Information Requirements for Border Crossing


Another question, when will you validate before end transaction of every single pnr, or only at the pnr's with the Canadian routing?


Product Specialist Non - Air
Worldwide Product Planning

Phone:
Fax:
email:

02/09/2005 15:26

To
cc
Subject

RE: Passenger Information Requirements for Border Crossing

Hello,

Amtrak's system will validate the format of the SSR and also most of the Data - if it's found to be invalid, an error will be returned.

Is Worldspan not planning to validate?


-----Original Message-----
From:  
Sent: Friday, September 02, 2005 10:22 AM
To:  
Subject: RE: Passenger Information Requirements for Border Crossing

Hi,
Unfortunately, I do not have a time line yet.

Could you please answer the question about whether the system will audit the PNR for the new information before allowing end transaction.

Thank you.

Do you have a time line yet?

-----Original Message-----
From: [Redacted]
Sent: Friday, August 12, 2005 6:47 AM
To: [Redacted]
Cc: [Redacted] (E-mail)
Subject: Re: Passenger Information Requirements for Border Crossing

Hi,

we have decided that we would go with SSR. I am not sure if we would be able to meet the deadline of 1st Oct.

Regards,

[Redacted]
Hello

Please find attached the changes being proposed for the collection of additional identification data for the Border Crossing PNRs in Arrow. These changes are being mandated by the US Border Inspection Agencies. We have targeted the requirements to be of least impact to you, and have a targeted date of the 1st October. Please review and let me know which approach for passing data that you will employ.

Thanks,

<<Worldspan Border Crossing changes.doc>>

(See attached file: Worldspan Border Crossing changes.doc)

From:        
Sent:  Tuesday, September 13, 2005 8:29 AM
To:          
Subject:     FW: SSR DOCS for AMTRAK

We may end up with our codes from Amadeus

-----Original Message-----
From:        
Sent:  Tuesday, September 13, 2005 8:15 AM
To:          
Subject:     FW: SSR DOCS for AMTRAK
Hi,

In your SOR, you mention some specific document types that are not defined in AIRIMP and have not been agreed by ICAO. If we have to accept these codes, then we will make no validation on the text and only check that 1 or 2 alpha characters are present.

Also, with regards to elements that are defined as mandatory. During the RESCOM meeting last week, the airlines decided that it is better to make most of the elements optional otherwise the agent will enter anything they want just to have the system accept the input.

Regards

Stephen

Sent: Tuesday, September 13, 2005 8:15 AM

Subject: Fw: SSR DOCS for AMTRAK

Here is the note sent by DEV, I forgot to mention the last item.
Hi,

In your SQR, you mention some specific document types that are not defined in AIRIMP and have not been agreed by ICAO. If we have to accept these codes, then we will make no validation on the text and only check that 1 or 2 alpha characters are present.

Also, with regards to elements that are defined as mandatory. During the RESCOM meeting last week, the airlines decided that it is better to make most of the elements optional otherwise the agent will enter anything they want just to have the system accept the input.

Regards

From: ...[Redacted]

Sent: Friday, September 09, 2005 2:33 PM

To: ...[Redacted]

Cc: ...[Redacted]

Subject: GDS program for API5

Hello,

I had some programs that will need to be tested by the GDS (Sabre for now). I understand the API5 project is going to Network1 this coming week which is what...
Sabre needs to test my changes so far.

Where should I put those programs? Should they go to any particular library or do you prefer those to be kept separately for now?

There are some more programs that I will be adding next week.

Border Crossing.txt

From:     System Administrator <postmaster@cendant.com>
Sent:    Thursday, September 08, 2005 2:40 PM
To:       [Redacted]
Subject:  Delivered: RE: APIS
Attachments:  RE: APIS
Importance:  High

<<RE: APIS>> Your message

To:       [Redacted]
Subject:  RE: APIS
Sent:    Thu, 8 Sep 2005 12:39:16 -0600

was delivered to the following recipient(s):

[Redacted]

Sent:    Thu, 8 Sep 2005 12:36:48 -0600
From:     [Redacted]  tds.corp.cendant.org  2.1.5
Sent:    Thursday, September 08, 2005 2:33 PM
To:       [Redacted]
Subject:  Agenda for the 09/09 APIS Project Status Meeting
Attachments:  APIS_Agenda_090905.doc; APIS_Phase2_IMP_Arrow_V1.doc

Attached is the Agenda for the 09/09 10am APIS Project Status Meeting.

Also attached is the Phase 2 Implementation plan.

This has already been reviewed by the technical groups involved, but we will be asking for formal user approval at the status meeting.

From:     [Redacted]
Sent:    Wednesday, September 07, 2005 4:13 PM
To:       [Redacted]
CC:       [Redacted]
Subject:  RE: 5PID pax field display

Hi [Redacted],
Border Crossing.txt

I don't see any impact other than a little lack of clarity/consistency to the GDS when they first see a PNR they are about to claim. They will see then only passenger association for 500B fields, not 5PID. Once the PNR is claimed, they generally don't use that display anymore as they only will see their own copy in their systems.

Do you see any other impact?

Hi,

Currently the passenger association for 5PID will show on a *R/P (or 'acp aapi on') but will not show on a *R

we didn't really not in the external design what display view was given in the example (sorry) we were just showing to most granular view (*R/P)

Could you please let us know if this will cause any problems for the GDS partners?

Thanks,

-----Original Message-----
From: [Redacted]
Sent: Wednesday, September 07, 2005 3:49 PM
To: [Redacted]
CC: [Redacted]
Subject: RE: 5PID pax field display

Not only Amadeus, Worldspan gets it (TKPV*16ED2F), so does Sabre (*074883).

Besides, according to the current external design document (for Amtrak, not GDS) 5PID always shows the name association.

