AMTRAK

VIA E-MAIL

June 15, 2018

Mr. Edward Hasbrouck
The Identity Project
1736 Franklin Street
9th Floor
Oakland, CA 94612

Re: Freedom of Information Act Request – Interim Response #10
Tracking Number: 15-FOI-00021

Dear Mr. Hasbrouck:

We are further responding to your October 29, 2014 request for information made under the Freedom of Information Act (FOIA), which was received via e-mail by Amtrak's FOIA Office on the same date.

Your request seeks the records described below:

(1) Any records of policies, procedures, technical specifications, contracts (including agency appointment agreements), or directives to staff, contractors, or agents pertaining to transfers of data about Amtrak passengers or customers to the Department of Homeland Security (DHS), any DHS component including US Customs and Border Protection (USCBP), the Canadian Border Services Agency (CBSA), any other Canadian government agency, or any other foreign government, or the subsequent handling or use of such data, including without limitation Advanced Passenger Information (API) and any personally identifiable data obtained or derived from the ARROW reservation system.

(2) Any records pertaining to the legal basis for such data transfers, including any e-mail messages pertaining to this subject within or between Amtrak, Amtrak agents, Amtrak contractors, and any third party or parties.

(3) Any records of policies, procedures, technical specifications, contracts (including agency appointment agreements), or directives to staff, contractors, or agents (including without limitation travel agencies and agents authorized to sell Amtrak tickets, and other ARROW users) regarding disclosures to be made concerning transfers of data about Amtrak passengers or customers to government agencies including DHS.

(4) Any records of policies, procedures, reports, or directives to staff, contractors, or agents (including without limitation travel agencies and agents authorized to sell Amtrak tickets, and other ARROW users) regarding compliance with the Personal Information Protection and Electronic Documents Act (PIPEDA) of Canada, including handling of requests for records or other requests or complaints made pursuant to PIPEDA and any disclosures to be made to passengers or customers.

(5) Any e-mail messages within or between Amtrak and Amtrak agents, Amtrak contractors, and any third party or parties containing any of the text strings "Personal Information Protection and Electronic Documents Act", "PIPEDA", or "Privacy Commissioner of Canada".

(6) Any electronic file in which any of the above records are included.

(7) All metadata pertaining to any such file, such as file system information indicating the creation data, modification date, etc.

We are continuing to review and process records responsive to your request. We are releasing in part the attached records.

The names and personal identifying information of Amtrak employees and private individuals have been redacted from the enclosed records pursuant to exemption 6 of the FOIA on the basis that disclosure would constitute a clearly unwarranted invasion of the personal privacy of these individuals. In weighing the public interest, it was determined that there was no public interest in disclosing this information.

Please note, the records we are providing are part of a huge text file (800 pages), which we are reviewing in parts. Due to the size of the file, the last page may contain an incomplete e-mail. Please be advised, the next response will pick up from where we left off.

If you have any questions regarding the processing of your request, please feel free to contact me at Hawkins@amtrak.com or at (202) 906-3741. For further assistance and to discuss any aspect of your request you may also contact our FOIA Public Liaison at FoiaPublicLiaison@amtrak.com. Additionally, you may contact the Office of Government Information (OGIS), National Archives and Records Administration, Room 2510, 8601 Adelphi Road, College Park, MD 20740-6001, e-mail at ogis@nara.gov, telephone at 202-741-5770; toll free at 1-877-684-6448; or fax 202-741-5769.

Pursuant to Amtrak's FOIA regulations (49 CFR 701.10), if you do not agree with Amtrak's decision to withhold the above-referenced information, you may file an appeal with Eleanor D. Acheson, Executive Vice President, Chief Legal Officer, General Counsel and Corporate Secretary, within ninety days (90) of the date of this letter, specifying the relevant facts and the basis for your appeal. Your appeal may be mailed to Ms. Acheson's attention: National Railroad Passenger Corporation, Law Department, 1 Massachusetts Avenue, NW, Washington, DC 20001. The President and CEO of Amtrak have delegated authority to the General Counsel and Corporate Secretary for the rules and compliance to the FOIA.

We are continually working through our backlog of requests. The next estimated response date is September 28, 2018.

Sincerely,

Sharron Hawkins
Lead FOIA Specialist

Attachments

Due to some technical issues in Arrow processing, Enforcement of the
Passenger Information on SABRE PNRs was turned off. Agents can still enter
the information, but Arrow will not enforce at Ticketing time. I'm not sure
you need to tell your agents or publish a message, but We wanted to let you
know.

(b) (6)

-----Original Message-----
From: (b) (6)   [(b) (6)   ]
Sent: Monday, October 03, 2005 12:51 PM
To: (b) (6)
Cc: (b) (6)
Subject: RE: Amtrak regression and end to end testing for Tuesday September
20, 2005.

(b) (6) ,

Our online Format Finder reference information and agency Bulletin Updates
will be available Thursday, Oct. 6. Therefore, please activate the changes
on Thursday, Oct. 6.

Thanks,

(b) (6)

Sabre / Travel Network

Manager, Rail Account Relations

(b) (6)

-----Original Message-----
From: (b) (6)   [mailto:(b) (6)   ]
Sent: Monday, October 03, 2005 11:39 AM
To: (b) (6)
Cc: (b) (6)
Subject: RE: Amtrak regression and end to end testing for Tuesday September
20, 2005.
Importance: High

Hello (b) (6)

When would you like to activate the enforcement of Passenger information for
SABRE. The original plan was for this Thursday, but as I haven't heard from
you, would you prefer the following Tuesday?

Please let me know as soon as possible,

(b) (6)

-----Original Message-----
From: (b) (6)   [mailto(b) (6)   ]
Sent: Tuesday, September 20, 2005 2:39 PM
To: (b) (6)
Cc: (b) (6)   ,
(b) (6)
Subject: RE: Amtrak regression and end to end testing for Tuesday Sepetember
20, 2005.

Hi (b)(6) ,

Due to the time constraint, we were able to provide limited support covering
the specific scenarios requested below. No automation test support was
conducted.

Scenario A: OEE307/DTHFIE

Scenario B:
PNRS completed for to be processed for Infant scenario:

OEE323/DTLUDL
OEE328/DTLEWN
OEE332/DTMFQM

Scenario C: Non Border Train with PID Field

Result: PID accepted and ticket issued

OEE327/LDYCNO

Scenario D: 1 character first / surname field

Input: -T/A

Result: ‡FORMAT‡

-----Original Message-----
From: (b)(6)   [mailto(b)(6)   ]
Sent: Tuesday, September 20, 2005 9:32 AM
To: (b)(6)   ,
Paula; (b)(6)
Cc: (b)(6)   ; (b)(6)   ; (b)(6)   ; (b)(6)   ; (b)(6)
Subject: Amtrak regression and end to end testing for Tuesday Sepetember 20,
2005.

Good morning,

PLEASE BOOK PNRs WITH THE FOLLOWING DATES: 20SEP-10OCT
The Test System should be ready for testing around 10:00am ET
1. SABRE ONLY
A. Please create PNR's with Border Crossing segments. Ensure there are
minimum of two characters for the first and last names. Add 5DOB(date of
birth)and a 5PID field. Modify / delete 5DOB and 5PID fields. Add new 5DOB
/ 5PID field and ticket PNR's. Forward PNR numbers.

B. Create PNR's with Border Crossing segments. Ensure there are minimum of
two characters for the first and last names. Email me((b)(6)   )
the PNR numbers. I will add an infant to the PNR's and email back. Add
5DOB and 5PID field for infant and forward PNR's to the test group.

C. Create PNR's without Border Crossing segments and ensure there are a
minimum of two characters in the first and last names. Add a 5DOB field
(not required in non-border crossing PNR's). Please ticket the PNR's and
forward the PNR numbers.

D. Create PNR's with a 1 character first name and 1 character last name.
You should be unable to enter 1character name fields.

2. WORLDSPAN ONLY

Border Crossing.txt

A. Please create and ticket several reservations that contain PTA(Prepaid Ticket Advice) numbers. Forward the PNR number to the test group. Use the attached regression script for PTA numbers.

3. Do full ARROW regression testing based on the attached standard script.

  <<Regression User testing 092005.doc>>
Please send (b)(6), (b)(6), (b)(6)   and myself the results. Thanks for your cooperation.

(b)(6)
Amtrak Travel Agent Sales Center
(b)(6)
(b)(6)
From: (b)(6)
Sent: Saturday, October 08, 2005 3:50 PM
To: (b)(6)   eton;
(b)(6)
Cc: Arrow On Call; (b)(6)
Subject: Deactivation of APIS Enforcement of PID in ARROW (due to potential problems with Credit Card Settlement).

Importance: High

Hello,

on Thursday, October 6th at approximately 5am EST, a new function was activated to ensure all cross-border PNR's contain not only a valid Date of Birth (5DOB), but also the new Passenger ID (5PID) item required by APIS for every passenger. Agents would be unable to issue tickets for cross-border PNR's unless all such data was present. Entry of 5PID data prior to this activation was optional.

On Friday evening, (b)(6)   reported that Offline Credit Card Settlement processing was having some problems with missing or corrupted data that could affect settlement. A list of several affected credit cards was provided by (b)(6) to Arrow for investigation.

Analysis of these credit cards on Saturday identified that they all were related to authorizations for PNR's that involved cross-border travel. A bug was found in the 5PID enforcement logic that had this negative impact on some of the credit card authorization details passed to Offline.

A decision was made to deactivate 5PID enforcement in order to resolve the problems being experienced by credit card settlement. Deactivation took place today (10/8) at approximately 2:45pm EST. Note that this does not affect the agents' ability to correctly enter all the required APIS data, they will just not receive warnings at PNR End Transaction if they have omitted any of the data.

Further information will be provided on Monday to determine the number of credit authorizations affected, but I believe it should a relatively small number. Current analysis suggests that only those Cross Border PNR's that were paid for at time of ticketing from 10/6 at 5am until 10/8 at 2:45pm were affected. We think Advance Payment PNR's were not affected.

SD&CS representatives were contacted to inform call center and station agents to follow published procedures and training instructions/job aids to ensure all DOB and PID data is collected and entered. We will need to rely on this procedural approach until the systematic enforcement can be reactivated, an estimated date for which will be determined early next week.

Regards.
(b)(6)

Amtrak Technologies
Suite (b) (6)
10 G Street, N.E.
Washington, D.C. 20002
Tel: (b) (6)
Fax: (b) (6)

From: (b) (6)
Sent: Thursday, October 06, 2005 5:05 PM
To: (b) (6)
Subject: pnr's w/two initials

Hi (b) (6),

The consensus is to let the travel agent create the pnr with an initial and then send the pnr to a queue which we will then monitor. We can discuss time frame and which queue to use.

As to the error message ~ we would like something like:

Incomplete First Name - no initials, or
Full Name Required.

depending on the number of characters.

(b) (6)
Manager, TASC
30th Street Station, Box 34
Philadelphia, PA 19104
(b) (6)

From: (b) (6)
Sent: Thursday, October 06, 2005 12:26 PM
To: (b) (6)
Cc: (b) (6)
Subject: Fw: Passenger Information Requirements for Border Crossing
Attachments: Worldspan Border Crossing changes.doc

(b) (6)

The doc you have provided for the provision of APIS data is a draft document, has this been finalised? I wished to be sure that we are working with defined requirements.

The Amtrak document suggests that the U.S. CBP has mandated that Worldspan and its subscribers must provide the API information. I have been asked to point out that CBP have not mandated any GDS or Travel Agency for the provision of this data and that this should be clear in any notices.

Your specification document appears to mandate the requirement of the API data at time of ticketing, that is, if it is not present at time of ticket request an error will be returned. A number of subscribers have raised this issue as it is at variance to their interpretation of the API requirement and their policy decision of non-provision. How should we respond to these enquiries? Can we redirect them to you?

Brgds,
(b) (6)
----- Forwarded by (b) (6) /LON/WSP on 23/09/2005 12:51 -----

Border Crossing.txt

(b) (6) ,
(b) (6)
(b) (6)
(b)>
6)
25/07/2005 17:15

To
"(b) (6)   (E-mail)"
(b) (6)   >

cc
(b) (6)   (E-mail)"
<(b) (6)
"(b) (6)   >,
<(b) (6)   >

Subject
Passenger Information Requirements
for Border Crossing

Hello

Please find attached the changes being proposed for the collection of
additional identification data for the Border Crossing PNRs in Arrow.
These
changes are being mandated by the US Border Inspection Agencies. We have
targeted the requirements to be of least impact to you, and have a targeted
date of the 1st October. Please review and let me know which approach for
passing data that you will employ.

Thanks,

(b) (6)

<<Worldspan Border Crossing changes.doc>>
(See attached file: Worldspan Border Crossing changes.doc)
From: (b) (6)
Sent: Thursday, October 06, 2005 10:34 AM
To: '(b) (6)   '
Cc: (b) (6)
Subject: RE: SSRDOCS

(b) (6) ,

I'll let you know as soon as it is available (hopefully in 1 or 2 weeks).

(b) (6)

-----Original Message-----
From: (b) (6)   [mailto:(b) (6)   ]
Sent: Thursday, October 06, 2005 10:03 AM
To: (b) (6)
Cc: (b) (6)
Subject: Fw: SSRDOCS

(b) (6) ,

Can you please advise when your code for the SSR DOCS format will be

available in test..

Thanks
(b) (6)

----- Forwarded by (b) (6) /MIA/AMADEUS on 10/06/2005 10:01 AM -----

From: (b) (6)   (ANH/MKT/PAR) on 10/04/2005 07:43 AM

To: (b) (6)   -

cc:

Subjec SSRDOCS
t:

(b) (6) ,

Here are a couple of rlocs for bookings I made which contain the SSRDOCS
format.

X8NTI9
X8NTII
X8NTIF
X8NTK8
X8NTHB
X8NTI2
X8NTIQ
X8NTLM
X8NTH9
X8NTH5

Allof these returned the SSR OTHS 1A KK1 PNR REQUIRES DOB INFORMATION PRIOR
TO TICKETING error.
Please let me know if there's a problem

Regards,
(b) (6)
From: (b) (6)
Sent: Wednesday, October 05, 2005 8:26 AM
To: (b) (6)
Subject: APIS data

Hello (b) (6) ,

A quick clarification, hopefully: the APIS format for documentation number
(passport/ID/etc) states 15 characters, is this 1-15charcaters? or should
it have leading zeros?

Thx,
(b) (6)
From: (b) (6)
Sent: Tuesday, October 04, 2005 2:23 PM
To: (b) (6)
Subject: RE: SC# 159163 - APIS Electronic Manifest Correction

Thanks. I've have (b)(6) at CBP verify that it processed correctly, too.

(b)(6) , can I get this in for next week's load?

(b)
6)

-----Original Message-----
From: (b) (6)
Sent: Tuesday, October 04, 2005 1:46 PM
To: (b) (6)
Subject: RE: SC# 159163 - APIS Electronic Manifest Correction

Looks good internally 125 followed by 87

```
ATTACHED CORE BLOCK 0095C000 AT LEVEL 0
95C000 000 D6D40000 00000000 00000000 00000000 OM..............
95C010 010 0AFF0000 0000000D 0A01D8E4 40C4C3C1 ..........QU DCA
95C020 020 E4E2C3D9 0D0A4BC9 C1C4C1E3 E7C840F0 USCR...IADATXH 0
95C030 030 F4F1F7F3 F80D0A02 E4D5C17A 4E4B6F40 41738...UNA:...
95C040 040 7B0D0AE4 D5C24EE4 D5D6C17A F44EC1D7 #..UNB.UNOA:4.AP
95C050 050 C9E26DC1 D4E37AF2 E54EE4E2 C3E2C1D7 IS.AMT:2V.USCSAP
95C060 060 C9E27AE9 E94EF0F5 F1F0F0F4 7AF1F0F3 IS:ZZ.051004:103
95C070 070 F84EF1F0 F3F8F2F7 4E4EC1D7 C9E27B0D 8.103827..APIS#.
95C080 080 0AE4D5C7 4ED7C1E7 D3E2E34E C1D7C9E2 .UNG.PAXLST.APIS
95C090 090 6DC1D4E3 7AF2E54E E4E2C3E2 C1D7C9E2 .AMT:2V.USCSAPIS
95C0A0 0A0 7AE9E94E F0F5F1F0 F0F47AF1 F0F3F84E :ZZ.051004:1038.
95C0B0 0B0 F0F0F0F0 F0F0F0F1 4EE4D54E C47AF0F2 00000001.UN.D:02
95C0C0 0C0 C27B0D0A E4D5C84E F1F0F3F8 F2F74ED7 B#..UNH.103827.P
95C0D0 0D0 C1E7D3E2 E37AC47A F0F2C27A E4D57AC9 AXLST:D:02B:UN:I
95C0E0 0E0 C1E3C14E 4EF0F17A C67B0D0A C2C7D44E ATA..01:F#..BGM.
95C0F0 0F0 F7F4F54E 4E7B0D0A D5C1C44E D4E24E4E 745..#..NAD.MS..
95C100 100 4EC1D9D9 D6E66F40 D6D56F40 C3C1D3D3 .ARROW. ON. CALL
95C110 110 7B0D0AC3 D6D44E(b) (b) (6)         #..COM.(b)(6)
95C120 120 (b) (6) 7A E3C54E(b) (b) (6)    (b) (6)    (b)  :TE.(b)(6)
95C130 130 (b) (6) 7A C6E77B0D 0AE3C4E3 4EF2F04E (b)  :FX#..TDT.20.
95C140 140 F2E5F6F9 7B0D0AD3 D6C34EF1 F2F54ED5 2V69#..LOC.125.N
95C150 150 E8D77B0D 0AC4E3D4 4EF1F8F9 7AF0F5F1 YP#..DTM.189:051
95C160 160 F0F0F6F0 F8F1F57A F2F0F17B 0D0AD3D6 0060815:201#..LO
95C170 170 C34EF8F7 4ED4E3D9 7B0D0AC4 E3D44EF2 C.87.MTR#..DTM.2
95C180 180 F3F27AF0 F5F1F0F0 F6F1F8F3 F07AF2F0 32:0510061830:20
95C190 190 F17B0D0A D5C1C44E C6D34E4E 4E(b)(6)  1#..NAD.FL...(b)
95C1A0 1A0 (b) (6)             4E4E 4E4E4E7B MO:(b)(6)  ......#
95C1B0 1B0 0D0AC4E3 D44EF3F2 F97AF3F8 F0F5F0F1 ..DTM.329:380501
95C1C0 1C0 7B0D0AD5 C1E34EF2 4EC9E3C1 7B0D0AD9 #..NAT.2.ITA#..R
95C1D0 1D0 C6C64EC1 E5C67AF1 F3F3C5F4 F37B0D0A FF.AVF:133E43#..
95C1E0 1E0 D5C1C44E C6D34E4E 4E(b)(6)   (b)(6)   NAD.FL..(b)(6)
95C1F0 1F0 (b) (6)      (b)(6)4E4E 4E4E4E7B 0D0AC4E3 R:(b)(6).....#..DT
95C200 200 D44EF3F2 F97AF4F8 F0F9F3F0 7B0D0AD5 M.329:480930#..N
95C210 210 C1E34EF2 4EC3C1D5 7B0D0AD9 C6C64EC1 AT.2.CAN#..RFF.A
95C220 220 E5C67AF0 F9F8C1F2 C37B0D0A D5C1C44E VF:098A2C#..NAD.
95C230 230 C6D34E4E (b) (6)             FL..(b)(6)
95C240 240 (b) (6)      (b) 4E4E4E 4E4E7B0D 0AC4E3D4 (b)(6) .....#..DTM
```