(See \wastpf01\docprod\ASDM\Project_Folders\RS - Rail\ResSTARS\APIS\APIS_PHASE2_EXD.doc at 2.2.7 Display Examples) but it seems that Page 361
design has been changed and since the utility is the same we have either to accommodate those changes for GDS as well or make exception code only for GDS.

From: (b)(6)
Sent: Wednesday, September 07, 2005 3:28 PM
To: (b)(6)
Cc: (b)(6)
Subject: RE: 5PID pax field display

I think only Amadeus get the *R/P display - the other GDS get the no passenger display on 5-Fields.

Can you check in Production.

-----Original Message-----
From: (b)(6)
Sent: Wednesday, September 07, 2005 3:22 PM
To: (b)(6)
Cc: (b)(6)
Subject: RE: 5PID pax field display

Hi (b)(6)

I was planning to change PDU6 so the passenger number will show in the 5PID display, but found out that this is the way it was designed.

PDU6 will not be included in the load, however (b)(6) is working with PDU6 and will be included later for different reasons (group changes).

Pls let me know if you have any questions,

Note: you can always type: 'acp aapi on' (will show the pax number)
From: [redacted]
Sent: Wednesday, September 07, 2005 3:14 PM
To: [redacted]
Subject: SPID pax field display

Hi [redacted],

I'm testing my changes for the display of DOB/PID fields for GDS agents. TAK5 relies on PDU6 to append the passenger association info ("/P1") for 5 fields. This program is not yet in the AEDIBPID library but I saw you are working on it. It still doesn't include the pax association for SPID fields unless a *R/P is explicitly requested. Are you planning to include those changes soon?

Thanks,

Hi [redacted],

So far this is how a PNR would look like to a GDS agent.

*** GUEST REWARDS CUSTOMER ***

<table>
<thead>
<tr>
<th>0383F0</th>
<th>RR HL 09SEP</th>
<th>CTC-P</th>
<th>314.00/314.00</th>
</tr>
</thead>
<tbody>
<tr>
<td>-010 TESTAA/AMR</td>
<td></td>
<td></td>
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<tr>
<td>-020 TESTAA/BMRS</td>
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</tr>
<tr>
<td>1 2V 2102M WASNYP 700A09SEP 959A09SEP</td>
<td>HK2</td>
<td></td>
<td></td>
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<tr>
<td>3010 R SEG : 1 BASIS 2F</td>
<td></td>
<td></td>
<td></td>
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<tr>
<td>* JOFE RAIL FARE 314.00</td>
<td></td>
<td></td>
<td></td>
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<tr>
<td>5010 DOB- 01DEC1965/US/P2</td>
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<tr>
<td>5030 01JAN1964/US/P1</td>
<td></td>
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<td>5020 PAX ID - PP/US/123456790/01JAN2007/F</td>
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<td>5040 PP/US/123456789/01JAN2009/M</td>
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<td>5050 FQTV - CO-FM123456</td>
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</tr>
<tr>
<td>9010 202-096-4716-B</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Contrary to the examples in the external design document for GDS, only the first SPID field has the tag "PAX ID -" as same as it does it for SDOBS. Is that ok? (it
looks better to me). The "/p" will be shown as soon as PDU6 is modified.

From:  
Sent:  Wednesday, September 07, 2005 3:22 PM  
To:  
Cc:  
Subject:  RE: 5PID pax field display  

Hi,

I was planning to change PDU6 so the passenger number will show in the 5PID display, but found out that this is the way it was designed.

PDU6 will not be included in the load, however is working with PDU6 and will be included later for different reasons (group changes).

Pls let me know if you have any questions,

Note: you can always type: 'acp aapi on' (will show the pax number)

From:  
Sent:  Wednesday, September 07, 2005 3:14 PM  
To:  
Subject:  5PID pax field display  

HI,

I'm testing my changes for the display of DOB/PID fields for GDS agents. TAK5 relies on PDU6 to append the passenger association info ("/P1") for 5 fields. This program is not yet in the AEDIBPID library but I saw you are working on it. It still doesn't include the pax association for 5PID fields unless a "R/P is explicitly requested. Are you planning to include those changes soon?

Thanks,

Hi,

So far this is how a PNR would look like to a GDS agent.
Contrary to the examples in the external design document for GDS, only the first SPID field has the tag "PAX ID = " as same as it does for 5DOBs. Is that ok? (it looks better to me). The "/P" will be shown as soon as PDU6 is modified.

From: [Name]
Sent: Wednesday, September 07, 2005 3:14 PM
To: [Name]
Subject: SPID pax field display

HI,

I'm testing my changes for the display of DOB/PID fields for GDS agents. TAK5 relies on PDU6 to append the passenger association info ("/P1") for 5 fields. This program is not yet in the AEDIBPII library but I saw you are working on it. It still doesn't include the pax association for SPID fields unless a *R/P is explicitly requested. Are you planning to include those changes soon?

Thanks,

Hi,

So far this is how a PNR would look like to a GDS agent.
Contrary to the examples in the external design document for GDS, only the first $PID field has the tag "PAX ID -" as same as it does it for $DOB. Is that ok? (it looks better to me). The "/P" will be shown as soon as PDU6 is modified.

From: 07/07/2005 12:19 PM
Sent: Wednesday, September 07, 2005 12:19 PM
To: 07/07/2005 12:19 PM
Subject: FW: APIS Draft Implementation Plan
Attachments: APIS_Phase2_IMP_Arrow_V1.Doc

From: 07/07/2005 12:16 PM
Sent: Wednesday, September 07, 2005 12:16 PM
To: 07/07/2005 12:16 PM
Cc: 07/07/2005 12:16 PM
Subject: APIS Draft Implementation Plan

I would like to review the draft APIS phase 2 implementation plan as soon as tomorrow's 9.30am AUC mtg ends,

as most of the relevant players will be there on the conf call.
Please let me know if anyone sees a problem with that.

From: [Redacted]
Sent: Tuesday, September 06, 2005 3:03 PM
To: [Redacted]; TPF Test Coordinators
Subject: 156823 - Change LOC segment identifier for Departure/Arrival

Hello [Redacted],

Here are test results for the change - these are internal to the application, thus the trapped data is recorded showing the switch of the identifier value for Departure and Arrival on TP31 (Old) and TPF20 (New). Once loaded to TPFI, we will generate date to CBP and have them validate the change prior to implementation.

Thanks,

[Redacted]

From: [Redacted]
Sent: Tuesday, September 06, 2005 2:35 PM
To: [Redacted]
Subject: 156823 - Change LOC segment identifier for Departure/Arrival

will you please test this for me? Originally, in the LOC segment I had '87' = Departure and '125' = Arrival. They are now switched.

Thanks.

-

From: [Redacted]
Sent: Monday, September 05, 2005 1:21 PM
To: [Redacted]
Subject: RE: Passenger Information Requirements for Border Crossing

[Redacted],

Amtrak currently does not support the ssr formats. This is what I read in Worldspan info pages: WITH THE EXCEPTION OF GENERIC SEAT REQUESTS AMTRAK DOES NOT ACCEPT SPECIAL SERVICE REQUESTS

How will you deal with it? Will you make changes on your side to be able to receive these ssr formats?

Pls advise.

[Redacted]

[Redacted]
Product Specialist Non - Air
Worldwide Product Planning

Phone: [Redacted]
Fax: [Redacted]
email: [Redacted]
Border Crossing.txt

02/09/2005 15:30

RE: Passenger Information Requirements for Border Crossing

If the SSR is sent, we will validate it, regardless of PNR

-----Original Message-----
From: [Redacted]
Sent: Friday, September 02, 2005 10:26 AM
To: [Redacted]
Subject: RE: Passenger Information Requirements for Border Crossing

[Redacted],

Another question, when will you validate before end transaction of every single pnr, or only at the pnrs with the Canadian routing?

[Redacted]

[Redacted]
Product Specialist Non - Air Worldwide Product Planning

Phone: [Redacted]
Fax: [Redacted]
email: [Redacted]

02/09/2005 15:26

RE: Passenger Information Requirements for Border Crossing

Page 368
Hello [redacted],

Amtrak's system will validate the format of the SSR and also most of the Data - if it's found to be invalid, an error will be returned.

Is Worldspan not planning to validate?

[redacted]

--------Original Message------
From: [redacted]
Sent: Friday, September 02, 2005 10:22 AM
To: [redacted]
Subject: RE: Passenger Information Requirements for Border Crossing

Hi [redacted],

Unfortunately, I do not have a time line yet.

Could you please answer the question about whether the system will audit the PNR for the new information before allowing end transaction.

Thank you.

[redacted]

[redacted]

Product Specialist Non - Air
Worldwide Product Planning

Phone: [redacted]
Fax: [redacted]
e-mail: [redacted]

23/08/2005 13:03
Do you have a time line yet?

-----Original Message-----
From: [Redacted]
Sent: Friday, August 12, 2005 6:47 AM
To: [Redacted] (E-mail)
Cc: [Redacted] (E-mail)
Subject: Re: Passenger Information Requirements for Border Crossing

Hi [Redacted],

We have decided that we would go with SSR. I am not sure if we would be able to meet the deadline of 1st Oct.

Regards,

[Redacted]

[Redacted]
Product Specialist Non - Air
Worldwide Product Planning

Phone: [Redacted]
Fax: [Redacted]
email: [Redacted]

"[Redacted]"
25/07/2005 17:15

"[Redacted] (E-mail)"
To

"[Redacted] (E-mail)"
Cc

[Redacted] [Redacted] (E-mail),

Subject
Passenger Information Requirements for Border Crossing

Hello

Please find attached the changes being proposed for the collection of additional identification data for the Border Crossing PNRS in Arrow. These changes are being mandated by the US Border Inspection Agencies. We have targeted the requirements to be of least impact to you, and have a targeted date of the 1st October. Please review and let me know which approach for
passing data that you will employ.

Thanks,

Attachments:

<<Worldspan Border Crossing changes.doc>>
(See attached file: Worldspan Border Crossing changes.doc)

From: [Redacted]
Sent: Friday, September 02, 2005 10:26 AM
To: [Redacted]
Subject: RE: Passenger Information Requirements for Border Crossing

Another question, when will you validate before end transaction of every single pnr, or only at the pnr's with the Canadian routing?

[Redacted]

Product Specialist Non-Air Worldwide Product Planning

Phone: [Redacted]
Fax: [Redacted]
email: [Redacted]

02/09/2005 15:26

Hello [Redacted]

Amtrak's system will validate the format of the SSR and also most of the Data - if it's found to be invalid, an error will be returned.

Is Worldspan not planning to validate?

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From: [Redacted]
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To: [Redacted]
Hi,

Unfortunately, I do not have a timeline yet.

Could you please answer the question about whether the system will audit the PNR for the new information before allowing end transaction.

Thank you.

---

Hi,

Do you have a timeline yet?

-----Original Message-----

From: [Redacted]
Sent: Friday, August 12, 2005 6:47 AM
To: [Redacted] (E-mail)
Cc: [Redacted] (E-mail)
Subject: Re: Passenger Information Requirements for Border Crossing

Hi,

We have decided that we would go with SSR. I am not sure if we would be able to meet the deadline of 1st Oct.

Regards,
Hello

Please find attached the changes being proposed for the collection of additional identification data for the Border Crossing PNRs in Arrow. These changes are being mandated by the US Border Inspection Agencies. We have targeted the requirements to be of least impact to you, and have a targeted date of the 1st October. Please review and let me know which approach for passing data that you will employ.

Thanks,

<<Worldspan Border Crossing changes.doc>>
(See attached file: Worldspan Border Crossing changes.doc)

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Unfortunately, I do not have a time line yet.