Border Crossing.txt
```
95C250 250 4EF3F2F9 7AF8F4F0 F4F1F77B 0D0AD5C1 .329:840417#..NA
95C260 260 E34EF24E E4E2C17B 0D0AD9C6 C64EC1E5 T.2.USA#..RFF.AV
95C270 270 C67AF1F1 C4C2C2F2 7B0D0AD5 C1C44EC6 F:11DBB2#..NAD.F
95C280 280 D34E4E4E C3D6E4D3 E2D6D57A D1C1C3D8 L...(b)(6)
95C290 290 E4C5D3C9 D5C54E4E 4E4E4E7B 0D0AC4E3 (b)(6) .....#..DT
95C2A0 2A0 D44EF3F2 F97AF4F9 F0F7F2F7 7B0D0AD5 M.329:490727#..N
```

-----Original Message-----
From: (b)(6)
Sent: Tuesday, October 04, 2005 1:24 PM
To: (b)(6)
Subject: SC# 159163 – APIS Electronic Manifest Correction

(b)(6) ,

Will you please test this SC item in Native for me? I finally got confirmation on the issue this morning from CBP so that I could make the change.

In a nutshell, we were originally sending LOC-87 data (arrival) ahead of LOC-125 data (departure). Evidently, APIS needs it in a specific (i.e., reverse) order.

I modified the code to send LOC-125 data followed by LOC-87.

If it tests well, I'd like [to try] to get it in the load for 11OCT05.

Thanks!

-
From: (b)(6)
Sent: Tuesday, October 04, 2005 1:24 PM
To: (b)(6)
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I modified the code to send LOC-125 data followed by LOC-87.

If it tests well, I'd like [to try] to get it in the load for 11OCT05.

Thanks!

-
From: (b)(6)
Sent: Tuesday, October 04, 2005 8:45 AM
To: (b)(6)
Subject: RE: SSRDOCS

I need to capture a TTY as it comes from them but at least 3 of those PNRs show the format used (I think), so I will work based on this.

SSRDOCS2VHK1/RA/BZ/123456789012345/BZ/12JUL64/M/12JUL04/AMTRAK
SSRDOCS2V////THREE/H

(b)(6)

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-----Original Message-----
From: (b)(6)
Sent: Tuesday, October 04, 2005 8:16 AM
To: (b)(6)
Subject: FW: SSRDOCS

fyi

-----Original Message-----
From: (b)(6)   ]
Sent: Tuesday, October 04, 2005 8:02 AM
To: (b)(6)
Subject: RE: SSRDOCS

(b)(6),
I did these this morning...
2V 038318
2V 038313
2V 038312
2V 038319
2V 03830F
2V 038317
2V 038316
2V 03831B
2V 038310
2V 038311

Regards,
(b)(6)

From: (b)(6)   on 10/04/2005 07:50 AM AST

To: (b)(6)   '
          (b)(6)

cc: (b)(6)
          (b)(6)

Subjec RE: SSRDOCS
t:

Yes - (b)(6)   code isn't loaded - when did you do these? and what's the
Amtrak Record locator?

-----Original Message-----
From: (b)(6)
Sent: Tuesday, October 04, 2005 7:44 AM
To: ((b)(6)
   b   Page 306

Subject: SSRDOCS

(b) (6) ,

Here are a couple of rlocs for bookings I made which contain the SSRDOCS
format.

X8NTI9
X8NTII
X8NTIF
X8NTK8
X8NTHB
X8NTI2
X8NTIQ
X8NTLM
X8NTH9
X8NTH5

Allof these returned the SSR OTHS 1A KK1 PNR REQUIRES DOB INFORMATION PRIOR
TO TICKETING error.
Please let me know if there's a problem

Regards,
(b) (6)

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To: (b) (6)
Cc: (b) (6)
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20, 2005.

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Sabre / Travel Network

Manager, Rail Account Relations

(b) (6)

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SABRE. The original plan was for this Thursday, but as I haven't heard from you, would you prefer the following Tuesday?

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(b) (6)
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Hi (b) (6) ,

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Scenario B:
PNRS completed for to be processed for Infant scenario:

OEE323/DTLUDL
OEE328/DTLEWN
OEE332/DTMFQM

Scenario C: Non Border Train with PID Field

Result: PID accepted and ticket issued

OEE327/LDYCNO

Scenario D: 1 character first / surname field

Input: -T/A

Result: ‡FORMAT‡

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Sent: Tuesday, September 20, 2005 9:32 AM
To: (b) (6)

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1. SABRE ONLY
A. Please create PNR's with Border Crossing segments. Ensure there are minimum of two characters for the first and last names. Add 5DOB(date of birth)and a 5PID field. Modify / delete 5DOB and 5PID fields. Add new 5DOB

/ 5PID field and ticket PNR's. Forward PNR numbers.

B. Create PNR's with Border Crossing segments. Ensure there are minimum of two characters for the first and last names. Email me([b) (6)   )
the PNR numbers. I will add an infant to the PNR's and email back. Add 5DOB and 5PID field for infant and forward PNR's to the test group.

C. Create PNR's without Border Crossing segments and ensure there are a minimum of two characters in the first and last names. Add a 5DOB field (not required in non-border crossing PNR's). Please ticket the PNR's and forward the PNR numbers.

D. Create PNR's with a 1 character first name and 1 character last name. You should be unable to enter 1character name fields.

2. WORLDSPAN ONLY

A. Please create and ticket several reservations that contain PTA(Prepaid Ticket Advice) numbers. Forward the PNR number to the test group. Use the attached regression script for PTA numbers.

3. Do full ARROW regression testing based on the attached standard script.

<<Regression User testing 092005.doc>>
Please send (b)(6)   and myself the results. Thanks for your cooperation.

(b) (6)
Amtrak Travel Agent Sales Center
(b) (6)
(b) (6)

From: (b) (6)
Sent: Thursday, September 29, 2005 12:36 PM
To: (b) (6)
Cc: (b) (6)

Subject: Additional Amtrak testing.

Hi (b) (6)   ,
Here is the additional test information we discussed. If you have any questions please call me.
(b) (6)
1- Create some border crossing PNRs with DOB info.
2- Create some border crossing PNRs without DOB info.
3- Try to issue tickets for all PNRs
Only PNRs with valid DOB info should ticket.
4-Ticket some regular PNRs and check all ok. Use the attached regression script. Please forward all PNR's numbers to the test group.

Please send (b)(6)   and myself the results. Thanks for your cooperation.

(b) (6)
Amtrak Travel Agent Sales Center
(b) (6)
(b) (6)

From: (b) (6)
Sent: Thursday, September 29, 2005 11:54 AM
To: (b) (6)
Cc: (b) (6)
Subject: Change Number: 158917

(b) (6) ,

(b) (6) has approved this change to fix border crossing enforcement for Apollo ticketing. The segment has already been moved to the test library.

Please let me know if we need anything else.

(b) (6)

From: (b) (6)
Sent: Thursday, September 29, 2005 11:04 AM
To: (b) (6)
Cc: (b) (6)
Subject: FW: Change Request Opened

Hello All,

This is the fix for Apollo ticketing to re-enforce the need for DOB - we would like to load as Addendum to next Tuesday's load, but I know that there are other issues out there at the moment, which may need to be loaded sooner than Tuesday - in that case, we'd like this change to go with that change. Do you want us to proceed down the addendum path for now - as this will allow the GDS to test, whilst we wait on the other issues?

Many Thanks,

(b) (6)

-----Original Message-----
From: (b) (6)
Sent: Thursday, September 29, 2005 10:52 AM
To: (b) (6)
Subject: FW: Change Request Opened

This is the SC. TAAEE0 has been already moved to the TEST library.

(b) (6)

-----Original Message-----
From: Production, ServiceCenter
Sent: Thursday, September 29, 2005 10:41 AM
To: (b) (6)
Subject: Change Request Opened

ServiceCenter Operator: (b) (6)

Change Number: 158917
Requested By: (b) (6)
Planned Start: 10/04/05 05:00:00
Planned End: 10/04/05 05:15:00
Brief Description= AEDIBP1D - GDS APIS. Fix Ticketing problem for Apollo
From: (b) (6)   >
Sent: Thursday, September 29, 2005 10:21 AM
To: (b) (6)
Subject: Fw: Arrow 'No Smoking' Indicator & PNR Name Restrictions
Attachments: attvji0x.dat

(b) (6) ,

Border Crossing.txt
Could you please answer (b)(6) question.

Thanks
(b)(6)
----- Forwarded by (b)(6) /MIA/AMADEUS on 09/29/2005 10:19 AM -----

From:(▓▓▓▓▓▓ (LLC/CSO/PMO/PSA/PMT) on 09/23/2005 01:28 PM

To :   (b)(6) /MIA/AMADEUS@AMAWORLD   ANH/MKT/PAR

CC: (b)(6) MIA/AMADEUS@AMAWORLD

Subject: Re: Fw: Arrow 'No Smoking' Indicator & PNR Name

         Restrictions (Document link: (b)(6))

Hi (b)(6) ,

I will ask for a message to posted on these items.
Can you please advise what reference pages are being updated by Amtrak,
GGRAI2V and/or G/TVL?

Also, I could not view the information in the attachment. I don't have the
application to open it, apparently.
Can you please advise what's in the attachment?

Regards,
(b)(6)

From: (b)(6) (ANH/MKT/PAR) on 09/21/2005 12:46 PM

To: (b)(6) /MIA/AMADEUS@AMAWORLD LLC/CSO/PMO/PSA/PMT

CC: (b)(6)   ANH/MKT/PAR
       (b)(6) /MIA/AMADEUS@AMAWORLD

Subjec Fw: Arrow 'No Smoking' Indicator &
t: PNR Name Restrictions

Ladies,

Please see attached note from Amtrak.

Regards,
(b) (6)

----- Forwarded by (b) (6)   /MIA/AMADEUS on 09/21/2005 12:43 PM -----

From: (b) (6)   on 09/21/2005 12:10 PM
        AST

To: "'(b) (6)   (E-mail)'"
        <(b) (6)   >
        "'(b) (6)   (E-mail)'"
        <(b) (6)   >
        "'(b) (6)   (E-mail)'"
        <(b) (6)   >
        "'(b) (6)   (E-mail)'"
        <(b) (6)   >
        "(b) (6)   (E-mail)"
        <(b) (6)   >

cc: (b) (6)   (E-mail)'"
        <(b) (6)   >
        (b) (6)   (E-mail)'"
        <(b) (6)   >
        "(b) (6)   "
        (b) (6)   >
        "(b) (6)   "
        <(b) (6)   >

Subjec Arrow 'No Smoking' Indicator & PNR
t: Name Restrictions

1. Effective for availability displays of 31Oct05 and beyond, the 'N'
service indicator which designates 'No Smoking' will no longer appear.
Every train [except Auto Train (#'s 52/53)] and every Thruway bus service

is
entirely non-smoking. This frees up a space in that display which will be
used for a new service code in the future. This will also cause the phrase
"non- smoking train" to disappear from www.amtrak.com train services
displays. It does *not* mean that smoking is going to be allowed again.

2. We have been working on a project to convey customs-related passenger
and crew information from Amtrak's Arrow system to the U.S Border
Inspection
Agencies Advance Passenger Information System (APIS). As part of this
endeavor, effective 25Sep05, Amtrak will disallow PNR names if the surname
or first name is less than two characters in length.

Please ensure that all your subscribers are informed of the above.

(See attached file: attvji0x.dat)

From: (b) (6)
Sent: Tuesday, September 27, 2005 8:55 AM
To: (b) (6)
Subject: RE: APIS Message

thanks. i'll call (b) (6) again this a.m. and get him to chk production.

     -----Original Message-----
From: (b) (6)   (
Sent: Tuesday, September 27, 2005 8:52 AM
To: (b) (6)
Subject: APIS Message

Looks good on TPFUSER - no extraneous data that I could see prior to the real data
From: (b) (6)
Sent: Monday, September 26, 2005 9:53 AM
To: (b) (6)
Subject: Middle initials

Hi (b) (6),

We are receiving calls where middle initials are not being accepted. Error response
is invalid psgr name. I know through testing you must have double diget characters
in the first and last name fields but I didn't think it affected middle initials.

RESV #   HL 27SEP   CTC-NONE   **NONE**
          NO NAME
   1   181 C NYP-WAS   605A FR 30SEP   940A 30SEP YD   HK1
                 ND 3 FLD
-(b) (6)
INVALID PSGR NAME,INPUT FULL/FIRST NAME

(b) (6)

From: (b) (6)
Sent: Friday, September 23, 2005 2:37 PM
To: (b) (6)
CC: (b) (6)
Subject: FW: Change Request Opened

Page 313

(b) (6) ,

Here's the addendum for TUE, 27SEP05.

Let me know if you have any questions!

-

-----Original Message-----
From: Production, ServiceCenter
Sent: Friday, September 23, 2005 2:36 PM
To: (b) (6)
Subject: Change Request Opened

ServiceCenter Operator: (b) (6)

Change Number: 158659
Requested By: (b) (6)
Planned Start: 09/27/05 05:00:00
Planned End: 09/27/05 05:10:00
Brief Description= AEDIBP1D - APIS Phase 2
From: (b) (6)
Sent: Friday, September 23, 2005 12:08 PM
To: (b) (6)
Cc: (b) (6)   (b) (6)
Subject: Re: APIS Enforcement and two Character first Names

(b) (6),

Thank you for your email. We need to discuss this internally, my colleagues
will advise you accordingly.
Thank you.

Regards,

(b) (6)

(b) (6)
Product Specialist Non - Air
Worldwide Product Planning

Phone: (b) (6)
Fax: (b) (6)
email: (b) (6)

                (b) (6)

                (b)>   (b) (6)   To

                                                                                                  ,
        23/09/2005 15:29   (b) (6)

                                                                                                  >
                                                                                                  CC

                                            "(b) (6)
                                                                                                  ,

Border Crossing.txt

(b) (6) >
                                                    Subject
                        APIS Enforcement and two Character
                        first Names

Hello,

We will plan to implement this change into Arrow for Worldspan on the 1st
November at approximately 5am. This will be subject to successful testing
of the collection of APIS information and of the checks for Two Character
first names.

Please let me know if this is acceptable.

Thanks,

(b) (6)
From: (b) (6)
Sent: Friday, September 23, 2005 10:57 AM
To: (b) (6)

(b) (6),

Sabre sent me a record for me to add an infant. I added the infant and entered the
adults dob and pid info but I was not able to end the record until I entered the
infants dob and pid. It happended on this record only. res #14ad01. Thought you
want to know.

(b) (6)

From: (b) (6)
Sent: Friday, September 23, 2005 10:37 AM
To: (b) (6)
Cc: (b) (6)
Subject: RE: APIS Enforcement and two Character first Names

Well, we might be ok as I think capital funding for FY06 is approved. I will check
with (b) (6).

From:(b) (6)
Sent: Friday, September 23, 2005 10:33 AM
To: (b) (6)
Cc: (b) (6)   (
Subject: FW: APIS Enforcement and two Character first Names

FYI - This is what I told Worldspan - (b)(6) feels he'll have both changes made and
ready by then.

(b)(6) Did you want Carol to open a TA Synergy for APIS support for October?

(b) (6)

-----Original Message-----
From: (b) (6)
Sent: Friday, September 23, 2005 10:30 AM
To: (b) (6)
Cc: (b) (6)
Subject: APIS Enforcement and two Character First Names

Hello,

We will plan to implement this change into Arrow for Worldspan on the 1st November at approximately 5am. This will be subject to successful testing of the collection of APIS information and of the checks for Two Character first names.

Please let me know if this is acceptable.

Thanks,

(b) (6)
From: (b) (6)
Sent: Friday, September 23, 2005 10:01 AM
To: (b) (6)
Subject: TOG8

Here's where the change needs to be - I can make it if you like.

(b) (6)

```
TOG82310 EQU     *
         XR      R7,R7                   CLEAR EXECUTE REGISTER
         LH      R7,TW21SIZ              LOAD SIZE OF LREC
         SH      R7,=AL2(L'TW21SIZ+L'TW21KEY) SUBTRACT SIZE+KEY
```

New Code:

```
SH    R7,=AL2(TW21TXT-TW21SIZ) SUBTRACT SIZE+KEY
```

From: (b) (6)
Sent: Thursday, September 22, 2005 4:09 PM
To: (b) (6)
Cc: (b) (6)
Subject: RE: 5PID is not supporting internal calls from TTY

Hello,

I noted that the version of PDFJ in TPFUSER today to be loaded this weekend into Production doesn't include the changes for TTY support.

Those changes will be required prior any load for the GDS to support 5PID.

Was there any reason for the exclusion? When will they be then loaded?

Thanks

(b) (6)

From: (b) (6)
Sent: Tuesday, September 20, 2005 2:49 PM
To: (b) (6)
Cc: (b) (6)
Subject: RE: 5PID is not supporting internal calls from TTY

I don't mean to be picky and become annoying but the TTY indicator is being cleared in PDFJ for TTY transactions. That's not what I meant. The branch in the test should have re-directed, not removed at all. See MVI instruction my original message below where my comment reads

(This is ok!! Do not clear for TTY!!)

That instruction should be skipped for TTY transactions. The other two (in bold) are being executed ok.

Something like this…

```
        TM      WAOTI1,X'10'        * TTY?
        BO      PDFJ1000            * Y, BR TO CONTINUE.
        MVI     EBCM01,X'00'        * N, CLEAR INTERNAL ENTRY INDIC.
PDFJ1000 EQU    *
*
        L       R15,CE1CR0          * BASE INPUT MESSAGE.
        LH      R0,MI0CCTF          * GET I/P MSG SIZE.
*** EDIT 5-PID PASSENGER ID NUMBER ***
```

Let me know if you have any questions.

Thanks and sorry for the inconvenience.

(b) (6)

From: (b) (6)
Sent: Monday, September 19, 2005 4:21 PM
To: (b) (6)
Cc: (b) (6)
Subject: RE: 5PID is not supporting internal calls from TTY

SORRY, LOOKS LIKE IT DIDN'T GET REASMD. WILL FIX FOR TOMORROW.

-----Original Message-----
From: (b) (6)
Sent: Monday, September 19, 2005 2:51 PM
To: (b) (6)
Cc: (b) (6)
Subject: RE: 5PID is not supporting internal calls from TTY

I didn't see the changes. They are not loaded in TPFT and the version of PDFJ in COMMON does not include those changes.

From: (b) (6)
Sent: Friday, September 16, 2005 4:07 PM
To: (b) (6)
Cc: (b) (6)
Subject: RE: 5PID is not supporting internal calls from TTY

Done.

-----Original Message-----
From: (b) (6)
Sent: Thursday, September 15, 2005 4:23 PM
To: (b) (6)
Cc: (b) (6)
Subject: 5PID is not supporting internal calls from TTY

Hello,

The PD package is not handling internal calls for 5PID requests from TTY.

It seems that PDFJ has a check for TTY that doesn't allow a counter (R0) to be initialized (don't know why).

See code below (italics mine, bold code that should have been executed)

```
          TM      WAOTI1,X'10'        * TTY?

          BO      PDFJ1000            * Y, BR TO CONTINUE.

          MVI     EBCM01,X'00'        * N, CLEAR INTERNAL ENTRY INDIC. (This is ok!! Do
not clear for TTY!!)
*

          L       R15,CE1CR0          * BASE INPUT MESSAGE.          (Not executed!!)

          LH      R0,MIOCCTF          * GET I/P MSG SIZE.           (Not executed!!)

          (. . .)

PDFJ1000 EQU      *
```

This causes the entry to be messed up even if it is valid. While tracing, I forced the TTY path to go thru that code and it went right so I think that's the only problem.

Please let us know when this has been corrected.

Thanks

(b) (6)

From: (b) (6)
Sent: Thursday, September 22, 2005 2:09 PM
To: (b) (6)
(b) (6)
Subject: Arrow USERTEST testing

Good Afternoon,

Here are the items I tested in USERTEST. Let me know if you want anything additional tested in USERTEST.

Item # 158429

Rebuilding travel agency indexes.   Appears to be a-ok

g-al-aaa Travel/ua/cds/22sep
2-49551040/y/y/y/05

Border Crossing.txt

MANUAL TASR ENTRY -   REJECTED - DUP FOUND

g-a1-test agency/ea/cds-22sep
2-33566153/y/y/y/05
 MANUAL TASR ENTRY -   REJECTED - DUP FOUND

Item #157148

Display record containing PNR data. Looks a-ok.

```
*N
14A77F          RR HL 29SEP    CTC-P               157.00/   157.00
 -01@ (b)(6)                 1

*R
14A77F          RR HL 29SEP    CTC-P               157.00/   157.00
 -01@ (b)(6)
   1      2150 M  WAS-NYP    450A TH 29SEP  740A 29SEP  J              HK1
301@ R SEG #  1 BASIS    1F
     * JOFE  RAIL FARE    157.00
901@ (b)(6)          -H

*I
14A77F
 -01@ (b)(6)
   1      2150    WAS-NYP    450A  TH 29SEP  740A 29SEP  J           HK1
              b
*H           )
14A77F       (
CTC- P       6
1190 AC  930A 22SEP2005 SAC
NO HISTORY
```

Item #158482

Border Crossing PNR's

```
14A992          RR HL 25SEP    CTC-P                55.80/    55.80
 -01@ (b)(6)
   1       69 C. NYP-MTR   815A WE 05OCT  630P 05OCT  YB           HK1
301@ R SEG #  1 BASIS    1SA
     * YOB1  RAIL FARE     55.80
5001@ AAA-      010-123456
5002@ DOB-      (b)(6)      /US/P1
5003@ PAX ID -  BC/US/M
901@ (b)(6)          -H


14A99A          RR HL 25SEP    CTC-P                54.00/    54.00
 -01@ (b)(6)
   1      510 C. SEA-VAC   745A TH 29SEP 1140A 29SEP  YB           HK1
301@ R SEG #  1 BASIS    1F
     * BOF1  RAIL FARE     29.00
   2     8909 C. VAC-SEA  1230P SA 01OCT  430P 01OCT  T            HK1
302@ R SEG #  2 BASIS    1F
     * DOF1  RAIL FARE     25.00
5001@ DOB-      (b)(6)      /CA/P1
5002@ PAX ID -  PP/CA/123456/02SEP2006/M
901@ (b)(6)          -A
```

(b)(6)
Amtrak Travel Agent Sales Center

(b) (6)

(b) (6)

From: (b) (6)
Sent: Thursday, September 22, 2005 12:26 PM
To: (b) (6)
CC: (b) (6)
Subject: RE: One Character First Names

Yes, if (b)(6) could take a look, that would be terrific.

(b) (6)

-----Original Message-----
From: (b)(6)
Sent: Thursday, September 22, 2005 12:10 PM
To: (b) (6)
CC: (b) (6)
Subject: FW: One Character First Names

Would seem to be no impact to them.

Would you like (b)(6) to take a look at the name processing, once he finishes up
testing the PID stuff?

(b) (6)

-----Original Message-----
From: (b) (6)
Sent: Thursday, September 22, 2005 11:49 AM
To: (b) (6)
CC: (b) (6)
Subject: RE: One Character First Names

Ok, got one pax to work:

```
1P- OYC8SL  ¬
  1.1(b) (6)     *ADT¬
  1 TR  2V     68YB24SEP SA    MTR   SDY HK1    950A   423P   /O $
  2 TR  2V     49YB24SEP SA    SDY   CHI HK1    716P   930A|1 /O $
P- 1.P8K  ¬
T- 1.T/22SEP1148   1P/P8K/CE*5541277342323¬
G-  1.OSI2VDOB1(b)(6)      /US-(b) (6)       ¬
    2.SSRTKTL1PKK1 HLMT-23SEP/$     123.00 ¬
    3.SSROTHS1PKK1 HLMT- NONE/$     123.00 ¬
**** ITEMS SUPPRESSED ****/DH/EDT/DR¬
```


(b) (6)
Sr. Information Technology Analyst
ENH / D2-032
(b) (6)
Email: (b) (6)

(b) (6)

(b)   "(b) (6)   ¡ "

Border Crossing.txt

Can you try a cross border and ticket issuance (b) (6) .

-----Original Message-----
From: (b) (6)_____]
Sent: Thursday, September 22, 2005 11:24 AM
To: (b) (6)
Cc: (b) (6)
Subject: Re: One Character First Names

Hi (b)(6), here is a copy of our PNR.

```
1P- OYCJXD ¬
 1.1(b) (6)      *ADT¬
 1 TR  2V    30DA28SEP WE   CHI   WAS HK1    535P 1159A|1 /O $ ¬
      CAR 3000    ROOM B ¬
 2 TR  2V    94YB29SEP TH   WAS   BOS HK1    205P  945P   /O $ ¬
P- 1.P8K ¬
T- 1.TAW/00/22SEP¬
G- 1.SSRTKTL1PKK1 HLMT-23SEP/$     519.00 ¬
**** ITEMS SUPPRESSED ****/EDT/DR¬

*DR
M- 1.ACKN-2V  14A624 22SEP 1123A¬
```

(b) (6)
Sr. Information Technology Analyst
ENH / D2-032
(b) (6)
Email: (b) (6)

Hello,

It seems that we were able to allow booking with one character first names for Worldspan, but we need you to test this functionality in our User test system today. Please let us know if you have problems.

Off approximately 9000 PNRs, we found 335 had one character first names.

Many Thanks,

(b) (6)

From: (b) (6)
Sent: Thursday, September 22, 2005 11:49 AM
To: (b) (6)
Cc: (b) (6)
Subject: RE: One Character First Names

Ok, got one pax to work:

```
1P- OYC8SL ¬
  1.1(b) (6)    *ADT¬
  1 TR  2V     68YB24SEP SA    MTR   SDY HK1    950A   423P   /O $
  2 TR  2V     49YB24SEP SA    SDY   CHI HK1    716P   930A|1 /O $
P- 1.P8K ¬
T- 1.T/22SEP1148   1P/P8K/CE*5541277342323¬
G-  1.OSI2VDOB1(b) (6)     /US-(b) (6)    ¬
    2.SSRTKTL1PKK1 HLMT-23SEP/$     123.00 ¬
    3.SSROTHS1PKK1 HLMT- NONE/$     123.00 ¬
**** ITEMS SUPPRESSED ****/DH/EDT/DR¬
```

(b) (6)
Sr. Information Technology Analyst
ENH / D2-032
(b) (6)
Email: (b) (6)

"(b) (6)

(b)>

09/22/2005 10:29
AM

                                                                    To
                                        " '(b) (6)   ' "
                                        <(b) (6)   >
                                                                    cc
                                        "(b) (6)   (E-mail)"
                                        (b) (6)   >
                                                                    Subject
                                        RE: One Character First Names

Can you try a cross border and ticket issuance (b)(6)

-----Original Message-----
From: (b)(6)
Sent: Thursday, September 22, 2005 11:24 AM
To: (b)(6)
Cc: (b)(6)
Subject: Re: One Character First Names

Hi (b)(6), here is a copy of our PNR.

```
1P- OYCJXD ¬
 1.1S(b)(6)      *ADT¬
 1 TR  2V    30DA28SEP WE   CHI  WAS HK1    535P 1159A|1 /O $ ¬
      CAR 3000     ROOM B ¬
 2 TR  2V    94YB29SEP TH   WAS  BOS HK1    205P  945P   /O $ ¬
P- 1.P8K ¬
T- 1.TAW/00/22SEP¬
G- 1.SSRTKTL1PKK1 HLMT-23SEP/$     519.00 ¬
**** ITEMS SUPPRESSED ****/EDT/DR¬

*DR
M- 1.ACKN-2V  14A624 22SEP 1123A¬
```

(b)(6)
Sr. Information Technology Analyst
ENH / D2-032
(b)(6)
Email: (b)(6)

(b)(6)

(b)>

09/22/2005 10:12
AM

To

"(b)(6)   (E-mail)"
<(b)(6)   >,
(b)(6)   (E-mail)"
<(b)(6)

cc

Subject
One Character First Names

Hello,

It seems that we were able to allow booking with One character first names
for Worldspan, but we need you to test this functionality in our User test
system today. Please let us know if you have problems.

off approximately 9000 PNRs, we found 335 had one character first names.

Many Thanks,

(b) (6)

From: (b) (6)
Sent: Thursday, September 22, 2005 11:45 AM
To: (b) (6)
CC: (b) (6)
Subject: RE: One Character First Names

(b) (6),

I can't seem to get passed the DOB error to ticket this... any ideas?


```
1P- OYCJ33 ¬
  1.2(b) (6)        *2ADT¬
  1 TR  2V    68YB28SEP WE   MTR  SDY HK2   950A   423P   /O $ ¬
  2 TR  2V    49YB28SEP WE   SDY  CHI HK2   716P   930A|1 /O $ ¬
P- 1.P8K ¬
T- 1.TAW/00/22SEP¬
G- 1.SSROTHS1PKK2 PNR REQUIRES DOB INFORMATION PRIOR TO TICKETI
NG¬
    2.SSRTKTL1PKK2 HLD LMT DTE 23SEP¬
    3.SSRTKTL1PKK2 HLMT-23SEP/$     246.00 ¬
    4.OSI2VDOB1(b) (6)    /US-(b) (6)    ¬
    5.OSI2VDOB1(b) (6)    /US-(b) (6)    .MR¬
    6.OSI2VDOCSHK2/RA/US/123456789054321/16JUN2006/M/16JUL1948/G
  B-2(b) (6)    ¬
    7.OSI2VDOCSHK1/RA/US/123456789054321/16JUN2006/M/16JUL1940/G
B-(b) (6)    ¬
M- 3.TEST¬
**** ITEMS SUPPRESSED ****/EDT/DR¬

 >EZT|$CK-¬
 DOB INFORMATION REQUIRED BEFORE TICKETING ¬
```


(b) (6)
Sr. Information Technology Analyst
ENH / D2-032
(b) (6)
Email: (b) (6)

"(b) (6)

(b)>   "'(b) (6)   '" To
                                                <(b) (6)   >
09/22/2005 10:29   CC
AM   "(b) (6)
                                                                  >
                                                                    Subject
                                            RE: One Character First Names

Can you try a cross border and ticket issuance (b)(6) .

-----Original Message-----
From: (b)(6)
Sent: Thursday, September 22, 2005 11:24 AM
To: (b)(6)
Cc: (b)(6)
Subject: Re: One Character First Names

Hi (b)(6), here is a copy of our PNR.

```
1P- OYCJXD ¬
 1.1(b)(6)   /A*ADT¬
 1 TR  2V    30DA28SEP WE   CHI  WAS HK1    535P 1159A|1 /O $ ¬
      CAR 3000   ROOM B ¬
 2 TR  2V    94YB29SEP TH   WAS  BOS HK1    205P  945P   /O $ ¬
P- 1.P8K ¬
T- 1.TAW/00/22SEP¬
G-  1.SSRTKTL1PKK1 HLMT-23SEP/$     519.00 ¬
**** ITEMS SUPPRESSED ****/EDT/DR¬

*DR
M-  1.ACKN-2V  14A624 22SEP 1123A¬
```

(b)(6)
Sr. Information Technology Analyst
ENH / D2-032
(b)(6)   (b)(6)
Email:(b)(6)

(b)(6)

(b)>   (b)(6)   >,   To
                                           "(b)(6)   ((E-mail)"
   09/22/2005 10:12   <(b)(6)   >
   AM   CC

                                                                              Subject
                                   One Character First Names

Hello,

It seems that we were able to allow booking with One character first names

for Worldspan, but we need you to test this functionality in our User test
system today. Please let us know if you have problems.

off approximately 9000 PNRs, we found 335 had one character first names.

Many Thanks,

(b) (6)
From: (b) (6)
Sent: Thursday, September 22, 2005 11:24 AM
To: (b) (6)
Cc: (b) (6)
Subject: Re: One Character First Names

Hi (b) (6), here is a copy of our PNR.