Could you please answer the question about whether the system will audit the PNR for the new information before allowing end transaction.
Thank you.

Product Specialist Non - Air
Worldwide Product Planning

23/08/2005 13:03

Do you have a time line yet?

-----Original Message-----
From: (b)(6)
Sent: Friday, August 12, 2005 6:47 AM
To: (b)(6)
Cc: (b)(6) (E-mail)
Subject: Re: Passenger Information Requirements for Border Crossing

Hi (b)(6),

We have decided that we would go with SSR. I am not sure if we would be able to meet the deadline of 1st Oct.

Regards,

Product Specialist Non - Air
Worldwide Product Planning
Hello

Please find attached the changes being proposed for the collection of additional identification data for the Border Crossing PNRS in Arrow. These changes are being mandated by the US Border Inspection Agencies. We have targeted the requirements to be of least impact to you, and have a targeted date of the 1st October. Please review and let me know which approach for passing data that you will employ.

Thanks,

<<worldspan Border Crossing changes.doc>>
(See attached file: worldspan Border Crossing changes.doc)

On section 3.4 Fallback Scenarios for Distribution Channels Involved, please add that for IB when Arrow falls back and turned off the APIS load indicator, IB XAAPI servers need to be stopped and restarted to pick the Arrow load bit indicator change from ON to OFF (AAPI uses ACP ARROWPLUS 18 to inspect the load indicators).

-----Original Message-----
From: 
Sent: Thursday, September 01, 2005 9:45 AM 
To: 

Border Crossing.txt

Subject: APIS - DRAFT - Implementation Plan

Hi,

Attached is the draft APIS implementation plan. Could you please return any comments as soon as possible.

Thanks,

<< File: APIS_Phase2_IMP_Arrow_081905.doc >>

From: (b)(6)
Sent: Wednesday, August 31, 2005 1:52 PM
To: (b)(6)
Cc: (b)(6)
Subject: RE: Summary of high level functions

That 3 less programs for us.

I did and it looks ok to me (TAX0 has wrong tag for commented-out code. 04.09 instead of 04.11).

Does this means that check for MA#PID (CEM table) is going to be performed by the DOB/PID utility?

From: (b)(6)
Sent: Wednesday, August 31, 2005 1:43 PM
To: (b)(6)
Cc: (b)(6)
Subject: RE: Summary of high level functions

Thanks (b)(6) - (b)(6) do you want to take a look to see you see a problem?

-----Original Message-----
From: (b)(6)
Sent: Wednesday, August 31, 2005 1:20 PM
To: (b)(6)
Cc: (b)(6)
Subject: RE: Summary of high level functions

I added code for new error message for 5PID items for programs TAAE/YPE2/TAX0 as a result of validation from revised RMUX (DOB/PID utility) to be implemented. I commented IBCUPDT code.

Programs are coded and ready for testing. My versions are in V7MR.TO.F.REALTIME.
Thanks,

--------
From: [DIAGNOSIS]  
Sent: Wednesday, August 31, 2005 12:56 PM  
To: [CC@DIAGNOSIS]  
Cc: [CC@DIAGNOSIS]  
Subject: RE: Summary of high level functions

Hello All,

[DIAGNOSIS] will be modifying the GDS ticketing programs and will remove the reference to IBCDTE - Those programs are TAAE, TPE3 and TAX0

--------Original Message-----
From: [DIAGNOSIS]  
Sent: Wednesday, August 31, 2005 12:51 PM  
To: [CC@DIAGNOSIS]  
Cc: [CC@DIAGNOSIS]  
Subject: Summary of high level functions

Hi [CC@DIAGNOSIS]  

Attached is a document with a high level summary of the functions. Please let me know if you still have questions.

I am taking a go at the code in PDU7 for SDOB.

Note: I will be available this afternoon via email and phone (working from home)

Thanks, [CC@DIAGNOSIS]  

Page 377
-----Original Message-----

Border Crossing.txt

From: [Name]
Sent: Wednesday, August 31, 2005 9:34 AM
To: [Name]
Cc: [Name]
Subject: 3 indicators for TKT enforcement

The following are the program changes I need to do. I will be using global field IBCDTE as PID date value.

1. Additional progams to be added to th loadset. Delete IEBDTE code check in the following programs.

    TAAEE0/TPE3E0/TAX0E0.

2. RMUXE0 - Add check for new value of IBCDTE global for PID data check.

3. Add check for PID in TKSS for new value of IBCDTE global. Add checks for the 3 new indicators?
Adjust code for non-BC and BC indicators I added in the program.

Could you let me know if the 3 indicators for ARROW, GDS etc. have already been set up so I can incorporate for item#3 above?

As far as the DOB/PIDD cross check for group PNR still needs to be pursued further. Can't be definitive until 1 actual code is in place for the 5 items for group PNRS. I don't think it's going to be a problem as long all PAX in the PNR are associated correctly and no dupes.

Thanks,

[Name]

From: Risley, Manette
Sent: Wednesday, August 31, 2005 1:20 PM
To: [Name]
Cc: [Name]
Subject: RE: Summary of high level functions

I added code for new error message for $PID items for programs TAAE/YPE2/TAX0 as a result of validation from revised RMUX (DOB/PIDD utility) to be implemented. I commented IBCUPDT code.

Programs are coded and ready for testing. My versions are in V7MR.TOF.REALTIME.

Thanks,

[Name]

From: [Name]
Sent: Wednesday, August 31, 2005 12:56 PM
To: [Name]
Subject: RE: Summary of high level functions

Hello All,

will be modifying the GDS ticketing programs and will remove the reference to IBCDTE - Those programs are TAAE, TPE3 and TAX0

-----Original Message-----
From:  
Sent: Wednesday, August 31, 2005 12:51 PM
To:  
Cc:  
Subject: Summary of high level functions

Hi  

Attached is a document with a high level summary of the functions. Please let me know if you still have questions.

I am taking a go at the code in PDU7 for 5DOB.