1P- OYCJXD ¬
  1.1(b) (6)/A*ADT¬
  1 TR   2V   30DA28SEP WE   CHI   WAS HK1   535P 1159A|1 /O $ ¬
       CAR 3000   ROOM B ¬
  2 TR   2V   94YB29SEP TH   WAS   BOS HK1   205P 945P   /O $ ¬
P- 1.P8K ¬
T- 1.TAW/00/22SEP¬
G- 1.SSRTKTL1PKK1 HLMT-23SEP/$ 519.00 ¬
**** ITEMS SUPPRESSED ****/EDT/DR¬

*DR
M- 1.ACKN-2V 14A624 22SEP 1123A¬

(b) (6)
Sr. Information Technology Analyst
ENH / D2-032
(b) (6)
Email: (b) (6)

(b) (6)

(b)>   "(b) (6)   (E-mail)"   To
                                            (b) (6)   >,
09/22/2005 10:12   (b) (6)   (E-mail)"
AM   <(b) (6)   >
                                                                                                 CC

                                                                                 Subject
                                            One Character First Names

Hello,

It seems that we were able to allow booking with One character first names
for Worldspan, but we need you to test this functionality in our User test
system today. Please let us know if you have problems.

Off approximately 9000 PNRs, we found 335 had one character first names.

Many Thanks,

(b) (6)
From: (b) (6)
Sent: Thursday, September 22, 2005 11:16 AM
To: (b) (6)

CC: (b) (6)

Subject: Amtrak testing for Thursday and Friday September 22/23, 2005.

Good Morning,

PLEASE BOOK PNRs WITH THE FOLLOWING DATES: 22SEP-12OCT
The Test System should be ready for testing around 10:00am ET
1. SABRE ONLY
A. Please create PNR's with Border Crossing segments. Ensure there are minimum of
two characters for the first and last names. Add 5DOB(date of birth) and a 5PID
field. Modify / delete / add 5DOB and 5PID fields. Ticket and forward PNR numbers.

B. Create PNR's with Border Crossing segments. Ensure there are minimum of two
characters for the first and last names. Email (b)(6)   the PNR
numbers. I will add an infant to the PNR's and email back. Add 5DOB and 5PID field
for infant. Please ticket and forward PNR's to the test group.

C. Create PNR's without Border Crossing segments and ensure there are a minimum of
two characters in the first and last names. Add a 5DOB and 5PID field (not required
in non-border crossing PNR's). Modify / delete / add 5DOB and 5PID fields. Please
ticket the PNR's and forward the PNR numbers.

D. Create PNR's with a 1 character first name and 1 character last name. You
should be unable to enter character name fields.

2. AMADEUS, APOLLO, SABRE & WORLDSPAN

A.   Create 2 PNR's. Create one WITHOUT Border Crossing segments and one WITH
Border Crossing segments. Ensure there is a minimum of two characters in the first
and last names. Add a 5DOB field to each PNR and forward the Amtrak PNR numbers.
Do not ticket.

B.   Create 1 PNR to any destination. Please drive the ticket and forward the
ticket numbers and the Amtrak PNR number.

C.   Please claim and ticket the PNR assigned to you system. Please forward the
Amtrak PNR number.

AMADEUS   APOLLO   SABRE   WORLDSPAN
14A597   14A5B0   14A5B1   14A5B4

3. Do full ARROW regression testing based on the attached standard script.

Please send(b)(6)   the results. Thanks for your
cooperation.

(b)(6)
Amtrak Travel Agent Sales Center
(b)(6)

(b) (6)

From: (b) (6)
Sent: Thursday, September 22, 2005 11:13 AM
To: (b) (6)
Subject: One Character First Names

Importance: High

Hello,

It seems that we were able to allow booking with one character first names for Worldspan, but we need you to test this functionality in our User test system today. Please let us know if you have problems.

Off approximately 9000 PNRs, we found 335 had one character first names.

Many Thanks,

(b) (6)
From: (b) (6)
Sent: Thursday, September 22, 2005 11:00 AM
To: (b) (6)
Cc: (b) (6)
Subject: One Character First Names

Importance: High

Hello All,

Worldspan called this morning and raised an issue about the one character first name change. We did send them the initial change request stating an October 1st date, but no follow up was sent to them till Yesterday - Obviously 4 days notice is a little short. I've told them I didn't think there was anything we could do, but I did say I would raise it to the powers that be. They assumed, that this enforcement would be tied to the acceptance of PID.

I am currently running a report for total number of Worldspan PNRs in the system with one character first names. Their Rail Manager is also going to call Alan Orchison.

I actually just tested this in TPFUSER, and it allowed me to build a GDS PNR with a one character first name, So maybe we're okay!

Here's the PNR:

```
14A5B6/Y9O65P-1P HL 29SEP    CTC-T 1055604        192.00/    192.00
-01@ JONES/A
-02@ JONES/B
  1      170 C  WAS-BOS   500A TU 18APR 1233P  18APR  YB        O   HK2
301@ R SEG # 1 BASIS    2F
    * YOTC  RAIL FARE     192.00
5001@ FBD-           2F
901@  NONE
```

(b) (6)
From: (b) (6)
Sent: Wednesday, September 21, 2005 12:17 PM
To: (b) (6)
Cc: (b) (6)
Subject: Re: Arrow 'No Smoking' Indicator & PNR Name Restrictions
Attachments: atte8nrb.dat

Border Crossing.txt

Hi (b) (6) ,

Thank you for that email.

Could you please advie what kind of notification will be sent by Amtrak to
their customers regarding both below items?

Regards,

(b) (6)

(b) (6)
Product Specialist Non - Air
Worldwide Product Planning

Phone: (b) (6)
Fax: (b) (6)
email: (b) (6)

(b) (6)

21/09/2005 17:10

" ' (b) (6)   (b) (6)   ' "   To
(b) (6)

                                                        CC
" ' (b) (6)

                                                   Subject
Arrow 'No Smoking' Indicator & PNR
Name Restrictions

1. Effective for availability displays of 31Oct05 and beyond, the 'N'
service indicator which designates 'No Smoking' will no longer appear.
Every train [except Auto Train (#'s 52/53)] and every Thruway bus service
is
entirely non-smoking. This frees up a space in that display which will be
used for a new service code in the future. This will also cause the phrase
"non- smoking train" to disappear from www.amtrak.com train services

displays. It does *not* mean that smoking is going to be allowed again.

2. We have been working on a project to convey customs-related passenger
and crew information from Amtrak's Arrow system to the U.S Border
Inspection
Agencies Advance Passenger Information System (APIS). As part of this
endeavor, effective 25Sep05, Amtrak will disallow PNR names if the surname
or first name is less than two characters in length.

Please ensure that all your subscribers are informed of the above.

(See attached file: atte8nrb.dat)
From: (b) (6)
Sent: Wednesday, September 21, 2005 12:10 PM
To: (b) (6)

CC: '(b) (6)

Subject: Arrow 'No Smoking' Indicator & PNR Name Restrictions

1. Effective for availability displays of 31Oct05 and beyond, the 'N' service
indicator which designates 'No Smoking' will no longer appear. Every train [except
Auto Train (#'s 52/53)] and every Thruway bus service is entirely non-smoking. This
frees up a space in that display which will be used for a new service code in the
future. This will also cause the phrase "non- smoking train" to disappear from
www.amtrak.com train services displays. It does *not* mean that smoking is going
to be allowed again.

2. We have been working on a project to convey customs-related passenger and crew
information from Amtrak's Arrow system to the U.S Border Inspection Agencies Advance
Passenger Information System (APIS). As part of this endeavor, effective 25Sep05,
Amtrak will disallow PNR names if the surname or first name is less than two
characters in length.

Please ensure that all your subscribers are informed of the above.

From: (b) (6)   >
Sent: Wednesday, September 21, 2005 11:06 AM
To: (b) (6)
Subject: Fw: WO 1507975   RAL:2V:UPDATE SSR TABLE FOR AMTRAK BORDER
CROSSINGREQUIREMENTS

(b) (6),

The list of document type (RA, PR, PP, RE, RT, NC, BC, MO) is different
than the list provided in AIRIMP (F, AC, A, C, I, IP and P). Shall we also
define the SSR DOCS to accept the document types defined in AIRIMP or only
the list mentionned in the SOR?

The genders can be M or F. But in AIRIMP, the gender can also be U
(Undisclosed gender). Shall we define the SSR DOCS to also accept U as
gender or only F and M as mentionned in the SOR?

Thanks
Yvonne
From: (b) (6)
Sent: Wednesday, September 21, 2005 10:58 AM
To: (b) (6)
Subject: Fw: SSR DOCS for AMTRAK

(b) (6)

Can you confirm that you agree with the elements being all optional.

Thanks
(b) (6)
----- Forwarded by (b) (6) /MIA/AMADEUS on 09/21/2005 10:57 AM -----

From: (b) (6)   (ANH/MKT/PAR) on 09/13/2005 08:15 AM

To: (b) (6)   -

cc:

Subjec Fw: SSR DOCS for AMTRAK
t:

(b) (6) ,

Here is the note sent by DEV, I forgot to mention the last item.

Regards,
(b) (6)
(b) (6)
Product Analyst - GMS Rail
aMaDEUS
Tel: (b) (6)
Fax(b) (6)
(b) (6)
----- Forwarded by (b) (6) /MIA/AMADEUS on 09/13/2005 08:14 AM -----

From: (b) (6)   (b) (6)   DEV/GCO/GCA/AIR/PDF on 09/13/2005 09:34 AM
         CEDT

To: (b) (6)   ANH/MKT/PAR
         (b) (6) /MIA/AMADEUS@AMAWORLD

cc: (b) (6)   DEV/GCO/GCA/AIR/PDF
         (b) (6) /NCE/AMADEUS@AMAWORLD   DEV/GCO/GCA/AIR/PDF
         (b) (6)
         (b) (6) /NCE/AMADEUS@AMAWORLD

Subjec SSR DOCS for AMTRAK
t:

Hi (b) (6)

In your SOR, you mention some specific document types that are not defined
in AIRIMP and have not been agreed by ICAO. If we have to accept these
codes, then we will make no validation on the text and only check that 1 or
2 alpha characters are present.

Also, with regards to elements that are defined as mandatory. During the
RESCOM meeting last week, the airlines decided that it is better to make
most of the elements optional otherwise the agent will enter anything they
want just to have the system accept the input.

Regards
Stephen
From: (b) (6)
Sent: Tuesday, September 20, 2005 4:08 PM
To: (b) (6)
Subject: FW: Infant Booking

Hi (b) (6) ,

I answered the second paragraph. Have a good one.

(b) (6)
Amtrak Travel Agent Sales Center
(b) (6)
(b) (6)

-----Original Message-----
From: (b) (6)
Sent: Tuesday, September 20, 2005 2:36 PM
To: (b) (6)
Cc: (b) (6)
Subject: RE: Infant Booking

(b) (6) ,

All looks good with the infant PNR. I was able to issue a ticket. User error...(my
bad) I forgot to open the previous sabre PNR. I issued the ticket on newly created
Sabre PNR. Although, result was the ticket issued fine.

What are the procedures for Travel Agents to add an infant? I need to be advised to
add the documentation to Sabre Online Training. Will we be testing these formats
again on Thursday / Friday?

Thanks,

(b) (6)

From: (b) (6)
Sent: Tuesday, September 20, 2005 1:16 PM

To: (b) (6)
Subject: RE: Infant Booking

Hi (b) (6) ,

The infant has been added.

(b) (6)

-----Original Message-----
From: (b) (6)
Sent: Tuesday, September 20, 2005 1:57 PM
To: (b) (6)
Cc: (b) (6)
Subject: Infant Booking

Hi (b) (6) ,

Can we try and adding an infant to this PNR?

OEE322 / DTLTTH

Thanks,

(b) (6)

Sabre / Travel Network

Manager, Rail Account Relations

(b) (6)

From: (b) (6)
Sent: Tuesday, September 20, 2005 2:49 PM
To: (b) (6)
Cc: (b) (6)
Subject: RE: 5PID is not supporting internal calls from TTY

I don't mean to be picky and become annoying but the TTY indicator is being cleared
in PDFJ for TTY transactions. That's not what I meant. The branch in the test should
have re-directed, not removed at all. See MVI instruction my original message below
where my comment reads

(This is ok!! Do not clear for TTY!!)

That instruction should be skipped for TTY transactions. The other two (in bold) are
being executed ok.

Something like this...

          TM   WA0TI1,X'10'   * TTY?

          BO   PDFJ1000   * Y, BR TO CONTINUE.

```
                                    Border Crossing.txt
            MVI    EBCM01,X'00'           * N, CLEAR INTERNAL ENTRY INDIC.

PDFJ1000 EQU    *
*

            L      R15,CE1CR0             * BASE INPUT MESSAGE.

            LH     R0,MI0CCTF             * GET I/P MSG SIZE.
*** EDIT 5-PID PASSENGER ID NUMBER ***
```

Let me know if you have any questions.

Thanks and sorry for the inconvenience.

(b) (6)

_____

From: (b) (6)   (
Sent: Monday, September 19, 2005 4:21 PM
To: (b) (6)
Cc: (b) (6)
Subject: RE: 5PID is not supporting internal calls from TTY

SORRY, LOOKS LIKE IT DIDN'T GET REASMD. WILL FIX FOR TOMORROW.

-----Original Message-----
From: (b) (6)   o
Sent: Monday, September 19, 2005 2:51 PM
To:(b) (6)
Cc:(b) (6)
Subject: RE: 5PID is not supporting internal calls from TTY

I didn't see the changes. They are not loaded in TPFT and the version of PDFJ in
COMMON does not include those changes.

_____

From:(b) (6)
Sent: Friday, September 16, 2005 4:07 PM
To: (b) (6)
Cc: (b) (6)
Subject: RE: 5PID is not supporting internal calls from TTY

Border Crossing.txt

Done.

-----Original Message-----
From: (b) (6)
Sent: Thursday, September 15, 2005 4:23 PM
To: (b) (6)
Cc: (b) (6)
Subject: 5PID is not supporting internal calls from TTY

Hello,

The PD package is not handling internal calls for 5PID requests from TTY.

It seems that PDFJ has a check for TTY that doesn't allow a counter (R0) to be initialized (don't know why).

See code below (italics mine, bold code that should have been executed)

```
        TM    WA0TI1,X'10'      * TTY?

        BO    PDFJ1000          * Y, BR TO CONTINUE.

        MVI   EBCM01,X'00'      * N, CLEAR INTERNAL ENTRY INDIC. (This is ok!! Do
not clear for TTY!!)
*
        L     R15,CE1CR0        * BASE INPUT MESSAGE.      (Not executed!!)

        LH    R0,MI0CCTF        * GET I/P MSG SIZE.        (Not executed!!)

        (. . .)

PDFJ1000 EQU  *
```


This causes the entry to be messed up even if it is valid. While tracing, I forced the TTY path to go thru that code and it went right so I think that's the only problem.

Please let us know when this has been corrected.

Thanks

(b) (6)

From: (b) (6)

Sent: Tuesday, September 20, 2005 2:39 PM
To: (b) (6)
Cc: (b) (6)
(b) (6)
Subject: RE: Amtrak regression and end to end testing for Tuesday Sepetember
20, 2005.

Hi (b) (6) ,

Due to the time constraint, we were able to provide limited support covering the
specific scenarios requested below. No automation test support was conducted.

Scenario A: OEE307/DTHFIE

Scenario B:
PNRS completed for to be processed for Infant scenario:

OEE323/DTLUDL
OEE328/DTLEWN
OEE332/DTMFQM

Scenario C: Non Border Train with PID Field

Result: PID accepted and ticket issued

OEE327/LDYCNO

Scenario D: 1 character first / surname field

Input: -T/A

Result: ‡FORMAT‡

-----Original Message-----
From: (b) (6)   ]
Sent: Tuesday, September 20, 2005 9:32 AM
To: (b) (6)
(b) (6)
Cc: (b) (6)
Subject: Amtrak regression and end to end testing for Tuesday Sepetember 20, 2005.

Good morning,

PLEASE BOOK PNRs WITH THE FOLLOWING DATES: 20SEP-10OCT
The Test System should be ready for testing around 10:00am ET
1. SABRE ONLY
A. Please create PNR's with Border Crossing segments. Ensure there are
minimum of two characters for the first and last names. Add 5DOB(date of
birth)and a 5PID field. Modify / delete 5DOB and 5PID fields. Add new 5DOB
/ 5PID field and ticket PNR's. Forward PNR numbers.

B. Create PNR's with Border Crossing segments. Ensure there are minimum of
two characters for the first and last names. Email me((b) (6)   )
the PNR numbers. I will add an infant to the PNR's and email back. Add
5DOB and 5PID field for infant and forward PNR's to the test group.

C. Create PNR's without Border Crossing segments and ensure there are a
minimum of two characters in the first and last names. Add a 5DOB field
(not required in non-border crossing PNR's). Please ticket the PNR's and
forward the PNR numbers.

D. Create PNR's with a 1 character first name and 1 character last name.
Page 337

Border Crossing.txt
You should be unable to enter 1character name fields.

2. WORLDSPAN ONLY

A. Please create and ticket several reservations that contain PTA(Prepaid Ticket Advice) numbers. Forward the PNR number to the test group. Use the attached regression script for PTA numbers.

3. Do full ARROW regression testing based on the attached standard script.

 <<Regression User testing 092005.doc>>
Please send (b)(6)   the results. Thanks for your cooperation.

(b)(6)
Amtrak Travel Agent Sales Center
(b)(6)
(b)(6)
From: (b)(6)
Sent: Tuesday, September 20, 2005 1:39 PM
To: (b)(6)
Subject: RE: Amtrak regression and end to end testing for Tuesday Sepetember 20, 2005.

yes

-----Original Message-----
From: (b)(6)   k
Sent: Tuesday, September 20, 2005 1:30 PM
To: (b)(6)
Subject: FW: Amtrak regression and end to end testing for Tuesday Sepetember 20, 2005.

this is working as designed right?

-----Original Message-----
From: (b)(6)
Sent: Tuesday, September 20, 2005 1:24 PM
To: (b)(6)
Cc: (b)(6)

Subject: RE: Amtrak regression and end to end testing for Tuesday Sepetember 20, 2005.

Hi (b)(6) ,

Encountered issue when deleting DOB field. Where by the DOB field deletes the PID field. However, deletion of PID field does not delete DOB.

Sabre PNR: DTHFIE / Amtrak PNR: OEE307

(b)(6)

-----Original Message-----
From: (b)(6)
Sent: Tuesday, September 20, 2005 9:32 AM
To:(b)(6)

Cc: (b)(6)

Border Crossing.txt

Subject: Amtrak regression and end to end testing for Tuesday Sepetember 20, 2005.

Good morning,

PLEASE BOOK PNRs WITH THE FOLLOWING DATES: 20SEP-10OCT
The Test System should be ready for testing around 10:00am ET
1. SABRE ONLY
A. Please create PNR's with Border Crossing segments. Ensure there are minimum of two characters for the first and last names. Add 5DOB(date of
birth)and a 5PID field. Modify / delete 5DOB and 5PID fields. Add new 5DOB
/ 5PID field and ticket PNR's. Forward PNR numbers.

B. Create PNR's with Border Crossing segments. Ensure there are minimum of
two characters for the first and last names. Email
me(b)(6)   )
the PNR numbers. I will add an infant to the PNR's and email back. Add 5DOB and 5PID field for infant and forward PNR's to the test group.

C. Create PNR's without Border Crossing segments and ensure there are a minimum of two characters in the first and last names. Add a 5DOB field (not required in non-border crossing PNR's). Please ticket the PNR's and
forward the PNR numbers.

D. Create PNR's with a 1 character first name and 1 character last name.
You should be unable to enter 1character name fields.

2. WORLDSPAN ONLY

A. Please create and ticket several reservations that contain PTA(Prepaid
Ticket Advice) numbers. Forward the PNR number to the test group. Use the
attached regression script for PTA numbers.

3. Do full ARROW regression testing based on the attached standard script.

  <<Regression User testing 092005.doc>>
Please send (b)(6)   and myself the results. Thanks for your
cooperation.

(b)(6)
Amtrak Travel Agent Sales Center
(b)(6)
(b)(6)
From: (b)(6)
Sent: Tuesday, September 20, 2005 1:29 PM
To: (b)(6)
Cc: (b)(6)

Subject: RE: Amtrak regression and end to end testing for Tuesday Sepetember 20, 2005.

I believe this is working as designed.

-----Original Message-----

From: (b) (6)
Sent: Tuesday, September 20, 2005 1:24 PM
To: (b) (6)
CC: (b) (6)

Subject: RE: Amtrak regression and end to end testing for Tuesday
Sepetember 20, 2005.

Hi (b)(6) ,

Encountered issue when deleting DOB field. Where by the DOB field
deletes the PID field. However, deletion of PID field does not delete
DOB.

Sabre PNR: DTHFIE / Amtrak PNR: OEE307

(b) (6)

-----Original Message-----
From: (b) (6)
Sent: Tuesday, September 20, 2005 9:32 AM
To: (b) (6)

Subject: Amtrak regression and end to end testing for Tuesday Sepetember
20, 2005.

Good morning,

PLEASE BOOK PNRs WITH THE FOLLOWING DATES: 20SEP-10OCT
The Test System should be ready for testing around 10:00am ET
1. SABRE ONLY
A. Please create PNR's with Border Crossing segments. Ensure there are
minimum of two characters for the first and last names. Add 5DOB(date
of
birth)and a 5PID field. Modify / delete 5DOB and 5PID fields. Add new
5DOB
/ 5PID field and ticket PNR's. Forward PNR numbers.

B. Create PNR's with Border Crossing segments. Ensure there are
minimum of
two characters for the first and last names. Email
me((b)(6)   )
the PNR numbers. I will add an infant to the PNR's and email back. Add
5DOB and 5PID field for infant and forward PNR's to the test group.

C. Create PNR's without Border Crossing segments and ensure there are a
minimum of two characters in the first and last names. Add a 5DOB field
(not required in non-border crossing PNR's). Please ticket the PNR's
and
forward the PNR numbers.

D. Create PNR's with a 1 character first name and 1 character last
name.
You should be unable to enter 1character name fields.

2. WORLDSPAN ONLY

A. Please create and ticket several reservations that contain
PTA(Prepaid
Ticket Advice) numbers. Forward the PNR number to the test group. Use

the
attached regression script for PTA numbers.

3. Do full ARROW regression testing based on the attached standard
script.

  <<Regression User testing 092005.doc>>
Please send (b) (6) ▨▨▨▨▨▨▨▨ and myself the results. Thanks for
your
cooperation.

(b) (6) ▨▨▨▨
Amtrak Travel Agent Sales Center
(b) (6) ▨▨▨▨
(b) (6) ▨▨▨▨
From: (b) (6) ▨▨▨▨
Sent: Tuesday, September 20, 2005 10:32 AM
To: (b) (6) ▨▨▨▨

CC: (b) (6) ▨▨▨▨

Subject: Amtrak regression and end to end testing for Tuesday Sepetember 20,
2005.

Good morning,

PLEASE BOOK PNRs WITH THE FOLLOWING DATES: 20SEP-10OCT
The Test System should be ready for testing around 10:00am ET
1. SABRE ONLY
A. Please create PNR's with Border Crossing segments. Ensure there are minimum of
two characters for the first and last names. Add 5DOB(date of birth)and a 5PID
field. Modify / delete 5DOB and 5PID fields. Add new 5DOB / 5PID field and ticket
PNR's. Forward PNR numbers.

B. Create PNR's with Border Crossing segments. Ensure there are minimum of two
characters for the first and last names. Email me (b) (6) ▨▨▨▨ the PNR
numbers. I will add an infant to the PNR's and email back. Add 5DOB and 5PID field
for infant and forward PNR's to the test group.

C. Create PNR's without Border Crossing segments and ensure there are a minimum of
two characters in the first and last names. Add a 5DOB field (not required in
non-border crossing PNR's). Please ticket the PNR's and forward the PNR numbers.

D. Create PNR's with a 1 character first name and 1 character last name. You
should be unable to enter 1character name fields.

2. WORLDSPAN ONLY

A. Please create and ticket several reservations that contain PTA(Prepaid Ticket
Advice) numbers. Forward the PNR number to the test group. Use the attached
regression script for PTA numbers.

3. Do full ARROW regression testing based on the attached standard script.

Please send (b) (6) ▨▨▨▨ and myself the results. Thanks for your
cooperation.

(b) (6) ▨▨▨▨
Amtrak Travel Agent Sales Center
(b) (6) ▨▨▨▨

From: (b) (6)
Sent: Monday, September 19, 2005 5:43 PM
To: (b) (6)
CC: (b) (6)
Subject: RE: Passenger Information Requirements for Border Crossing
Attachments: SABRE Border Crossing changes .doc

Hi (b)(6),

Sorry...I didn't get much time to test. I conducted my testing from the attached functional requirements provided. However, I created and ticketed PNR "OED16C" and tested passenger with Passport and the other with Birth Certificate. Although, I noticed there was no TCN number sent from Sabre to Arrow.

I must say these formats are quite lengthy. Through all my errors I just about validated all the errors. I never was able to get an Infant booked. How does an infant booking work? Does this only work when a sleeper is booked?

Included in the test script it would be extremely helpful if a full scenario explaining the infant booking process could be included for Jim and Sudha's testing tomorrow.

Thanks,

(b) (6)

Sabre / Travel Network

Manager, Rail Account Relations

(b) (6)

-----Original Message-----
From: (b) (6)   ]
Sent: Monday, September 19, 2005 11:32 AM
To: (b) (6)
CC: (b) (6)
Subject: RE: Passenger Information Requirements for Border Crossing

Hello (b)(6),

This is active in our test system, and has an End to End planned for tomorrow. If you can get to this today, to do a little testing, that would
be great.

(b) (

-----Original Message-----
From: (b) (6)   ]
Sent: Tuesday, August 16, 2005 4:31 PM
To: (b) (6)
CC: (b) (6)
Subject: RE: Passenger Information Requirements for Border Crossing

Hi (b)(6),

I would like to confirm our IT Department have advised the proposed format will be accepted in Bypass. Please let me know when you are

ready to test the proposed Border Crossing format.

Regards,

(b) (6)

Sabre / Travel Network

Manager, Rail Account Relations

(b) (6)

-----Original Message-----
From: (b) (6)
Sent: Monday, July 25, 2005 11:15 AM
To: (b) (6)
Cc: (b) (6)
Subject: Passenger Information Requirements for Border Crossing

Hello

Please find attached the changes being proposed for the collection of
additional identification data for the Border Crossing PNRs in Arrow.
These
changes are being mandated by the US Border Inspection Agencies. We
have
targeted the requirements to be of least impact to you, and have a
targeted
date of the 1st October. Please review and let me know which approach
for
passing data that you will employ.

Thanks,

(b) (6)

 <<SABRE Border Crossing changes.doc>>
From: (b) (6)
Sent: Monday, September 19, 2005 2:51 PM
To: (b) (6)
Cc: (b) (6)
Subject: RE: 5PID is not supporting internal calls from TTY

I didn't see the changes. They are not loaded in TPFT and the version of PDFJ in
COMMON does not include those changes.

From: (b) (6)
Sent: Friday, September 16, 2005 4:07 PM
To: (b) (6)
Cc: (b) (6)
Subject: RE: 5PID is not supporting internal calls from TTY

Done.

-----Original Message-----
From: (b) (6)

Border Crossing.txt

Sent: Thursday, September 15, 2005 4:23 PM
To: (b) (6)
Cc: (b) (6)
Subject: 5PID is not supporting internal calls from TTY

Hello,

The PD package is not handling internal calls for 5PID requests from TTY.

It seems that PDFJ has a check for TTY that doesn't allow a counter (R0) to be initialized (don't know why).

See code below (italics mine, bold code that should have been executed)

```
        TM     WAOTI1,X'10'      * TTY?

        BO     PDFJ1000          * Y, BR TO CONTINUE.

        MVI    EBCM01,X'00'      * N, CLEAR INTERNAL ENTRY INDIC. (This is ok!! Do
not clear for TTY!!)
*
        L      R15,CE1CR0        * BASE INPUT MESSAGE.      (Not executed!!)

        LH     R0,MIOCCTF        * GET I/P MSG SIZE.        (Not executed!!)

        (. . .)

PDFJ1000 EQU   *
```


This causes the entry to be messed up even if it is valid. While tracing, I forced the TTY path to go thru that code and it went right so I think that's the only problem.

Please let us know when this has been corrected.

Thanks

(b) (6)

From: (b) (6)
Sent: Monday, September 19, 2005 6:36 AM
To: (b) (6)
Cc: (b) (6)
Subject: RE: Passenger Information Requirements for Border Crossing

Page 344

Hi (b) (6) ,

Please see the PNR below

1P- LRS49X
 1.1TEST/EDYTA*ADT
 1 TR 2V   7YD29NOV TU   CHI   SEA HK1   215P 1020A#2 /O $
 2 TR B2V 8948T 1DEC TH   SEA   VAC SS1 1045A   215P   /O $
P- 1.T2225522
T- 1.TAW/00/21SEP-C2V
G- 1.SSRTKTL1PKK1 HLMT-26SEP/$ 125.00
**** ITEMS SUPPRESSED ****/DR
>>*R>01T12>01V12>01Y12>@A29NOVCHIVAC11A>01Y11*
>OSI2VDOCSHK1/RA/US/123456789012345/12DEC2005/F/12JUL1964/GB-1TE
ST/EDYTA
RESTRICTED

Amtrak rec loc: 120386
Could you please cancel this pnr whenever you finish working on it.

Do we need to notify our cstomers 3 months in advance about this new
functionality?

What kind of announcement will you proceed with? Please advise.

Thank you.

(b) (6)

(b) (6)
Product Specialist Non - Air
Worldwide Product Planning

Phone: (b) (6)
Fax: (b) (6)
email: (b) (6)

"(b) (6)

(b) >   " '(b) (6)   To

15/09/2005 16:17   cc
                                                        (b) (6)
                                                                            Subject
                                                        RE: Passenger Information
                                                        Requirements for Border Crossing

Hello (b) (6) ,

Could you build a test PNR with the OSI format we supplied in Test. We will
hopefully have our code ready in the next week.

Thanks,

(b) (6)

-----Original Message-----
From: (b) (6)   ]
Sent: Thursday, September 15, 2005 10:29 AM
To: (b) (6)
Cc: (b) (6)
Subject: RE: Passenger Information Requirements for Border Crossing

(b) (6)

Whereas the usage of the SSR format is preferable we are unable to complete
this piece of functionality within any reasonable time. Consequently, we
have decided to support the passenger ID and gender information through OSI
message. OSI solution is much easier and quicker to implement for both
sides, as we already support this format in the system.

Could you please advise what do you need from our side to complete the
project and how do you usually notify your agencies.

I do apologise for this short notice.

I would also like to let you know that I will be on vacation starting
September 24th till October 15th, in the meantime please address all
questions, queries to my manager, (b) (6)   . Thank you.

Regards,

(b) (6)

(b) (6)
Product Specialist Non - Air
Worldwide Product Planning

Phone: (b) (6)
Fax: (b) (6)
email: (b) (6)

(b) (6)

(b) >   " ' (b) (6)   To
                                                                           >
06/09/2005 13:10   CC

                                                                        Subject
                                        RE: Passenger Information
                                        Requirements for Border Crossing

Hello (b) (6) ,

Sorry I didn't get back to you yesterday, it was a holiday here. To answer
your question, Amtrak is making the changes in our inbound path to support
these SSRs.

(b) (6)

-----Original Message-----
From: (b) (6)
Sent: Monday, September 05, 2005 1:21 PM
To: (b) (6)
Subject: RE: Passenger Information Requirements for Border Crossing

(b) (6) ,

Amtrak currently does not support the ssr formats. This is what I read in
Worldspan info pages: WITH THE EXCEPTION OF GENERIC SEAT REQUESTS AMTRAK
DOES NOT ACCEPT SPECIAL SERVICE REQUESTS

How will you deal with it? Will you make changes on your side to be able
to receive these ssr formats?

Pls advise.

(b) (6)

(b) (6)
Product Specialist Non - Air
Worldwide Product Planning

Phone: (b) (6)
Fax: (b) (6)
email: ((b) (6)

"(b) (6)

(b)>   " '(b) (6)   To

02/09/2005 15:30   CC

                                                                             Subject
                                              RE: Passenger Information
                                              Requirements for Border Crossing

If the SSR is sent, we will validate it, regardless of PNR

-----Original Message-----
From: (b)(6)
Sent: Friday, September 02, 2005 10:26 AM
To: (b)(6)
Subject: RE: Passenger Information Requirements for Border Crossing

(b)(6),

Another question, when will you validate before end transaction of every
single pnr, or only at the pnrs with the Canadian routing?

(b)(6)

(b)(6)
Product Specialist Non - Air
Worldwide Product Planning

Phone: (b)(6)
Fax: (b)(6)
email: (b)(6)

(b)(6)

(b)>   (b)(6)   To

02/09/2005 15:26   >   CC

                                                                   Subject
                                            RE: Passenger Information
                                            Requirements for Border Crossing

Hello (b)(6),

Amtrak's system will validate the format of the SSR and also most of the
Data - if it's found to be invalid, an error will be returned.

Is Worldspan not planning to validate?

(b)(6)

-----Original Message-----
From: (b)(6)
Sent: Friday, September 02, 2005 10:22 AM
To: (b)(6)
Subject: RE: Passenger Information Requirements for Border Crossing

Hi (b) (6),

Unfortunately, I do not have a time line yet.

Could you please answer the question about whether the system will audit the PNR for the new information before allowing end transaction.

Thank you.

(b) (6)

(b) (6)
Product Specialist Non – Air
Worldwide Product Planning

Phone: (b) (6)
Fax: (b) (6)   (
email: (b) (6)

(b) (6)

(b) >

23/08/2005 13:03

(b) (6)   To
                                                    >
                                                    cc
"(b) (6)
<(b) (6)   >, "(b) (6)
   (E-mail)"
<(b) (6)   >
                                              Subject
RE: Passenger Information
Requirements for Border Crossing

Do you have a time line yet (b) (6) ?

-----Original Message-----
From: (b) (6)   ]
Sent: Friday, August 12, 2005 6:47 AM
To: (b) (6)
CC: (b) (6)   (E-mail)
Subject: Re: Passenger Information Requirements for Border Crossing

Hi (b) (6),

We have decided that we would go with SSR. I am not sure if we would be able to meet the deadline of 1st Oct.

Regards,

(b) (6)

(b) (6)
Product Specialist Non - Air
Worldwide Product Planning

Phone: (b) (6)
Fax: (b) (6)
email: (b) (6)

(b) (6)

25/07/2005 17:15

(b) (6)   (E-mail)"
<(b) (6)   >
"(b) (6)   (E-mail)"
(b) (6)
                              >

cc

Subject
Passenger Information Requirements
for Border Crossing

Hello

Please find attached the changes being proposed for the collection of
additional identification data for the Border Crossing PNRs in Arrow.
These
changes are being mandated by the US Border Inspection Agencies. We have
targeted the requirements to be of least impact to you, and have a targeted
date of the 1st October. Please review and let me know which approach for
passing data that you will employ.