Note: I will be available this afternoon via email and phone (working from home)

Thanks,

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The following are the program changes I need to do. I will be using global field IBCDTE as PID date value.
1. Additional progams to be added to th loadset. Delete IEBDTE code check in the following programs.
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Thanks,
Border Crossing.txt

From: 
Sent:  Wednesday, August 31, 2005 12:51 PM
To:   
CC:   
Subject:  Summary of high level functions
Attachments:  Function summary.doc

Hi and,

Attached is a document with a high level summary of the functions. Please let me know if you still have questions.

I am taking a go at the code in PDU7 for 5DOB.

Note: I will be available this afternoon via email and phone (working from home)

Thanks,

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3. Add check for PID in TKSS for new value of IBCDTE global. Add checks for the 3 new indicators?
   Adjust code for non-BC and BC indicators I added in the program.

Could you let me know if the 3 indicators for ARROW, GDS etc. have already been set up so I can incorporate for item#3 above?

As far as the DOB/PIDD cross check for group PNR still needs to be pursued further. Can't be definitive until actual code is in place for the 5 items for group PNR.
I don't think it's going to be a problem as long all PAX in the PNR are associated correctly and no dups.

Thanks,

From: 
Sent:  Tuesday, August 23, 2005 12:31 PM
To:   
CC:   
Subject:  APIS status - GDS

Hello,

The current status for each GDS is as follows:

SABRE - Awaiting Arrow's entries to be available in TPFT. to complete changes
to GDS PNR display and History

Amadeus - Initial coding is expected to be complete by the 16th September, with load targeted for the 19th October.

Apollo - I believe the initial code is ready, but awaiting a response from Apollo. Load planned for mid September

Worldspan - Contact on Holiday - late October implementation at the earliest.

...(Email content cut off by OCR limitations)...
Hello [Name],

Yes we have the same list - but Customs gave us a different list - I believe what we need to do our side is map your codes to ours - I listed that below - what do you believe AD, A, C, I, IP, P, F mean and then we'll see about mapping them:

<table>
<thead>
<tr>
<th>AIRIMP Code</th>
<th>Amtrak Code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>RA</td>
<td>US Resident Alien Card</td>
<td></td>
</tr>
<tr>
<td>PR</td>
<td>LPR (Legal Permanent Resident) Card</td>
<td></td>
</tr>
<tr>
<td>P</td>
<td>Passport</td>
<td></td>
</tr>
<tr>
<td>PP</td>
<td>IP</td>
<td></td>
</tr>
<tr>
<td>RE</td>
<td>Re-entry Permit</td>
<td></td>
</tr>
<tr>
<td>RT</td>
<td>Refugee Travel Document</td>
<td></td>
</tr>
<tr>
<td>NC</td>
<td>Naturalization Certificate</td>
<td></td>
</tr>
</tbody>
</table>
Border Crossing.txt

BC

Birth Certificate (requires photo id)

MO

Military Orders (requires photo id)

-----Original Message-----
From: [REDACTED]
Sent: Wednesday, August 17, 2005 5:11 PM
To: [REDACTED]
Subject: APIS

We will only recognize the following Document Types:
AD, A, C, I, IP, P, F
This is in AIRIMP 29th edition, page 143, 3.14.1.1.
I'll call you when I get in tomorrow.

Galileo International
Product Delivery

From: [REDACTED]
Sent: Wednesday, August 17, 2005 5:11 PM
To: [REDACTED]
Subject: APIS

We will only recognize the following Document Types:
AD, A, C, I, IP, P, F
This is in AIRIMP 29th edition, page 143, 3.14.1.1.
I'll call you when I get in tomorrow.

Galileo International
Product Delivery

From: [REDACTED]
Sent: Tuesday, August 16, 2005 4:31 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: Passenger Information Requirements for Border Crossing

Hi [REDACTED],

I would like to confirm our IT Department have advised the proposed format will be accepted in Bypass. Please let me know when you are ready to test the proposed Border Crossing format.

Page 383
Regards,

(b)(6)

Sabre / Travel Network
Manager, Rail Account Relations

(b)(6)

-----Original Message-----
From: [redacted]
Sent: Monday, July 25, 2005 11:15 AM
To: [redacted]
Cc: [redacted]
Subject: Passenger Information Requirements for Border Crossing

Hello

Please find attached the changes being proposed for the collection of additional identification data for the Border Crossing PNRS in Arrow. These changes are being mandated by the US Border Inspection Agencies. We have targeted the requirements to be of least impact to you, and have a targeted date of the 1st October. Please review and let me know which approach for passing data that you will employ.

Thanks,

(b)(6)

<<SABRE Border Crossing changes.doc>>
From: [redacted]
Sent: Tuesday, August 16, 2005 4:15 PM
To: [redacted]
Subject: RE: APIS Detailed Design

This message has been archived.

Perhaps not in the same category as they are not strictly part of the project, but we can just list them in a separate note:

Programs: PDE9, PDTC, TOEG and TAP1. Macro: RTOMA

From: [redacted]
Sent: Tuesday, August 16, 2005 4:09 PM
To: [redacted]
Subject: APIS Detailed Design

Hello,

I made a few changes and added the CEM table stuff - Do you think I should list the programs that we are commenting code out of?

(b)(6)

<< File: GDS_APIS_DSG.doc >>
Border Crossing.txt

From: [B](6)  
Sent: Monday, August 15, 2005 4:09 PM  
To: [B](6)  
Subject: Minutes of the APIS project status meeting 08/12/05  
Attachments: APIS_Phase2_IMPL_Plan_081505.doc  

The main discussion point of the meeting was the phase 2 implementation schedule.

Some minor changes were agreed to and the project team concurred to the updated schedule which is attached.