Thanks,

(b) (6)

 <<Worldspan Border Crossing changes.doc>>
(See attached file: Worldspan Border Crossing changes.doc)
From: (b) (6)   ]
Sent: Friday, September 16, 2005 4:07 PM
To: (b) (6)
Cc: (b) (6)
Subject: RE: 5PID is not supporting internal calls from TTY

Done.

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From: (b) (6)
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To: (b) (6)
Cc: (b) (6)

Border Crossing.txt

Subject: 5PID is not supporting internal calls from TTY

Hello,

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         TM    WAOTI1,X'10'        * TTY?

         BO    PDFJ1000            * Y, BR TO CONTINUE.

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         L     R15,CE1CR0          * BASE INPUT MESSAGE.       (Not executed!!)

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         (. . .)

PDFJ1000 EQU   *
```


This causes the entry to be messed up even if it is valid. While tracing, I forced the TTY path to go thru that code and it went right so I think that's the only problem.

Please let us know when this has been corrected.

Thanks

(b) (6)

From: (b) (6)
Sent: Friday, September 16, 2005 9:46 AM
To: (b) (6)
Cc: (b) (6)
Subject: "APIS Border Crossing Data Enhancements" Synergy Charges

(b) (6)

For the month of September, please charge 1/2 to 2/3 of your time spent on "APIS Border Crossing Data Enhancements" project to AEDIBP1D synergy id. The rest of your time spent on the APIS project may be charged to ARWCUSTA as a lot of your time will be spent analyzing how the different GDS's will support these new changes.

For the month of October, please charge any time spent to the APIS project to AEDIBP1D.

From: (b) (6)
Sent: Thursday, September 15, 2005 4:23 PM
To: (b) (6)
CC: (b) (6)
Subject: 5PID is not supporting internal calls from TTY

Hello,

The PD package is not handling internal calls for 5PID requests from TTY.

It seems that PDFJ has a check for TTY that doesn't allow a counter (R0) to be initialized (don't know why).

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          (. . .)

PDFJ1000 EQU    *
```


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Please let us know when this has been corrected.

Thanks

(b) (6)

From: (b) (6)
Sent: Thursday, September 15, 2005 10:29 AM
To: (b) (6)
Cc: (b) (6)
Subject: RE: Passenger Information Requirements for Border Crossing

(b) (6),

Whereas the usage of the SSR format is preferable we are unable to complete
this piece of functionality within any reasonable time. Consequently, we
have decided to support the passenger ID and gender information through OSI
message. OSI solution is much easier and quicker to implement for both
sides, as we already support this format in the system.

Could you please advise what do you need from our side to complete the
project and how do you usually notify your agencies.

I do apologise for this short notice.

I would also like to let you know that I will be on vacation starting
September 24th till October 15th, in the meantime please address all
questions, queries to my manager, (b) (6)   . Thank you.

Regards,

(b) (6)

(b) (6)
Product Specialist Non - Air
Worldwide Product Planning

Phone: (b) (6)
Fax: (b) (6)
email: (b) (6)

"(b) (6)

(b)

06/09/2005 13:10

                                        "'(b) (6)   To

                                                                                    cc

                                                                           Subject
                                        RE: Passenger Information
                                        Requirements for Border Crossing

Hello (b) (6) ,

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your question, Amtrak is making the changes in our inbound path to support
these SSRs.

(b) (6)

-----Original Message-----
From: (b) (6)
Sent: Monday, September 05, 2005 1:21 PM
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How will you deal with it? Will you make changes on your side to be able
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(b) (6)

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Worldwide Product Planning

Phone: (b) (6)
Fax: (b) (6)
email: (b) (6)

(b) (6)

(b)>   To
                                        (b) (6)
02/09/2005 15:30   CC

                                                                   Subject
                                        RE: Passenger Information
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(b) (6)

(b) (6)
Product Specialist Non - Air
Worldwide Product Planning

Phone: (b) (6)
Fax: (b) (6)
email: (b) (6)

(b) (6)

(b) >   (b) (6)   To

02/09/2005 15:26   cc

                                                                              Subject
                                                        RE: Passenger Information
                                                        Requirements for Border Crossing

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Is Worldspan not planning to validate?

(b) (6)

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From: (b) (6)
Sent: Friday, September 02, 2005 10:22 AM
To: (b) (6)
Subject: RE: Passenger Information Requirements for Border Crossing

Hi (b) (6) ,

Page 355

Unfortunately, I do not have a time line yet.

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Thank you.

(b) (6)

(b) (6)
Product Specialist Non - Air
Worldwide Product Planning

Phone: (b)(6)
Fax: (b)(6)
email: (b)(6)

"(b) (6)

(b)>

23/08/2005 13:03

                                                            To
(b) (6)

                                                            CC
(b) (6)   "(b) (6)
    (E-mail)"
<(b) (6)   >
                                                        Subject
RE: Passenger Information
Requirements for Border Crossing

Do you have a time line yet (b)(6)

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(b) (6)

Product Specialist Non - Air
Worldwide Product Planning

Phone: (b) (6)
Fax: (b) (6)
email: (b) (6)

"(b) (6)

(b)

25/07/2005 17:15

To

"(b) (6)

CC

(b) (6)

Subject
Passenger Information Requirements
for Border Crossing

Hello

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additional identification data for the Border Crossing PNRs in Arrow.
These
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targeted the requirements to be of least impact to you, and have a targeted
date of the 1st October. Please review and let me know which approach for
passing data that you will employ.

Thanks,

(b) (6)

  <<worldspan Border Crossing changes.doc>>
  (See attached file: Worldspan Border Crossing changes.doc)
From: (b) (6)
Sent: Tuesday, September 13, 2005 8:29 AM
To: (b) (6)
Subject: FW: SSR DOCS for AMTRAK

We may end up with our codes from Amadeus

-----Original Message-----
From: (b) (6)
Sent: Tuesday, September 13, 2005 8:15 AM
To:(b) (6)
Subject: FW: SSR DOCS for AMTRAK

Border Crossing.txt

(b) (6),

Here is the note sent by DEV, I forgot to mention the last item.

Regards,
(b) (6)

Product Analyst - GMS Rail
aMaDEUS
Tel: (b) (6)
Fax:(b) (6)
(b)(6)
----- Forwarded by (b) (6) /MIA/AMADEUS on 09/13/2005 08:14 AM -----

From: (b) (6)   DEV/GCO/GCA/AIR/PDF on 09/13/2005 09:34 AM
        CEDT

To: (b) (6)   ANH/MKT/PAR
        (b) (6) /MIA/AMADEUS@AMAWORLD

cc: (b) (6)   DEV/GCO/GCA/AIR/PDF
        (b) (6) /NCE/AMADEUS@AMAWORLD   DEV/GCO/GCA/AIR/PDF
        (b) (6)
        (b) (6) /NCE/AMADEUS@AMAWORLD

Subjec SSR DOCS for AMTRAK
t:

Hi (b)(6)

In your SOR, you mention some specific document types that are not defined
in AIRIMP and have not been agreed by ICAO. If we have to accept these
codes, then we will make no validation on the text and only check that 1 or
2 alpha characters are present.

Also, with regards to elements that are defined as mandatory. During the
RESCOM meeting last week, the airlines decided that it is better to make
most of the elements optional otherwise the agent will enter anything they
want just to have the system accept the input.

Regards
Stephen
From: (b) (6)
Sent: Tuesday, September 13, 2005 8:15 AM
To: (b) (6)
Subject: Fw: SSR DOCS for AMTRAK

(b) (6),

Here is the note sent by DEV, I forgot to mention the last item.
Page 358

Regards,
(b) (6)
Product Analyst - GMS Rail
aMaDEUS
Tel: (b) (6)
Fax (b) (6)
(b) (6)
----- Forwarded by (b) (6) /MIA/AMADEUS on 09/13/2005 08:14 AM -----

From: (b) (6)   DEV/GCO/GCA/AIR/PDF on 09/13/2005 09:34 AM
         CEDT

To: (b) (6)   ANH/MKT/PAR
         (b) (6)   /MIA/AMADEUS@AMAWORLD

cc: (b) (6)   DEV/GCO/GCA/AIR/PDF
         (b) (6)   /NCE/AMADEUS@AMAWORLD   DEV/GCO/GCA/AIR/PDF
         (b) (6)
         (b) (6)   /NCE/AMADEUS@AMAWORLD

Subjec   SSR DOCS for AMTRAK
t:

Hi (b) (6)

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in AIRIMP and have not been agreed by ICAO. If we have to accept these
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Also, with regards to elements that are defined as mandatory. During the
RESCOM meeting last week, the airlines decided that it is better to make
most of the elements optional otherwise the agent will enter anything they
want just to have the system accept the input.

Regards
(b) (6)
From: (b) (6)
Sent: Friday, September 09, 2005 2:33 PM
To: (b) (6)
Cc: (b) (6)
Subject: GDS program for APIS

Hello,

I had some programs that will need to be tested by the GDS (Sabre for now). I
understand the APIS project is going to Network1 this coming week which is what

Border Crossing.txt
Sabre needs to test my changes so far.

Where should I put those programs? Should they go to any particular library or do you prefer those to be kept separately for now?

There are some more programs that I will be adding next week.

(b)(6)

From: System Administrator <postmaster@cendant.com>
Sent: Thursday, September 08, 2005 2:40 PM
To: (b)(6)
Subject: Delivered: RE: APIS
Attachments: RE: APIS

Importance: High

  <<RE: APIS>> Your message

  To: (b)(6)
  Subject: RE: APIS
  Sent: Thu, 8 Sep 2005 12:39:16 -0600

was delivered to the following recipient(s):

(b)(6)   on Thu, 8 Sep 2005 12:36:48 -0600
      dentdsexc03.tds.corp.cendant.org 2.1.5
From: (b)(6)
Sent: Thursday, September 08, 2005 2:33 PM
To: (b)(6)

Subject: Agenda for the 09/09 APIS Project Status Meeting
Attachments: APIS_Agenda_090905.doc; APIS_Phase2_IMP_Arrow_V1.doc

Attached is the Agenda for the 09/09 10am APIS Project Status Meeting.

Also attached is the Phase 2 Implementation plan.

This has already been reviewed by the technical groups involved, but we will be asking for formal User approval at the status meeting.

From: (b)(6)
Sent: Wednesday, September 07, 2005 4:13 PM
To: (b)(6)
Cc: (b)(6)
Subject: RE: 5PID pax field display

Hi (b)(6) ,

I don't see any impact other than a little lack of clarity/consistency to the GDS when they first see a PNR they are about to claim. They will see then only passenger association for 5DOB fields, not 5PID. Once the PNR is claimed, they generally don't use that display anymore as they only will see their own copy in their systems.

(b) (6) , do you see any other impact?

(b) (6)

From: (b) (6)
Sent: Wednesday, September 07, 2005 4:02 PM
To: (b) (6)
Cc:(b) (6)
Subject: RE: 5PID pax field display

Hi (b) (6) ,

Currently the passenger association for 5PID will show on a *R/P (or 'acp aapi on') but will not show on a   *R

We didn't really not in the external design what display view was given in the example (sorry) we were just showing to most granular view (*R/P)

Could you please let us know if this will cause any problems for the GDS partners?

Thanks,   (b) (6)

-----Original Message-----
From:(b) (6)
Sent: Wednesday, September 07, 2005 3:49 PM
To: (b) (6)
Cc:(b) (6)
Subject: RE: 5PID pax field display

Not only Amadeus, Worldspan gets it (TKPV*16ED2F), so does Sabre (*074883).

Besides, according to the current external design document (for Amtrak, not GDS) 5PID always shows the name association.

(See \\wastpf01\docprod\ASDM\Project_Folders\RS –
RailResSTARS\APIS\APIS_Phase2_EXD.doc at 2.2.7 Display Examples) but it seems that

design has been changed and since the utility is the same we have either to
accommodate those changes for GDS as well or make exception code only for GDS.

(b) (6)

———

From: (b) (6)
Sent: Wednesday, September 07, 2005 3:28 PM
To: (b) (6)
Cc: (b) (6)
Subject: RE: 5PID pax field display

(b) (6)

I think only Amadeus get the *R/P display - the other GDS get the no passenger
display on 5-fields.

Can you check in Production.

(b) (6)

-----Original Message-----
From: (b) (6)
Sent: Wednesday, September 07, 2005 3:22 PM
To: (b) (6)
Cc: (b) (6)
Subject: RE: 5PID pax field display

Hi (b) (6)

I was planning to change PDU6 so the passenger number will show in the 5PID display,
but found out that this is the way it was designed.

PDU6 will not be included in the load, however (b)(6) is working with PDU6 and will
be included later for different reasons (group changes).

Pls let me know if you have any questions,

(b) (6)

Note: you can always type: 'acp aapi on' (will show the pax number)

From: (b) (6)
Sent: Wednesday, September 07, 2005 3:14 PM
To: (b) (6)
Subject: 5PID pax field display

HI (b) (6),

I'm testing my changes for the display of DOB/PID fields for GDS agents. TAK5 relies
on PDU6 to append the passenger association info ("/P1") for 5 fields. This program
is not yet in the AEDIBP1D library but I saw you are working on it. It still doesn't
include the pax association for 5PID fields unless a *R/P is explicitly requested.
Are you planning to include those changes soon?

Thanks,

Hi (b) (6),

So far this is how a PNR would look like to a GDS agent.

*** GUEST REWARDS CUSTOMER ***

0383F0   RR HL 09SEP   CTC-P   314.00/   314.00

-01@ TESTAA/AMR

-02@ TESTAA/BMRS

  1 2V 2102M WASNYP 700A09SEP 959A09SEP J   HK2

301@ R SEG : 1 BASIS   2F

    * JOFE   RAIL FARE   314.00

501@   DOB-   01DEC1965/US/P2

503@   01JAN1964/US/P1

502@   PAX ID - PP/US/123456790/01JAN2007/F

504@   PP/US/123456789/01JAN2009/M

505@   FQTV -   CO-FM123456

901@   202-096-4716-B

Contrary to the examples in the external design document for GDS, only the first
5PID field has the tag "PAX ID -" as same as it does it for 5DOBs. Is that ok? (it

looks better to me). The "/P" will be shown as soon as PDU6 is modified.

(b) (6)

From: (b) (6)
Sent: Wednesday, September 07, 2005 3:22 PM
To: (b) (6)
CC: (b) (6)
Subject: RE: 5PID pax field display   (b) (6)

Hi (b) (6) ,

I was planning to change PDU6 so the passenger number will show in the 5PID display, but found out that this is the way it was designed.

PDU6 will not be included in the load, however (b)(6) is working with PDU6 and will be included later for different reasons (group changes).

Pls let me know if you have any questions,

(b) (6)

Note: you can always type: 'acp aapi on' (will show the pax number)

————

From: (b) (6)
Sent: Wednesday, September 07, 2005 3:14 PM
To: (b) (6)
Subject: 5PID pax field display

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Thanks,

Hi (b) (6) ,

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301@ R SEG :  1 BASIS    2F

    * JOFE   RAIL FARE     314.00

501@  DOB-       01DEC1965/US/P2

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(b) (6)

From: (b) (6)
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To: (b) (6)
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(b) (6)

From: (b) (6)
Sent: Wednesday, September 07, 2005 12:19 PM
To: (b) (6)
Subject: FW: APIS Draft Implementation Plan
Attachments: APIS_Phase2_IMP_Arrow_V1.doc

From: (b) (6)
Sent: Wednesday, September 07, 2005 12:16 PM
To: (b) (6)
Cc: (b) (6)
Subject: APIS Draft Implementation Plan

I would like to review the draft APIS phase 2 implementation plan as soon as tomorrow's 9.30am AUC mtg ends,

as most of the relevant players will be there on the conf call.

Please let me know if anyone sees a problem with that.

From:([REDACTED]
Sent: Tuesday, September 06, 2005 3:03 PM
To: (b)(6) [REDACTED]; TPF Test Coordinators
Subject: 156823 - Change LOC segment identifier for Departure/Arrival

Hello (b)(6) ,

Here are test results for (b)(6) change - these are internal to the application, thus the trapped data is recorded showing the switch of the identifier value for Departure and Arrival on TPFT (Old) and TPF20 (New). Once loaded to TPFT, we will generate date to CBP and have them validate the change prior to implementation.

Thanks,

(b)(6)

From: (b)(6) [REDACTED]
Sent: Tuesday, September 06, 2005 2:35 PM
To: (b)(6) [REDACTED]
Subject: 156823 - Change LOC segment identifier for Departure/Arrival

Will you please test this for me? Originally, in the LOC segment I had '87' = Departure and '125' = Arrival. They are now switched.

Thanks.

-

From: (b)(6) [REDACTED]
Sent: Monday, September 05, 2005 1:21 PM
To: (b)(6) [REDACTED]
Subject: RE: Passenger Information Requirements for Border Crossing

(b)(6) ,

Amtrak currently does not support the ssr formats. This is what I read in Worldspan info pages: WITH THE EXCEPTION OF GENERIC SEAT REQUESTS AMTRAK DOES NOT ACCEPT SPECIAL SERVICE REQUESTS

How will you deal with it? Will you make changes on your side to be able to receive these ssr formats?

Pls advise.

(b)(6)

(b)(6) [REDACTED]
Product Specialist Non - Air
Worldwide Product Planning

Phone: (b)(6) [REDACTED]
Fax: (b)(6)
email: (b)(6) [REDACTED]

(b) (6)

(b) >

02/09/2005 15:30

(b) (6)   >

To

cc

Subject
RE: Passenger Information
Requirements for Border Crossing

If the SSR is sent, we will validate it, regardless of PNR

-----Original Message-----
From: (b) (6)
Sent: Friday, September 02, 2005 10:26 AM
To: (b) (6)
Subject: RE: Passenger Information Requirements for Border Crossing

(b) (6) ,

Another question, when will you validate before end transaction of every single pnr, or only at the pnrs with the Canadian routing?

(b) (6)

(b) (6)
Product Specialist Non - Air
Worldwide Product Planning

Phone: (b) (6)
Fax: (b) (6)
email: (b) (6)

(b) (6)

(b) >

02/09/2005 15:26

(b) (6)   >

To

cc

Subject
RE: Passenger Information
Requirements for Border Crossing

Hello (b) (6) ,

Amtrak's system will validate the format of the SSR and also most of the
Data - if it's found to be invalid, an error will be returned.

Is Worldspan not planning to validate?

(b) (6)

-----Original Message-----
From: (b) (6)
Sent: Friday, September 02, 2005 10:22 AM
To: (b) (6)
Subject: RE: Passenger Information Requirements for Border Crossing

Hi (b) (6),

Unfortunately, I do not have a time line yet.

Could you please answer the question about whether the system will audit
the PNR for the new information before allowing end transaction.

Thank you.

(b) (6)

(b) (6)
Product Specialist Non - Air
Worldwide Product Planning

Phone: (b) (6)
Fax: (b) (6)
email: (b) (6)

(b) (6)

(b)

23/08/2005 13:03

(b) (6)   To

(b) (6)   CC

(E-mail)"
(b) (6)   >
                                                                    Subject
RE: Passenger Information
Requirements for Border Crossing

Do you have a time line yet (b)(6)

-----Original Message-----
From: (b)(6)
Sent: Friday, August 12, 2005 6:47 AM
To: (b)(6)
Cc:(b)(6)   (E-mail)
Subject: Re: Passenger Information Requirements for Border Crossing

Hi (b)(6),

We have decided that we would go with SSR. I am not sure if we would be
able to meet the deadline of 1st Oct.

Regards,

(b)(6)

(b)(6)   (
Product Specialist Non – Air
Worldwide Product Planning

Phone: (b)(6)
Fax:(b)(6)
email:(b)(6)

"(b)(6)

(b)>

25/07/2005 17:15

                                                                    To
"(b)(6)   (E-mail)"
<(b)(6)

                                                                    cc
(b)(6)   (b)(6)   (E-mail)"
<(b)(6)
(b)(6)   >,

                                                                Subject
Passenger Information Requirements
for Border Crossing

Hello

Please find attached the changes being proposed for the collection of
additional identification data for the Border Crossing PNRs in Arrow.
These
changes are being mandated by the US Border Inspection Agencies. We have
targeted the requirements to be of least impact to you, and have a targeted
date of the 1st October. Please review and let me know which approach for

passing data that you will employ.

Thanks,

(b) (6)

<<Worldspan Border Crossing changes.doc>>
(See attached file: Worldspan Border Crossing changes.doc)
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(b) (6)

(b) (6)
Product Specialist Non – Air
Worldwide Product Planning

Phone: (b) (6)
Fax: (b) (6)
email: (b) (6)

"(b) (6)

>

02/09/2005 15:26

(b) (6)

cc

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(b)(6)
Product Specialist Non – Air
Worldwide Product Planning

Phone: (b)(6)
Fax: (b)(6)
email: (b)(6)

(b)(6)

(b)

23/08/2005 13:03

(b)(6)   To

(b)(6)   CC

(b)(6)
  (E-mail)"
(b)(6)
                                                     Subject
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(b) (6)

(b) (6)
Product Specialist Non - Air
Worldwide Product Planning

Phone: (b) (6)
Fax: (b) (6)
email:(b) (6)

(b) (6)

(b)

25/07/2005 17:15

To

(b) (6)   >

cc

(b) (6)   (b) (E-mail)"
<(b) (6)

>

Subject
Passenger Information Requirements
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(b) (6)
Product Specialist Non - Air
Worldwide Product Planning

Phone: (b) (6)
Fax: (b) (6)
email: (b) (6)

"(b) (6)

23/08/2005 13:03

(b) (6)

CC

(b) (6)
>, (b) (6)
(E-mail)"
<(b) (6)
>
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(b) (6)

(b) (6)
Product Specialist Non - Air
Worldwide Product Planning

Phone: (b) (6)
Fax: (b) (6)

Border Crossing.txt

email: (b) (6)

(b) (6)

(b)

25/07/2005 17:15

To
"(b) (6)   (E-mail)"
<(b) (6)   >

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"(b) (6)   (E-mail)"
(b) (6)   >,
(b) (6)
                           >

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passing data that you will employ.

Thanks,

(b) (6)

<<Worldspan Border Crossing changes.doc>>
(See attached file: Worldspan Border Crossing changes.doc)
From: (b) (6)
Sent: Thursday, September 01, 2005 12:54 PM
To: (b) (6)

CC: (b) (6)

Subject: RE: APIS - DRAFT - Implementation Plan

To all concerned,

On section 3.4 Fallback Scenarios for Distribution Channels Involved, please add
that for IB when Arrow fallsback and turned off the APIS load indicator, IB XAAPI
servers need to be stopped and restarted to pick the Arrow load bit indicator change
from ON to OFF (AAPI uses ACP ARROWPLUS 18 to inspect the load indicators).

-----Original Message-----
From: (b) (6)
Sent: Thursday, September 01, 2005 9:45 AM
To: (b) (6)

(b) (6)

Subject: APIS - DRAFT - Implementation Plan

Hi,

Attached is the draft APIS implementation plan. Could you please return any comments as soon as possible.

Thanks,
(b) (6)

  << File: APIS_Phase2_IMP_Arrow_081905.doc >>

From: (b) (6)
Sent: Wednesday, August 31, 2005 1:52 PM
To: (b) (6)
Cc: (b) (6)
Subject: RE: Summary of high level functions

That 3 less programs for us.

I did and it looks ok to me (TAX0 has wrong tag for commented-out code. 04.09 instead of 04.11).

Does this means that check for MA#PID (CEM table) is going to be performed by the DOB/PID utility?

(b) (6)

⎯⎯⎯

From:(b) (6)
Sent: Wednesday, August 31, 2005 1:43 PM
To: (b) (6)
Cc: (b) (6)
Subject: RE: Summary of high level functions

Thanks (b) (6) (- (b) (6) do you want to take a look to see you see a problem?

-----Original Message-----
From: (b) (6)
Sent: Wednesday, August 31, 2005 1:20 PM
To: (b) (6)
Cc: (b) (6)
Subject: RE: Summary of high level functions

(b) (6) ,

I added code for new error message for 5PID items for programs TAAE/YPE2/TAX0 as a result of validation from revised RMUX (DOB/PID utility)to be implemented . I commented IBCUPDT code.

Programs are coded and ready for testing. My versions are in V7MR.TOF.REALTIME.

Thanks,

(b) (6)

_____

From: (b) (6)
Sent: Wednesday, August 31, 2005 12:56 PM
To: (b) (6)
Cc: (b) (6)
Subject: RE: Summary of high level functions

Hello All,

(b) (6) will be modifying the GDS ticketing programs and will remove the reference to
IBCDTE - Those programs are TAAE, TPE3 and TAX0

(b) (6)

-----Original Message-----
From: (b) (6)
Sent: Wednesday, August 31, 2005 12:51 PM
To: (b) (6)
Cc: (b) (6)
Subject: Summary of high level functions

Hi (b) (6)

Attached is a document with a high level summary of the functions. Please let me
know if you still have questions.

I am taking a go at the code in PDU7 for 5DOB.

Note: I will be available this afternoon via email and phone (b)(6)   )
(working from home)

Thanks, (b) (6)

Border Crossing.txt

-----Original Message-----
From: (b) (6)
Sent: Wednesday, August 31, 2005 9:34 AM
To: (b) (6)
Cc: (b) (6)
Subject: 3 indicators for TKT enforcement

(b) (6)

The following are the program changes I need to do. I will be using global field
IBCDTE as PID date value.

1. Addtional progams to be added to th loadset. Delete IEBDTE code check in the
following progams.

    TAAEE0/TPE3E0/TAX0E0.

2. RMUXE0 - Add check for new value of IBCDTE global for PID data check.

3.   Add check for PID in TKSS for new value of IBCDTE global. Add checks for the 3
new indicators?

Adjust code for non-BC and BC indicators I added in the program.

Could you let ne know if the 3 indicators for ARROW, GDS etc. have already been set
up so I can incorporate for item#3 above?

As far as the DOB/PIDD cross check for group PNR still needs to be pursued further.
Can't be definitive until 1 actual code is in place for the 5 items for group PNRS.
I don't think it's going to be a problem as long all PAX in the PNR are associated
correctly and no dups.

Thanks,

(b) (6)

From: Risley, Manette
Sent: Wednesday, August 31, 2005 1:20 PM
To: (b) (6)
Cc: (b) (6)
Subject: RE: Summary of high level functions

(b) (6)
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Programs are coded and ready for testing. My versions are in V7MR.TOF.REALTIME.

Thanks,
(b) (6)

From: (b) (6)
Sent: Wednesday, August 31, 2005 12:56 PM
To: (b) (6)

Cc: (b)(6)
Subject: RE: Summary of high level functions

Hello All,

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(b)(6)

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Cc: (b)(6)
Subject: Summary of high level functions

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(working from home)

Thanks,(b)(6)

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To: (b)(6)
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Subject: 3 indicators for TKT enforcement

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2. RMUXE0 - Add check for new value of IBCDTE global for PID data check.
3. Add check for PID in TKSS for new value of IBCDTE global. Add checks for the 3 new indicators?
Adjust code for non-BC and BC indicators I added in the program.

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Thanks,
(b)(6)

From: (b) (6)
Sent: Wednesday, August 31, 2005 12:51 PM
To: (b) (6)
Cc: (b) (6)
Subject: Summary of high level functions
Attachments: Function summary.doc

Hi (b) (6) and(b) (6) ,

Attached is a document with a high level summary of the functions. Please let me
know if you still have questions.

I am taking a go at the code in PDU7 for 5DOB.

Note: I will be available this afternoon via email and phone (b) (6)   )
(working from home)

Thanks, (b) (6)

-----Original Message-----
From: (b) (6)
Sent: Wednesday, August 31, 2005 9:34 AM
To: (b) (6)
Cc: (b) (6)
Subject: 3 indicators for TKT enforcement

(b) (6) ,
The following are the program changes I need to do. I will be using global field
IBCDTE as PID date value.
1. Addtional progams to be added to th loadset. Delete IEBDTE code check in the
following progams.
    TAAEE0/TPE3E0/TAX0E0.
2. RMUXE0 - Add check for new value of IBCDTE global for PID data check.
3. Add check for PID in TKSS for new value of IBCDTE global. Add checks for the 3
new indicators?
Adjust code for non-BC and BC indicators I added in the program.

Could you let ne know if the 3 indicators for ARROW, GDS etc. have already been set
up so I can incorporate for item#3 above?

As far as the DOB/PIDD cross check for group PNR still needs to be pursued further.
Can't be definitive until 1 actual code is in place for the 5 items for group PNRS.
I don't think it's going to be a problem as long all PAX in the PNR are associated
correctly and no dups.

Thanks,
(b) (6)
From: (b) (6)
Sent: Tuesday, August 23, 2005 12:31 PM
To: (b) (6)
Cc: (b) (6)
Subject: APIS status - GDS

Hello,

The current status for each GDS is as follows:

SABRE - Awaiting Arrow's entries to be available in TPFT. (b) (6) to complete changes

to GDS PNR display and History

Amadeus - Initial coding is expected to be complete by the 16th September, with load targeted for the 19th October.

Apollo - I believe the initial code is ready, but awaiting a response from Apollo. Load planned for mid September

Worldspan - Contact on Holiday - late October implementation at the earliest.

(b) (6)
From: (b) (6)
Sent: Sunday, August 21, 2005 8:42 AM
To: Arrow On Call
Subject: is this a problem?

SOR70001I 05.35.00 BORDER CROSSING NAME LIST   TRAIN 64/21AUG NFL

TRANSMISSION FAILURE   08/21/05 +

SOR70001I 05.35.10 BORDER CROSSING NAME LIST   TRAIN 63/21AUG NFL

TRANSMISSION FAILURE   08/21/05 +

SOR70001I 05.35.22 BORDER CROSSING NAME LIST   TRAIN 63/21AUG NFL

TRANSMISSION FAILURE   08/21/05 +

From: (b) (6)
Sent: Friday, August 19, 2005 9:27 AM
To: (b) (6)
Subject: New indicators in CEM table

(b) (6),

I have changed the CEM table to include 2 new options: PID-(Y/N) and TCP-(Y/N).

Please see TPF7 and tell me if display and parameters to alter it are ok.

CEMM5

COD-1A PID-Y TCP-N

(b) (6)

From: (b) (6)
Sent: Thursday, August 18, 2005 4:56 PM
To: (b) (6)
Cc: (b) (6)
Subject: RE: APIS

(b) (6),
Something came up that I had to handle today. Not finished yet. I'll got your messages and I'll get back to you tomorrow.

(b) (6)

Galileo International
Product Delivery
(b) (6)

———

From: (b) (6)
Sent: Thursday, August 18, 2005 11:45 AM
To: (b) (6)
Subject: RE: APIS
Importance: High

Hello (b) ,

Yes we have the same list – but Customs gave us a different list – I believe what we need to do our side is map your codes to ours – I listed that below – what do you believe AD, A, C, I, IP, P, F mean and then we'll see about mapping them:

AIRIMP Code

Amtrak Code

Description

RA

US Resident Alien Card

PR

LPR (Legal Permanent Resident) Card

P

PP

Passport

IP

RE

Re-entry Permit

RT

Refugee Travel Document

NC

Naturalization Certificate

BC

Birth Certificate (requires photo id)

MO

Military Orders   (requires photo id)

-----Original Message-----
From: (b) (6)
Sent: Wednesday, August 17, 2005 5:11 PM
To: (b) (6)
Subject: APIS

(b) (6)
We will only recognize the following Document Types:
AD, A, C, I, IP, P, F
This is in AIRIMP 29th edition, page 143, 3.14.1.1.
I'll call you when I get in tomorrow.

(b) (6)
Galileo International
Product Delivery
(b) (6)

From: (b) (6)
Sent: Wednesday, August 17, 2005 5:11 PM
To: (b) (6)
Subject: APIS

(b) (6),
We will only recognize the following Document Types:
AD, A, C, I, IP, P, F
This is in AIRIMP 29th edition, page 143, 3.14.1.1.
I'll call you when I get in tomorrow.

(b) (6)
Galileo International
Product Delivery
(b) (6)

From: (b) (6)
Sent: Tuesday, August 16, 2005 4:31 PM
To: (b) (6)
Cc: (b) (6)
Subject: RE: Passenger Information Requirements for Border Crossing

Hi (b) (6),

I would like to confirm our IT Department have advised the proposed
format will be accepted in Bypass. Please let me know when you are
ready to test the proposed Border Crossing format.

Regards,

(b) (6)

Sabre / Travel Network

Manager, Rail Account Relations

(b) (6)

-----Original Message-----
From:(b) (6)
Sent: Monday, July 25, 2005 11:15 AM
To: (b) (6)
Cc:(b) (6)
Subject: Passenger Information Requirements for Border Crossing

Hello

Please find attached the changes being proposed for the collection of
additional identification data for the Border Crossing PNRs in Arrow.
These
changes are being mandated by the US Border Inspection Agencies. We
have
targeted the requirements to be of least impact to you, and have a
targeted
date of the 1st October. Please review and let me know which approach
for
passing data that you will employ.

Thanks,

(b) (6)

 <<SABRE Border Crossing changes.doc>>
From: (b) (6)
Sent: Tuesday, August 16, 2005 4:15 PM
To: (b) (6)
Subject: RE: APIS Detailed Design

This message has been archived.

Perhaps not in the same category as they are not strictly part of the project, but
we can just list them in a separate note:

Programs: PDE9, PDFC, TOEG and TAP1. Macro: RTOMA

From: (b) (6)
Sent: Tuesday, August 16, 2005 4:09 PM
To:(b) (6)
Subject: APIS Detailed Design

Hello,

I made a few changes and added the CEM table stuff -- Do you think I should list the
programs that we are commenting code out of?

(b) (6)

<< File: GDS_APIS_DSG.doc >>

From: (b) (6)
Sent: Monday, August 15, 2005 4:09 PM
To: (b) (6)

Subject: Minutes of the APIS project Status Meeting 08/12/05
Attachments: APIS_Phase2 _IMPL_Plan_081505.doc

The main discussion point of the meeting was the phase 2 implementation schedule.

Some minor changes were agreed to and the project team concurred to the updated
schedule which is attached.

From: (b) (6)
Sent: Monday, August 15, 2005 10:06 AM
To: (b) (6)
Cc: (b) (6)
Subject: Detailed Design Doc (draft) for APIS-GDS
Attachments: GDS_APIS_DSG.doc

(b) (6),

This is the doc I had completed early last week, before the GDS announced their
choices to support this. Now that we know better how they want things to work, the
document may need several modifications, but I think it is more important to start
working in the development asap and then to modify the doc on the road..