From: [B](6)  
Sent: Monday, August 15, 2005 10:06 AM  
To: [B](6)  
Cc: [B](6)  
Subject: Detailed design doc (draft) for APIS-GDS  
Attachments: GDS_APIS_DSG.doc  

This is the doc I had completed early last week, before the GDS announced their choices to support this. Now that we know better how they want things to work, the document may need several modifications, but I think it is more important to start working in the development asap and then to modify the doc on the road.

From: [B](6)  
Sent: Monday, August 15, 2005 9:44 AM  
To: [B](6)  
Subject: updated  
Attachments: APIS_Phase2_IMPL_Plan_081505.doc  

From: [B](6)  
Sent: Friday, August 12, 2005 12:18 PM  
To: [B](6)  
Subject: RE: CEM Table

Probably should use the 3p* bit, as it's only referenced in two programs.

-----Original Message-----
From: [B](6)
Hi,

We have decided that we would go with SSR. I am not sure if we would be able to meet the deadline of 1st Oct.

Regards,

[Redacted]

[Redacted]

Product Specialist Non - Air
Worldwide Product Planning

Phone: [Redacted]
Fax: [Redacted]
email: [Redacted]

25/07/2005 17:15

Hello

Please find attached the changes being proposed for the collection of additional identification data for the Border Crossing PNRs in Arrow. These changes are being mandated by the US Border Inspection Agencies. We have targeted the requirements to be of least impact to you, and have a targeted date of the 1st October. Please review and let me know which approach for passing data that you will employ.
Border Crossing.txt

Thanks,

<<Worldspan Border Crossing changes.doc>>
(See attached file: Worldspan Border Crossing changes.doc)

From: [Redacted]
Sent: Thursday, August 11, 2005 4:59 PM
To: [Redacted]
CC: [Redacted]
Subject: RE: Proposed APIS phase 2 Implementation Scenario

This looks fine to me. We're currently on schedule for the Sep 25th implementation; or I will let you know if anything changes.

[Redacted]

From: [Redacted]
Sent: Thursday, August 11, 2005 4:46 PM
To: [Redacted]
Subject: Proposed APIS phase 2 Implementation Scenario

please review the proposed implementation scenario for APIS phase 2, and let me know if you see any issues affecting your area,
or if you have any suggested changes.

1. Sep 6 - Unticketed PNRS that contain Cross Border segments and do not have first and last names with at least 2 characters

   will be queued for Reservations action. At least 2 separate queues will be used to separate the PNRS by close in travel dates and further out travel dates.

2. Sep 23 - RailRES STARS beta release containing APIS phase 2 changes will be loaded.

   However, the APIS enhancements will not be active until the Arrow activation bit is loaded in Arrow.

3. Sep 25 - Arrow and GDS changes will be loaded to permit and prompt for the addition of additional passenger information
Border Crossing.txt
The activation bit for RailRes / STARS will be turned on.
However the Arrow code will have 2 further indicators, that will allow enforcement of the ticketing restrictions
(present) be turned on or off.
One indicator will be for RailRes / STARS ticketing of PNR's and one will be for Internet ticketing of PNR's.
The RailRes / STARS indicator will be turned off until the rollout of the new RailRes / STARS release has been completed, likely to be October 4th.

4. Sep 25 Internet changes for phase 2 will be implemented. The switch in Arrow to enforce ticketing restrictions on Internet ticketing of PNRs will be turned on.
Should the Internet load be delayed, then the ticketing enforcement switch in Arrow will remain off until the Internet release is implemented.
Also, should the internet release be fallen back, the ticketing enforcement switch for the Internet will be turned off.


5. Oct 5 Turn on ticketing enforcement switch for RailRes / STARS

From: [Redacted]
Sent: Thursday, August 11, 2005 4:47 PM
To: [Redacted]
Subject: RE: Proposed APIS phase 2 Implementation Scenario

This looks good to me

-----Original Message-----
From: [Redacted]
Sent: Thursday, August 11, 2005 4:46 PM
To: [Redacted]
Subject: Proposed APIS phase 2 Implementation Scenario

Please review the proposed implementation scenario for APIS phase 2, and let me know if you see any issues affecting your area, or if you have any suggested changes.
1. Sep 6 – Unticketed PNRs that contain Cross Border segments and do not have first and last names with at least 2 characters

   will be queued for Reservations action. At least 2 separate queues will be used to separate the PNRs by close in travel dates and further out travel dates.

2. Sep 23 – RailRES STARS beta release containing APIS phase 2 changes will be loaded.

   However, the APIS enhancements will not be active until the Arrow activation bit is loaded in Arrow.

3. Sep 25 – Arrow and GDS changes will be loaded to permit and prompt for the addition of additional passenger information

   The activation bit for RailRes / STARS will be turned on.

   However the Arrow code will have 2 further indicators, that will allow enforcement of the ticketing restrictions present) be turned on or off.

   One indicator will be for RailRes / STARS ticketing of PNR’s and one will be for Internet ticketing of PNR’s.

   The RailRes / STARS indicator will be turned off until the rollout of the new RailRes / STARS release has been completed, likely to be October 4th.

4. Sep 25 – Internet changes for phase 2 will be implemented. The switch in Arrow to enforce ticketing restrictions on Internet ticketing of PNRs will be turned on.

   Should the Internet load be delayed, then the ticketing enforcement switch in Arrow will remain off until the Internet release is implemented.

   Also, should the internet release be fallenback, the ticketing enforcement switch for the Internet will be turned off.

Border Crossing.txt

5. Oct 5 Turn on ticketing enforcement switch for RailRes / STARS

From: [Redacted]  
Sent: Thursday, August 11, 2005 4:46 PM  
To: [Redacted]  
Subject: Proposed APIS phase 2 Implementation Scenario

Please review the proposed implementation scenario for APIS phase 2, and let me know if you see any issues affecting your area, or if you have any suggested changes.

1. Sep 5 – Unticketed PNRS that contain Cross Border segments and do not have first and last names with at least 2 characters

   will be queued for Reservations action. At least 2 separate queues will be used to separate the PNRS by close in travel dates and further out travel dates.

2. Sep 23 – RailRES STARS beta release containing APIS phase 2 changes will be loaded.

   However, the APIS enhancements will not be active until the Arrow activation bit is loaded in Arrow.

3. Sep 25 – Arrow and GDS changes will be loaded to permit and prompt for the addition of additional passenger information

   The activation bit for RailRes / STARS will be turned on. However the Arrow code will have 2 further indicators, (do not allow ticketing unless all the new fields are present) be turned on or off.

   One indicator will be for RailRes / STARS ticketing of PNR's and one will be for Internet ticketing of PNR's.

   The RailRes / STARS indicator will be turned off until the rollout of the new RailRes / STARS release has been completed,

   likely to be October 4th.
Border Crossing.txt

4. Sep 25  Internet changes for phase 2 will be implemented. The switch in Arrow to enforce ticketing restrictions on Internet ticketing of PNRS will be turned on.

    Should the Internet load be delayed, then the ticketing enforcement switch in Arrow will remain off until the Internet release is implemented.

    Also, should the internet release be fallenback, the ticketing enforcement switch for the Internet will be turned off.


5. Oct 5  Turn on ticketing enforcement switch for RailRes / STARS

From: [Redacted]
Sent: Tuesday, August 09, 2005 4:52 PM
To: [Redacted]
Cc: [Redacted]
Subject: RE: Passenger Information Requirements for Border Crossing
Attachments: APIS SSRS v4.doc

[Redacted]
Galileo will be implementing the DOCS SSR in mid-September. We have to
complete development to make this carrier specific because Amadeus carriers
cannot support the new entry yet.
The formats in your document do not agree with the formats we will be
implementing.
Please give me a call so we can discuss the testing and implementation.
I am attaching the functional advisory and screen hange notice.

-----Original Message-----
From: [Redacted]
Sent: Monday, August 08, 2005 2:00 PM
To: [Redacted]
Cc: [Redacted]
Subject: RE: Passenger Information Requirements for Border Crossing

Hello,

We have not heard any response from Galileo on this request. Please
response with any questions or your preferred approach. Amtrak will assume
that your agents will be using the OSI format if no response is received.

Many Thanks in advance,
-----Original Message-----
From: (E-mail)
Sent: Monday, July 25, 2005 12:16 PM
To: (E-mail)
Cc: (E-mail); (E-mail)
Subject: Passenger Information Requirements for Border Crossing

Hello

Please find attached the changes being proposed for the collection of additional identification data for the Border Crossing PNRs in Arrow.
These changes are being mandated by the US Border Inspection Agencies. We have targeted the requirements to be of least impact to you, and have a targeted date of the 1st October. Please review and let me know which approach for passing data that you will employ.

Thanks,


<< File: Apollo Border Crossing changes.doc >>
From: (E-mail)
Sent: Monday, August 08, 2005 2:58 PM
To: (E-mail)
Subject: Out of Office AutoReply: Passenger Information Requirements for Border Crossing

I will be out of the office on business Monday and Tuesday, August 8-9 and will have limited access to e-mail. If this matter is urgent, please contact me via my cell phone at (E-mail). Otherwise, I will respond as soon as I am able.

From: (E-mail)
Sent: Friday, August 05, 2005 10:47 AM
To: (E-mail)
Cc: (E-mail)
Subject: RE: Implementation Schedule for APIS phase 2

So that increases our program count, which gives more weight to the idea of loading on the Sunday, Sep 25.

(E-mail) has approved a Sunday load.

From: (E-mail)
Sent: Friday, August 05, 2005 10:43 AM
To: (E-mail)
Cc: (E-mail)
Subject: RE: Implementation Schedule for APIS phase 2

This is a rough count of segments (including how much change is required in each) for the GDSs. As (E-mail) said, depending on the approach of each GDS this may change. The ideal situation would be that all GDSs adopt the same approach (any bets?).

Page 392
TAX0 Small
TAAE Small
TPE3 Small
TOO1 Small
TID6 Medium
TIG2 Small
TIG3 Small
TIG5 Big (Split into a new program?)
TAK5 Medium
TAH7 Medium
PDEC (Small/Medium depending how the regular SPID entry is processed)
PDED (Small)
The PD program that handles SPID process may need modifications as well.

So in short:
7 Segments w/small changes
4 Segments w/medium changes
1 Segment w/big changes or new segment
Total: 12 Segments.

From: [Redacted]
Sent: Thursday, August 04, 2005 11:08 AM
To: [Redacted]
CC: [Redacted]
Subject: RE: Implementation Schedule for APIS phase 2

Hello [Redacted],

Does your program count include GDS program changes - I have [Redacted] working on that now - currently it'll only be a rough estimate as we are awaiting GDS feedback on the approach they wish to follow. It shouldn't change by more than a couple of segments if the GDS pick different approaches.
can we have a rough count of segments by Monday?

-----Original Message-----
From: [REDACTED]
Sent: Thursday, August 04, 2005 10:04 AM
To: [REDACTED]
Cc: Arrow On Call
Subject: Implementation Schedule for APIS phase 2

APIS phase 2 will be ready for implementation late September.
The implementation requires co-ordination of software loads on Arrow, XAAPI, RailRes / STARS, and the Internet
I am now in the process of trying to finalize the load schedule for each of these pieces.

The Arrow changes are not large. They involve:

Changing the requirement for all PNR name fields, both first and last, to be a minimum of two characters. Currently it is one.

For Border Crossing PNRs only, additional passenger information will need to be collected.

1.

2. Document Type (details to be defined in external design)

3. Document Number (details to be defined in external design)

4. Document Expiry Date (details to be defined in external design)

5. Gender

However, although the changes are not large and involve only about 15 segments, they do touch major system components,

PNR creation and End Transaction.