(b) (6)

From: (b) (6)
Sent: Monday, August 15, 2005 9:44 AM
To: (b) (6)
Subject: updated
Attachments: APIS_Phase2 _IMPL_Plan_081505.doc

From: (b) (6)
Sent: Friday, August 12, 2005 12:18 PM
To: (b) (6)
Subject: RE: CEM Table

Probably should use the 3P* bit, as it's only referenced in two programs.

    -----Original Message-----
From: (b) (6)

Border Crossing.txt
```
Sent:    Friday, August 12, 2005 9:47 AM
To:      (b) (6)
Subject:          CEM Table
```

I believe it's TIQ5, 6, & 7
```
From:    (b) (6)
Sent:    Friday, August 12, 2005 6:47 AM
To:      (b) (6)
CC:      (b) (6)                            (E-mail)
Subject:          Re: Passenger Information Requirements for Border Crossing
Attachments:     Worldspan Border Crossing changes.doc
```

Hi (b) (6),

We have decided that we would go with SSR. I am not sure if we would be able to meet the deadline of 1st Oct.

Regards,

(b) (6)

(b) (6)
Product Specialist Non – Air
Worldwide Product Planning

Phone: (b) (6)
Fax: (b) (6)
email: (b) (6)

(b) (6)

(b)>

25/07/2005 17:15

(b) (6)   To

(b) (6)   CC

(b) (6)   (E-mail)"
(b) (6)

                                        Subject
Passenger Information Requirements
for Border Crossing

Hello

Please find attached the changes being proposed for the collection of additional identification data for the Border Crossing PNRs in Arrow. These
changes are being mandated by the US Border Inspection Agencies. We have targeted the requirements to be of least impact to you, and have a targeted date of the 1st October. Please review and let me know which approach for passing data that you will employ.

Thanks,

(b) (6)

<<Worldspan Border Crossing changes.doc>>
(See attached file: Worldspan Border Crossing changes.doc)
From: (b) (6)
Sent: Thursday, August 11, 2005 4:59 PM
To: (b) (6)

CC: (b) (6)
Subject: RE: Proposed APIS phase 2 Implementation Scenario

(b) (6) -

This looks fine to me. We're currently on schedule for the Sep 25th implementation;
(b) or I will let you know if anything changes.

(b) (6)

From: (b) (6)
Sent: Thursday, August 11, 2005 4:46 PM
To: (b) (6)

Subject: Proposed APIS phase 2 Implementation Scenario

Please review the proposed implementation scenario for APIS phase 2, and let me know
if you see any issues affecting your area,

or if you have any suggested changes.

1.   Sep 6 - Unticketed PNRs that contain Cross Border segments and do not have
first and last names with at least 2 characters

                will be queued for Reservations action. At least 2 separate queues
will be used to separate the PNRs by close in travel dates

                and further out travel dates.

2.   Sep 23 - RailRES STARS beta release containing APIS phase 2 changes will be
loaded.

            However, the APIS enhancements will not be active until the Arrow
activation bit is loaded in Arrow.

3.   Sep 25 - Arrow and GDS changes will be loaded to permit and prompt for the
addition of additional passenger information

Border Crossing.txt
The activation bit for RailRes / STARS will be turned on.

However the Arrow code will have 2 further indicators,
that will allow enforcement of the ticketing restrictions

(do not allow ticketing unless all the new fields are
present) be turned on or off.

One indicator will be for RailRes / STARS ticketing of
PNR's and one will be for Internet ticketing of PNR's.

The RailRes / STARS indicator will be turned off until the
rollout of the new RailRes / STARS release has been completed,

likely to be October 4th.

4.   Sep 25   Internet changes for phase 2 will be implemented. The switch
in Arrow to enforce ticketing restrictions on Internet ticketing of

PNRs will be turned on.

Should the Internet load be delayed, then the ticketing
enforcement switch in Arrow will remain off until the Internet release is
implemented.

Also, should the internet release be fallenback, the
ticketing enforcement switch for the Internet will be turned off.

4.   Sep 30 – Oct 4: RailRes / STARS final push.

5.   Oct 5   Turn on ticketing enforcement switch for RailRes / STARS

From: (b) (6)
Sent: Thursday, August 11, 2005 4:47 PM
To: (b) (6)
Subject: RE: Proposed APIS phase 2 Implementation Scenario

This looks good to me

-----Original Message-----
From: (b) (6)
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              likely to be October 4th.

Border Crossing.txt
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in Arrow to enforce ticketing restrictions on Internet ticketing of

                    PNRs will be turned on.

                    Should the Internet load be delayed, then the ticketing
enforcement switch in Arrow will remain off until the Internet release is
implemented.

                    Also, should the internet release be fallenback, the
ticketing enforcement switch for the Internet will be turned off.

4.   Sep 30 – Oct 4: RailRes / STARS final push.

5.   Oct 5   Turn on ticketing enforcement switch for RailRes / STARS

From: (b) (6)
Sent: Tuesday, August 09, 2005 4:52 PM
To: (b) (6)
Cc: (b) (6)
Subject: RE: Passenger Information Requirements for Border Crossing
Attachments: APIS SSRs v4.doc

(b) (6)
Galileo will be implementing the DOCS SSR in mid-September. We have to
complete development to make this carrier specific because Amadeus carriers
cannot support the new entry yet.
The formats in your document do not agree with the formats we will be
implementing.
Please give me a call so we can discuss the testing and implementation.
I am attaching the functional advisory and screen hange notice.

(b) (6)
Galileo International
Product Delivery
(b) (6)

-----Original Message-----
From: (b) (6)
Sent: Monday, August 08, 2005 2:00 PM
To: (b) (6)
Cc: (b) (6)
Subject: RE: Passenger Information Requirements for Border Crossing

Hello,

We have not heard any response from Galileo on this request. Please
response with any questions or your preferred approach. Amtrak will assume
that your agents will be using the OSI format if no response is received.

Many Thanks in advance,

(b) (b) (6)

> -----Original Message-----
> From: (b) (6)
> Sent: Monday, July 25, 2005 12:16 PM
> To: (b) (6)   (E-mail); (b) (6)   (E-mail)
> CC: (b) (6)   (E-mail); (b) (6)   (E-mail 2); (b) (6)
>
> Subject: Passenger Information Requirements for Border Crossing
>
> Hello
>
> Please find attached the changes being proposed for the collection of
> additional identification data for the Border Crossing PNRs in Arrow.
> These changes are being mandated by the US Border Inspection Agencies.
> We have targeted the requirements to be of least impact to you, and
> have a targeted date of the 1st October. Please review and let me
> know which approach for passing data that you will employ.
>
> Thanks,
>
> (b) (6)
>
> << File: Apollo Border Crossing changes.doc >>
From: (b) (6)
Sent: Monday, August 08, 2005 2:58 PM
To: (b) (6)
Subject: Out of Office AutoReply: Passenger Information Requirements for
Border Crossing

I will be out of the office on business Monday and Tuesday, August 8-9 and
will have limited access to e-mail. If this matter is urgent, please
contact me via my cell phone at (b) (6)   . Otherwise, I will respond
as soon as I am able.
From: (b) (6)
Sent: Friday, August 05, 2005 10:47 AM
To: (b) (6)
CC: (b) (6)
Subject: RE: Implementation Schedule for APIS phase 2

So that increases our program count, which gives more weight to the idea of loading
on the Sunday, Sep 25.

(b) (6)   has approved a Sunday load.

From: (b) (6)
Sent: Friday, August 05, 2005 10:43 AM
To: (b) (6)
CC: (b) (6)
Subject: RE: Implementation Schedule for APIS phase 2

This is a rough count of segments (including how much change is required in each)
for the GDS. As (b) (6) said, depending on the approach of each GDS this may change.
The ideal situation would be that all GDSs adopt the same approach (any bets?).

TAX0 Small

TAAE Small

TPE3 Small

TOO1 Small

TID6 Medium

TIG2 Small

TIG3 Small

TIG5 Big (Split into a new program?)

TAK5 Medium

TAH7 Medium

PDEC (Small/Medium depending how the regular 5PID entry is processed)

PDED (Small)

The PD program that handles 5PID process may need modifications as well.

So in short:

7 Segments w/small changes

4 Segments w/medium changes

1 Segment w/big changes or new segment

Total: 12 Segments.

(b) (6)

‾‾‾‾

From: (b) (6)
Sent: Thursday, August 04, 2005 11:08 AM
To: (b) (6)
CC: (b) (6)
Subject: RE: Implementation Schedule for APIS phase 2

Hello (b) (6) ,

Does your program count include GDS program changes - I have (b) (6) working on that now - currently it'll only be a rough estimate as we are awaiting GDS feedback on the approach they wish to follow. It shouldn't change by more than a couple of segments if the GDS pick different approaches.

(b) (6) can we have a rough count of segments by Monday?

(b) (6)

-----Original Message-----
From: (b) (6)
Sent: Thursday, August 04, 2005 10:04 AM
To: (b) (6)
Cc: Arrow On Call
Subject: Implementation Schedule for APIS phase 2

APIS phase 2 will be ready for Implementation late September.

The implementation requires co-ordination of software loads on Arrow, XAAPI, RailRes / STARS, and the Internet

I am now in the process of trying to finalize the load schedule for each of these pieces.

The Arrow changes are not large. They involve:

Changing the requirement for all PNR name fields, both first and last, to be a minimum of two characters. Currently it is one.

For Border Crossing PNRs only, additional passenger information will need to be collected.

1.

2.   Document Type (details to be defined in external design)

3.   Document Number (details to be defined in external design)

4.   Document Expiry Date (details to be defined in external design)

5.   Gender

However, although the changes are not large and involve only about 15 segments, they do touch major system components,

PNR creation and End Transaction.

RR / STARS will be in Beta Sep 23, with the final push Sep 30.

Internet will be ready Sep 25

Arrow will be ready to load the week of Sep 25. We could load either Sunday Sep 25 or Tuesday Sep 27.

Sep 27 currently has no other implementations on the schedule, neither does Sep 25,

although there is PNR related load, PRAD2V build of existing PNRs (one time conversion utility) on the Saturday Sep 24.

My preference would be Sunday Sep 25. This would simplify coordination with the Internet load,

and would also allow for 2 more days of RR / STARS Beta testing.

However, if there is a desire not to load this on Sep 25, following the Sep 24 PRAD2V build of existing PNRs load, we could live with Tuesday Sep 27.

Comments, questions, concerns ?

From: (b) (6)
Sent: Thursday, August 04, 2005 11:45 AM
To: (b) (6)
Cc: (b) (6)
Subject: AEDIBP1D - APIS-Border Xing

(b) (6), You now have access. Please assign your tasks.
From: (b) (6)
Sent: Thursday, August 04, 2005 11:38 AM
To: (b) (6)

Subject: APISP2 EXT Design

The final version of the APIS phase 2 External Design document was agreed to at Friday's (7/29) status meetings.
The document is attached.

From: (b) (6)
Sent: Thursday, August 04, 2005 10:04 AM
To: (b) (6)
Cc: Arrow On Call
Subject: Implementation Schedule for APIS phase 2

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The implementation requires co-ordination of software loads on Arrow, XAAPI, RailRes / STARS, and the Internet

I am now in the process of trying to finalize the load schedule for each of these

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Document Number (details to be defined in external design)

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My preference would be Sunday Sep 25. This would simplify coordination with the Internet load,

and would also allow for 2 more days of RR / STARS Beta testing.

However, if there is a desire not to load this on Sep 25, following the Sep 24

PRAD2V build of existing PNRs load, we could live with Tuesday Sep 27.

Comments, questions, concerns ?

From: (b) (6)
Sent: Thursday, August 04, 2005 9:56 AM
To: (b) (6)   k
CC: (b) (6)
Subject: RE: DOB Issue – Appended text problem – PNR 355BE

The way the DOB is designed, too many programs would need to be changed, including possible impact to the GDSs. I just figured it would be very minor and I could just change it to help reduce the maintenance needed for the DOB package. However, based on the number of programs, it would have to be a change request if anyone ever desired more meaningful error responses. Please ignore my last note. I apologize for the inconvenience.

Thanks.

(b) (6)
Amtrak Technologies – Arrow Software Developer
10 G St NE – (b) (6)
Washington, DC 20002
(b) (6)

    -----Original Message-----
From: (b) (6)
Sent: Thursday, August 04, 2005 7:59 AM
To: (b) (6)
CC: (b) (6)
Subject: RE: DOB Issue – Appended text problem – PNR 355BE

I wanted to also include a change in DOB functionality that would make a different error response for missing required DOB information such as no country code. 5DOB entries do not require the country code but yet Ticketing does require the country code. However in the current system, the error message is the same for Ticketing whether or not it's a missing DOB or a DOB without a country code.

(b) (6), do you see any problems with changing this? I have talked with (b) (6) and he seemed ok with a more meaningful error response. The reason I bring it up is I sometimes waste quite a bit of time not realizing I forgot to put in the country code when it's required and I'm sure it would save some agents time staring at DOB information wondering if anything is missing or not.

(b) (6), if we change this, are there any changes necessary for AAPI or XAAPI?

How about the following error response in the case of no country code in the 5DOB field at Ticketing time (TK and 7TKT entries), if everyone is ok with it?
COUNTRY CODE REQUIRED

Thanks.

(b) (6)

Border Crossing.txt
Amtrak Technologies - Arrow Software Developer
10 G St NE -(b)(6)
Washington, DC 20002
(b)(6)

-----Original Message-----
From: (b)(6)
Sent: Thursday, August 04, 2005 7:44 AM
To: (b)(6)
Cc: (b)(6)
Subject: DOB Issue - Appended text problem - PNR 355BE

I have recreated the problem that is in (b)(6)   . It's an appended text problem.
It's the same problem as (b)(6)   that was reported to (b)(6)   (b) last week except
that (b)(6)   was because of an INFANT appended text not being found when it
existed. Although I'm not sure why the agent was putting in DOB information in as
appended text to begin with rather than as 5DOB. Had they not done this there
wouldn't have been this DOB issue.

The ticketing never gets filed into the PNR because of the appended text confusion.
I will look into this to see if this can be fixed without touching appended text
entry functionality. Hopefully, ticketing can be made smarter to not have issues in
this case.

Thanks.

Appended text entries from Agent Activity (These are the types of entries that
really mess up appended text when appended text didn't exist for an item beforehand
such as in this case.):

-01@1(b)(6)
FEB111943

-02@1/(b)(6)
JUN171921

-03@1/(b)(6)
DEC221979

TPF5 recreation:
040728   RR HL NONE   CTC-P   117.00/
-01@ (b)(6)

-02@ (b)(6)
-03@ (b)(6)
  1   510 C. SEA-VAC   745A SA 13AUG 1140A 13AUG   Y   *T   HK3
301@ T SEG # 1 BASIS   3F /P1-3
     * YOFC RAIL FARE   117.00
5001@ DOB-   19MAR1952/US/P1
5002@   19MAR1952/US/P2
5003@   19MAR1952/US/P3
7001@ TKT 2166981000018 SEG #1 CA $39.00   /P1
              SEG# 09, 10, 11, 12, 13, 14, 15, 16, 18, 26, 34, 42, 44, 45,
              47, 48, 49, 50, 51, 52, 55, 56, 57, 58, 59, 60, 61, 64, 66,
              69, 71, 72, 73, 74, 75, 76, 81, 82, 83, 84
7002@ TKT 2166981000026 SEG #1 CA $39.00   /P2
              SEG# 09, 10, 11, 12, 13, 14, 15, 16, 18, 26, 34, 42, 44, 45,
              47, 48, 49, 50, 51, 52, 55, 56, 57, 58, 59, 60, 61, 64, 66,
              69, 71, 72, 73, 74, 75, 76, 81, 82, 83, 84
7003@ TKT 2166981000034 SEG #1 CA $39.00   /P3
901@ 202-906-4328-H /P1

```
    040728
    CTC- P
    6981 CS   325A 04AUG2005 HDQ
XN  001 ONE/ONE
XN  001 TWO/TWO
XN  001 THR/THR
AN  001 (b)(6)
AN  001 (b)(6)              (b)
AN  001 (b)(6)
    6981 CS       326A  04AUG HDQ L055
*
AD    DOB-      19MAR1952/US/P1
AD    DOB-      19MAR1952/US/P2
AD    DOB-      19MAR1952/US/P3
    6981 CS       327A  04AUG HDQ L055
*


er
DOB INFORMATION REQUIRED
i
DOB INFORMATION REQUIRED
ir
DOB INFORMATION REQUIRED
7tkt
DOB INFORMATION REQUIRED BEFORE TICKETING



Agent activity for 7943 NCR:
I+
A13AUGSEAVAC+
CRD*CTYSEA/CTC+
A13AUGNCRVAC+
A13AUGSEAVAC+
N3Y1+
-1(b)(6)          +
-1(b)(6)          +
-(b)(6)          +
93012613080-H/P1+
6P+
*R+
ER+
301@+
*R+
301@+
*R+
3IP2E,1SA+
*R+
ER+
5AAA212-2000069015+
*R+
ER+
ER+
TKF??+
TKFAXB3715 165251 37010¬GELMAN/DALE B
-01@1(b)(6)          FEB111943+
-02@1(b)(6)          JUN171921+
-03@1(b)(6)          DEC221979+
*R+
ER+
5AAA212-2000069015/P3+
*R+
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