RR / STARS will be in Beta Sep 23, with the final push Sep 30.
Internet will be ready Sep 25
Arrow will be ready to load the week of Sep 25. We could load either Sunday Sep 25 or Tuesday Sep 27.

Sep 27 currently has no other implementations on the schedule, neither does Sep 25, although there is PNR related load, PRAD2V build of existing PNRs (one time conversion utility) on the Saturday Sep 24.

My preference would be Sunday Sep 25. This would simplify coordination with the Internet load, and would also allow for 2 more days of RR / STARS Beta testing.

However, if there is a desire not to load this on Sep 25, following the Sep 24 PRAD2V build of existing PNRs load, we could live with Tuesday Sep 27.

Comments, questions, concerns?

From: [redacted]
Sent: Thursday, August 04, 2005 11:45 AM
To: [redacted]
CC: [redacted]
Subject: AEDIBP1D - APIS-Border Xing

[redacted], you now have access. Please assign your tasks.

From: [redacted]
Sent: Thursday, August 04, 2005 11:38 AM
To: [redacted]
Subject: APISP2 EXT Design

The final version of the APIS phase 2 External Design document was agreed to at Friday's (7/29) status meetings. The document is attached.

From: [redacted]
Sent: Thursday, August 04, 2005 10:04 AM
To: [redacted]
CC: Arrow On Call
Subject: Implementation Schedule for APIS phase 2

APIS phase 2 will be ready for implementation late September.

The implementation requires co-ordination of software loads on Arrow, XAAPI, RailRes / STARS, and the Internet

I am now in the process of trying to finalize the load schedule for each of these
The Arrow changes are not large. They involve:

Changing the requirement for all PNR name fields, both first and last, to be a minimum of two characters. Currently it is one.

For Border Crossing PNRs only, additional passenger information will need to be collected.

Document Type (details to be defined in external design)

Document Number (details to be defined in external design)

Document Expiry Date (details to be defined in external design)

Gender

However, although the changes are not large and involve only about 15 segments, they do touch major system components,

PNR creation and End Transaction.

RR / STARS will be in Beta Sep 23, with the final push Sep 30.
Internet will be ready Sep 25

Arrow will be ready to load the week of Sep 25. We could load either Sunday Sep 25 or Tuesday Sep 27.
Sep 27 currently has no other implementations on the schedule, neither does Sep 25, although there is PNR related load, PRAD2V build of existing PNRs (one time conversion utility) on the Saturday Sep 24.

My preference would be Sunday Sep 25. This would simplify coordination with the Internet load,
and would also allow for 2 more days of RR / STARS Beta testing.

However, if there is a desire not to load this on Sep 25, following the Sep 24
Border Crossing.txt

PRAD2V build of existing PNRs load, we could live with Tuesday Sep 27.

Comments, questions, concerns?
Amtrak Technologies - Arrow Software Developer
10 G St NE - (301) 776-0002
Washington, DC 20002

----- Original Message ----- 
From: [redacted]
Sent: Thursday, August 04, 2005 7:44 AM
To: [redacted]
Cc: [redacted]
Subject: DOB Issue - Appended text problem - PNR 355BE

I have recreated the problem that is in [redacted]. It's an appended text problem. It's the same problem as [redacted] that was reported to [redacted] last week except that [redacted] was because of an INFANT appended text not being found when it existed. Although I'm not sure why the agent was putting in DOB information in as appended text to begin with rather than as 5DOB. Had they not done this there wouldn't have been this DOB issue.

The ticketing never gets filed into the PNR because of the appended text confusion. I will look into this to see if this can be fixed without touching appended text entry functionality. Hopefully, ticketing can be made smarter to not have issues in this case.

Thanks.

Appended text entries from Agent Activity (These are the types of entries that really mess up appended text when appended text didn't exist for an item beforehand such as in this case.):

-01010/6
FEB111943

-02010/6
JUN171921

-03010/6
DEC221979

TPFS recreation:
040728 RR HL NONE CTC-P 117.00/
-018 (301) 776-0002

-028 (301) 776-0002
1 510 C. SEA-VAC 745A SA 13AUG 1140A 13AUG Y *T HK3
3010 T SEG # 1 BASIS 3F /P1-3
* YOFC RAIL FARE 117.00
5001@ DOB- 19MAR1992/US/P1
5002@ 19MAR1992/US/P2
5003@ 19MAR1992/US/P3
7001@ TKT 2166981000018 SEG #1 CA $39.00 /P1
SEG# 09, 10, 11, 12, 13, 14, 15, 16, 18, 26, 34, 42, 44, 45,
47, 48, 49, 50, 51, 52, 55, 56, 57, 58, 59, 60, 61, 64, 66,
69, 71, 72, 73, 74, 75, 76, 81, 82, 83, 84
7002@ TKT 2166981000026 SEG #1 CA $39.00 /P2
SEG# 09, 10, 11, 12, 13, 14, 15, 16, 18, 26, 34, 42, 44, 45,
47, 48, 49, 50, 51, 52, 55, 56, 57, 58, 59, 60, 61, 64, 66,
69, 71, 72, 73, 74, 75, 76, 81, 82, 83, 84
7003@ TKT 2166981000034 SEG #1 CA $39.00 /P3
9010 202-906-4328-H /P1
Agent activity for 7943 NCR:

I+
A13AUGSEAVAC+
CRD*CTYSEA/CTC+
A13AUGNCRVAC+
A13AUGSEAVAC+
N3Y1+
-18BA6+
-1DH46+
-18D63+
93012613080-H/P1+
6P+
*R+
ER+
3010+
*R+
3010+
*R+
3IP2E,ISA+
*R+
ER+
5AAA212-2000069015+
*R+
ER+
ER+
TKF??+
TKFAX83715 165251 37010-Gelman/Dale B
-01006 FEB111943+
-02006 JUN171921+
-03006 DEC21979+
*R+
ER+
5AAA212-2000069015/P3+
*R+